



ZEON[®] XP Winch Service Manual

GENERAL SAFETY PRECAUTIONS

Your safety, and the safety of others, is very important. To help you make informed decisions about safety, we have provided installation and operating instructions and other information on labels and in this guide. This information alerts you to potential hazards that could hurt you or others. It is not possible to warn you about all potential hazards associated with this product, you must use your own good judgment.

CARELESS INSTALLATION AND OPERATION CAN RESULT IN SERIOUS INJURY OR EQUIPMENT DAMAGE. READ AND UNDERSTAND ALL SAFETY PRECAUTIONS AND OPERATING INSTRUCTIONS BEFORE INSTALLING AND OPERATING THIS PRODUCT.

This guide identifies potential hazards and has important safety messages that help you and others avoid personal injury or death. WARNING and CAUTION are signal words that identify the level of hazard. These signal words mean:

▲WARNING signals a hazard that could cause serious injury or death, if you do not follow recommendations. **▲CAUTION** signals a hazard that may cause minor to moderate injury, if you do not follow recommendations.

This guide uses **NOTICE** to call attention to important mechanical information and **NOTE** to emphasize general information worthy of special attention.

▲ WARNING

IMPACT AND MOVING PARTS ENTANGLEMENT HAZARD

Failure to observe these instructions could lead to severe injury or death

- **Always** take time to fully read the Instructions and/or Operations Guide, and/or Basic Guide to Winching Techniques, in order to understand your winch and its operations.
- **Always** use extreme caution when drilling on any vehicle. Make sure that all fuel lines, brake lines, electrical wires, and other objects are not punctured or damaged when/if drilling on the vehicle. Thoroughly inspect the area to be drilled (on both sides of material) prior to drilling, and relocate any objects that may be damaged. Failure to inspect the area to be drilled may result in vehicle damage, electrical shock, fire or personal injury.
- **Always** wear safety glasses when installing this kit. A drilling operation will cause flying metal chips. Flying chips can cause eye injury.
- **Always** remove jewelry and wear eye protection.
- **Never** lean over battery while making connections.
- **Never** route electrical cables:
 - o Across any sharp edges.
 - o Through or near moving parts.
 - o Near parts that become hot.
- **Always** insulate and protect all exposed wiring and electrical terminals.
- **Always** install terminal boots as directed in installation instructions.
- **Always** use appropriate and adequate care in lifting components into place.
- **Always** insure components will remain secure during installation and operation.
- **Always** tighten all nuts and bolts securely, per the installation instructions.
- **Always** replace all worn or damaged parts before operating.
- **Never** operate this WARN product with damaged or missing parts.

Read installation and operating instructions thoroughly.

▲ CAUTION

MOVING PARTS ENTANGLEMENT HAZARD

Failure to observe these instructions could lead to minor or moderate injury

- **Always** use proper tools when making repairs.
- **Always** utilize a qualified WARN service technician when specialized tools are required.
- **Always** disconnect all wires from the positive battery terminal or disconnect hydraulic hoses from the winch motor before beginning any work on the winch.

Read installation and operating instructions thoroughly.



▲ CAUTION

Observe precautions for handling Electrostatic Sensitive Devices

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BEFORE YOU BEGIN



This manual is intended for use by a WARN authorized service technician. It is important to make repairs with the proper tools and equipment.



Read all instructions and safety information provided. Failure to do so, may cause the winch to fail, leading to personal injury. For full winch operation and techniques, as well as other product specific literature, visit www.warn.com.

This manual covers models:

- ZEON® XP 8, 8s, 10, 10s and 12

SECTION 1 - GETTING STARTED

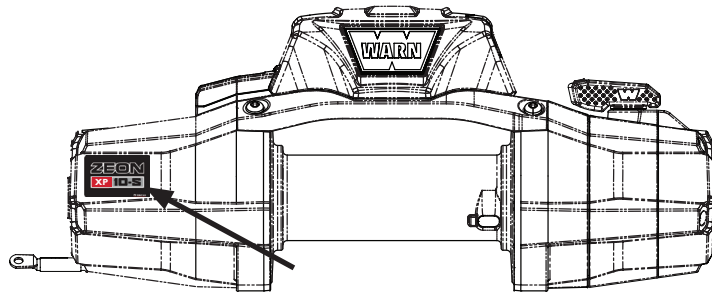
1.1 Identification

To ensure proper winch repair, it is necessary to correctly identify the model and part number of your winch. This makes ordering replacement parts easier and helps you obtain the necessary information from WARN customer service at 1-800-543-9276.

NOTE: For a part description, item number and quantity, refer to the Specification Sheet for your specific winch model at www.warn.com.

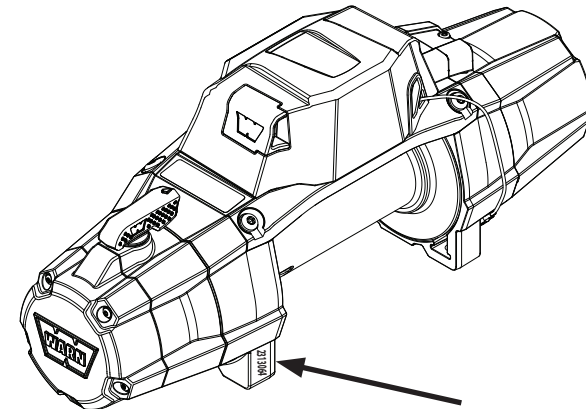
Winch identification:

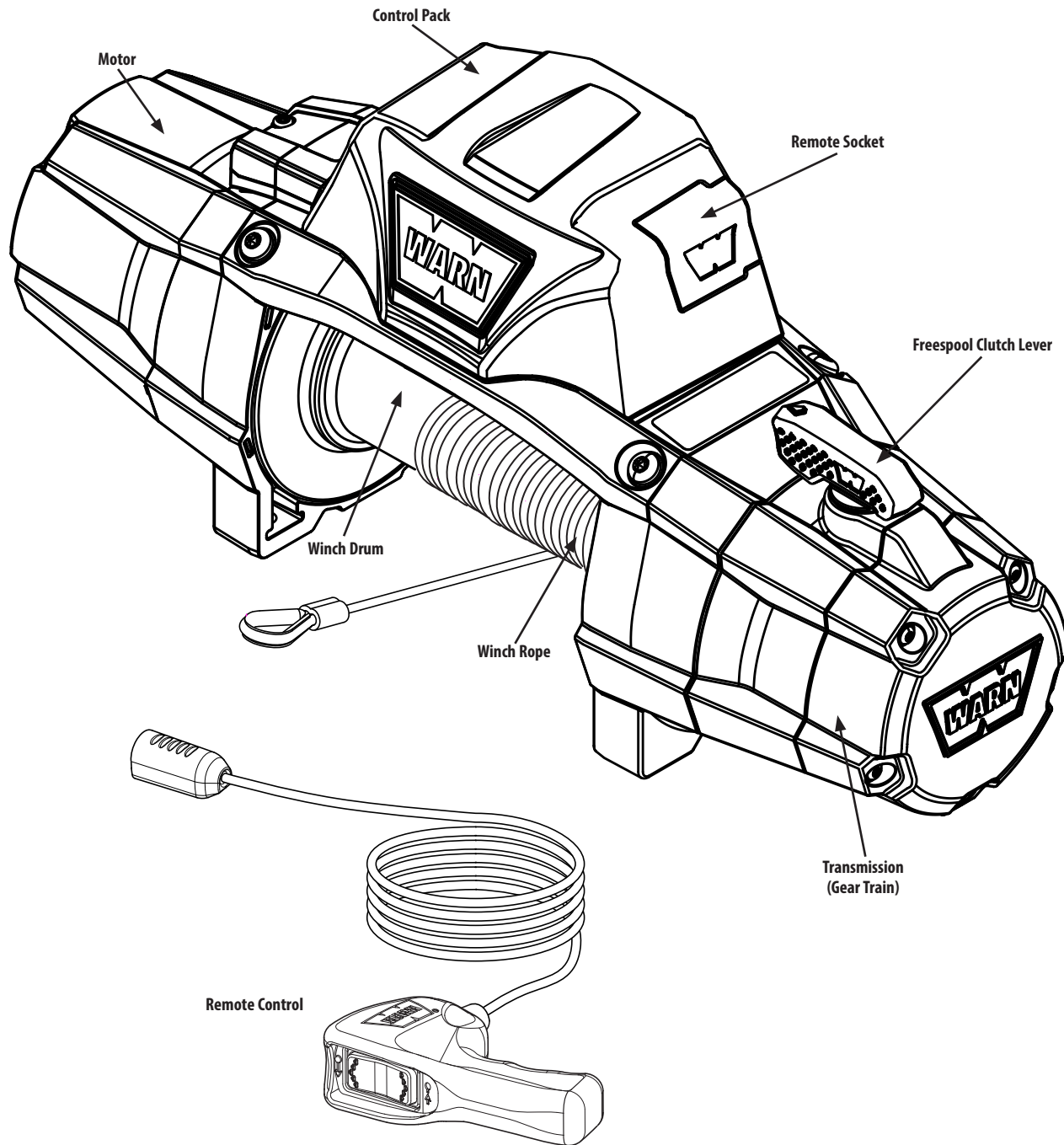
The product label is typically located on front of winch. This label gives winch capacity and model.



Winch serial number:

The serial number is stamped on the drum support.





1.2 Definitions

1.2.1 Definitions

Operation and service of a Warn planetary winch can be explained easier by defining a few major structural components. Refer to Figure 1.2 for the following definitions:

MOTOR: The electric winch is driven by a high speed, low torque electric motor. A 12-volt DC vehicle battery generally powers the electric motor.

REMOTE SOCKET: The remote socket is where the operator plugs in the wired remote control in order to control the winch.

WINCH ROPE: The winch rope's diameter and length are determined by the winch's load capacity and design. Wrapped around the winch drum and fed through the fairlead, the winch rope is looped at the end to accept the hook's clevis pin.

Synthetic winch rope is constructed of a unique ultra high molecular weight polyethylene material and offers tremendous tensile strength. It is coated with a high temperature urethane and equipped with a temperature resistant sleeve on the first layer for added protection. The synthetic rope's high flexibility and low weight make it much easier to handle out in the field.

WINCH DRUM: The winch drum is the cylinder onto which the winch rope feeds. The drum is driven by the motor and drive train. Its direction can be changed using the remote control.

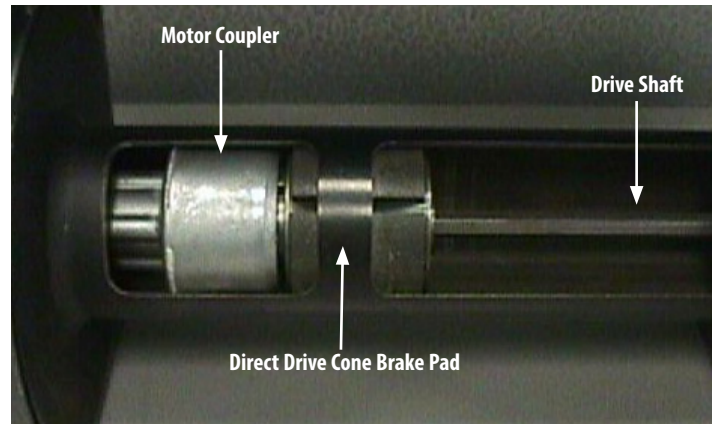
DRUM SUPPORTS: Drum supports are the structural components of the winch that mount the winch to the vehicle. The drum rotates while being held by the drum supports and both the motor and gear train are attached to a drum support.

GEAR TRAIN: Warn electric planetary winches consist of a gear train made up of three planetary gear stages. The purpose of the gear train is to multiply motor torque and to reduce motor speed transmitted to the drum. Warn gear trains are enclosed in a housing and are lubricated with grease.

CLUTCH LEVER: The clutch lever allows the operator to manually disengage and engage the winch drum from the geartrain. Disengaging the clutch enables the drum to rotate freely (known as "freespooling"). Engaging the clutch "locks" the winch drum back onto the gear train.

CONTROL PACK: Using electrical power from the vehicle's battery, the control pack's contactor switches power to the motor, enabling the operator to change the direction of the winch drum rotation.

BRAKE: All ZEON® XP winches are equipped with a directional sensitive automatic brake. The brake requires that the winch rope be wound onto the drum in the correct direction to operate properly. A Drum rotation label is located on the motor end drum support to help identify proper rotation. When the winch rope is reeled in, the brake is not activated. When reeling out under load, however, the brake slows the winch drum to an acceptable speed and holds the load when the winch is shut off. The brake is located inside the winch drum and dissipates heat through the drum and winch rope.



1.3 Winch Operation

A Warn winch is a compact device used to pull heavy loads over short distances. The vehicle battery and charging system generates the power for pulling the load.

Power feeds from the battery power source into the winch control pack. At the push of a remote control switch the power flows to the winch motor.

The winch motor turns the electrical energy into mechanical energy. The motor shaft turns the motor coupler, which, in turn, drives the brake.

On power-in operation, the brake simply rotates and drives the planetary gears, starting with the gear carrier stage farthest from the winch drum (the first stage carrier.) The first stage carrier, in turn, drives the second stage carrier, which then drives the third stage carrier. The third stage directly drives the drum. Since the winch rope is connected to the drum, the rope winds around the drum, causing the load to be drawn in.

On power-out operation, the motor is reversed and the winch drum is rotated in the opposite direction. All winch components operate in the same manner as during power in except the brake. During power-out, the load tries to "over speed" the motor (make the motor turn faster than it would under its own power.) When the brake detects this over speed it engages just enough to make the load and motor run at the same speed and slow the load. When the remote control switch is released, the brake engages and completely stops the load.

SECTION 2 - DISASSEMBLY AND ASSEMBLY

NOTE: This service manual covers service steps for ZEON® XP Winches. Pay particular attention to the steps as some may or may not apply to your specific winch.

2.1 Suggested Tools

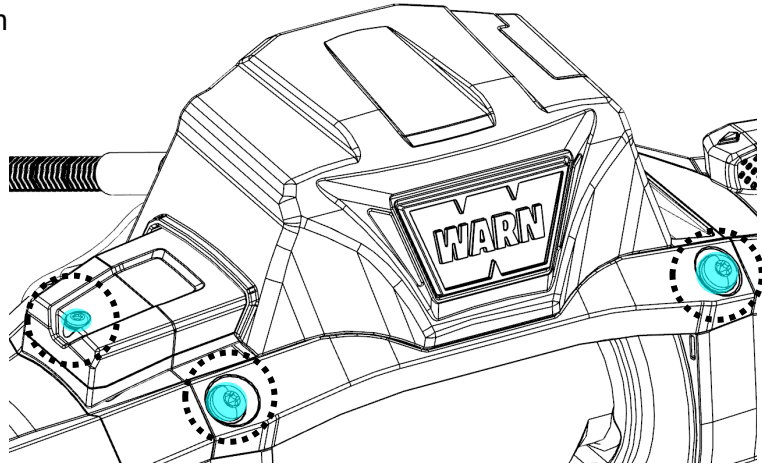
The following tools are suggested for these procedures:

- 1 - 5/32" Hex Key Wrench
- 1 - 1/4" Hex Key Wrench
- 1 - 13mm, 1 - 1/2', 3/8' Box or Open End Wrenches
- 1 - Flat Head Screwdriver
- 1 - Pliers, including Long Nose Needle
- 1 - Torque Wrench
- Assortment of Torx Bits

2.2 Winch Disassembly

1 Remove tie plate and bus bar cover bolts

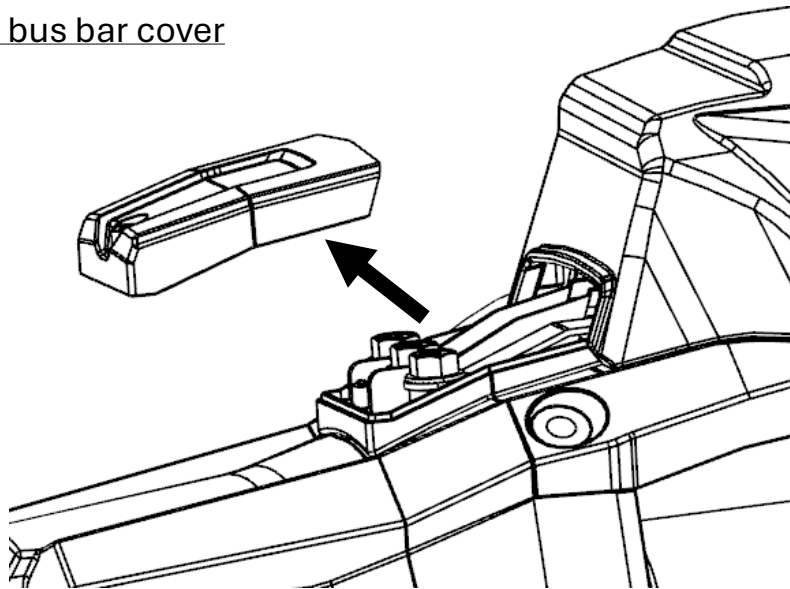
Head: T25
Plastite – 6mmx25mm
Torque: 3-5Nm
(27-44inlb)



Head: T45
M8x1.25x25mm
Torque: 15-17Nm
(133-150inlb)



3 Remove upper bus bar cover

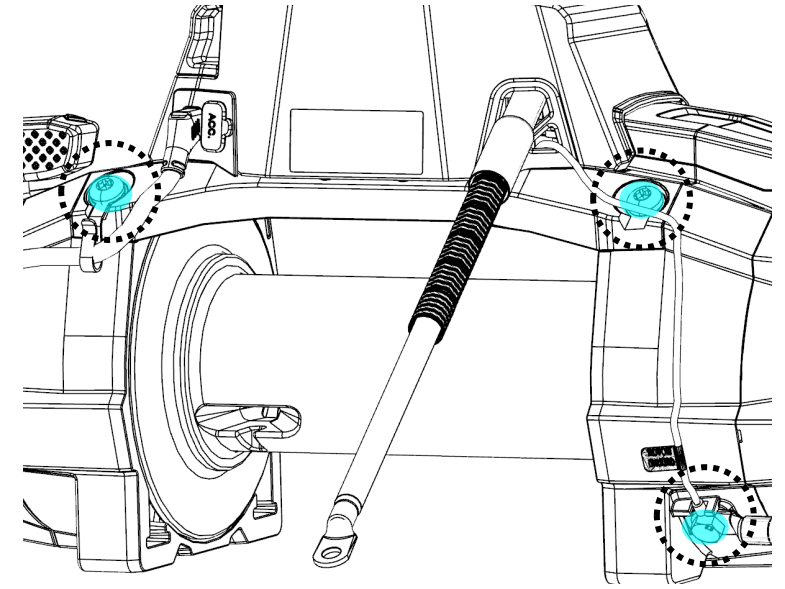


2 Remove tie plate and ground cable bolts

Head: T45
M8x1.25x25mm
Torque: 15-17Nm
(133-150inlb)

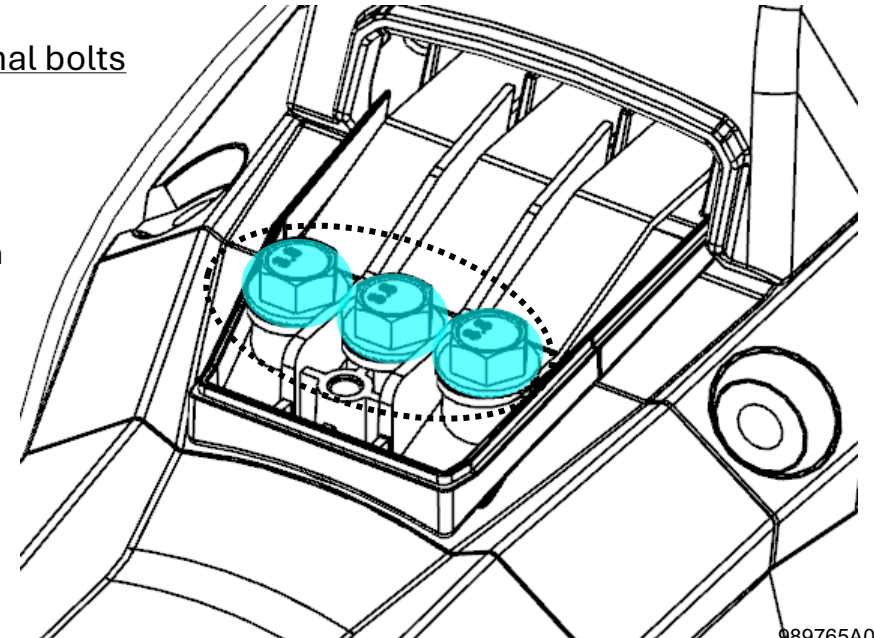


Head: 13mm Hex
M8x1.25x14mm
Torque: 10.6-13Nm
(94-115inlb)



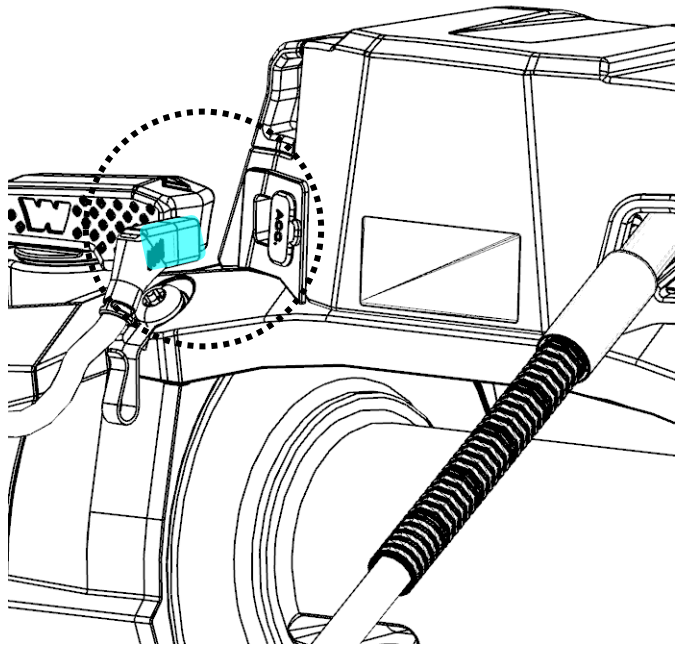
4 Remove terminal bolts

Head: 13mm Hex
M8x1.25x35mm
Torque: 10.6-13Nm
(94-115inlb)



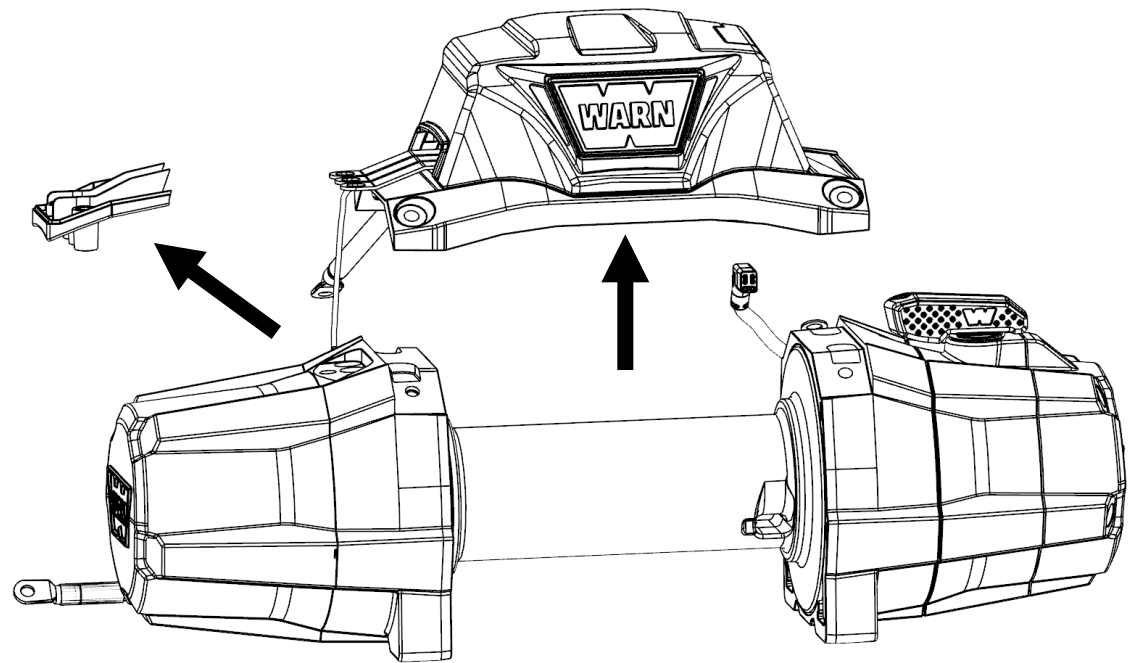
5

Disconnect remote clutch wire harness



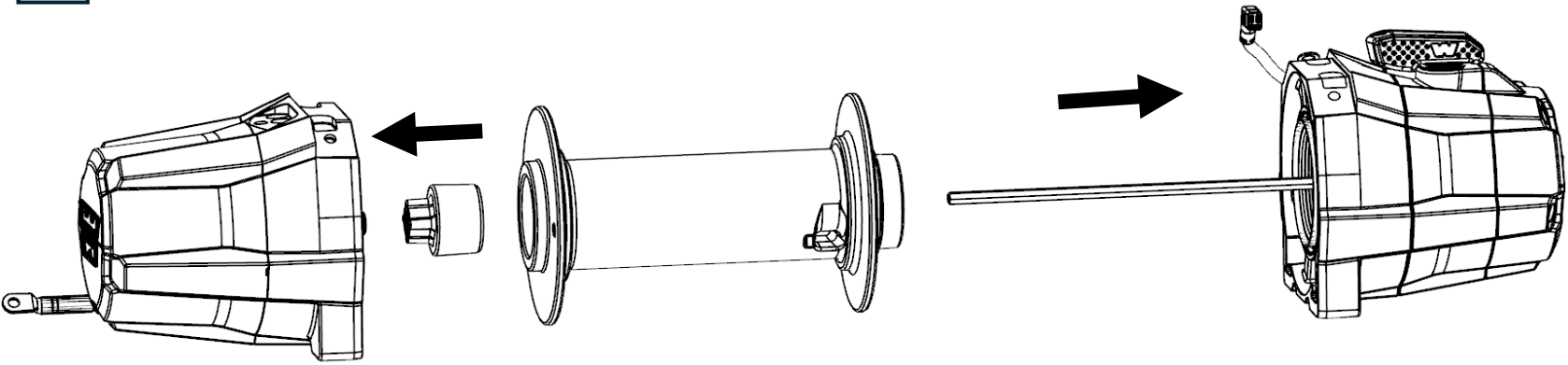
6

Remove control pack and lower bus bar cover



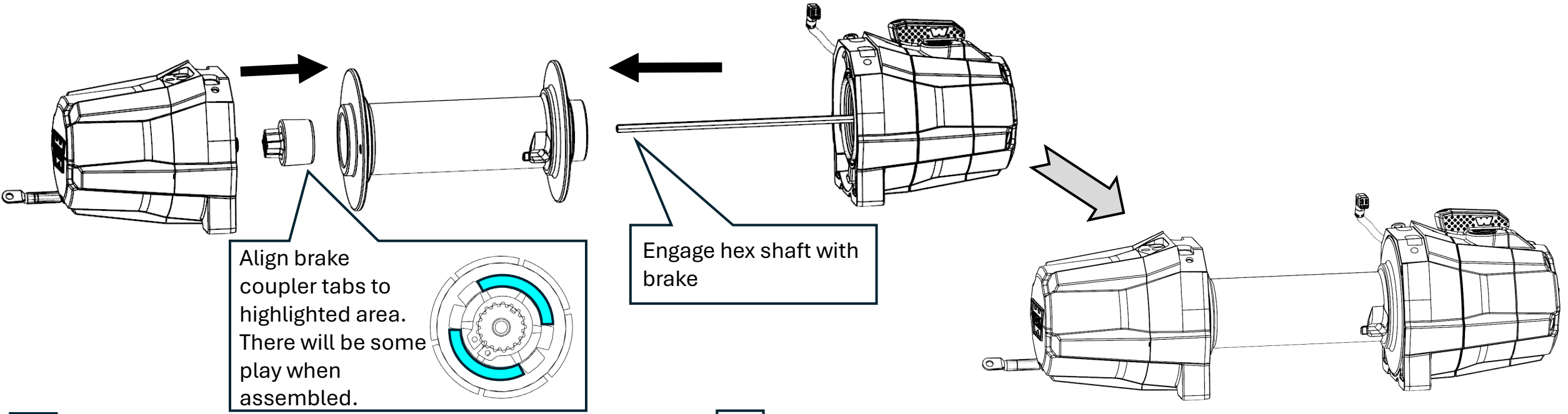
7

Separate geartrain and motor assemblies

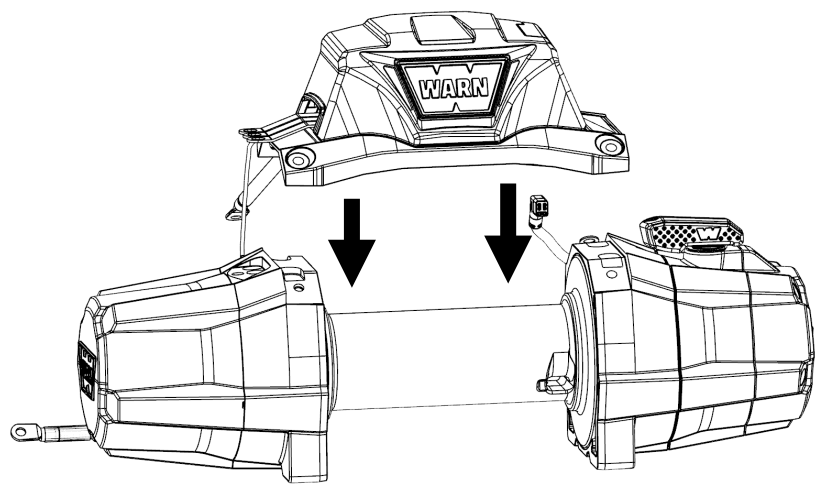


2.3 Winch Reassembly

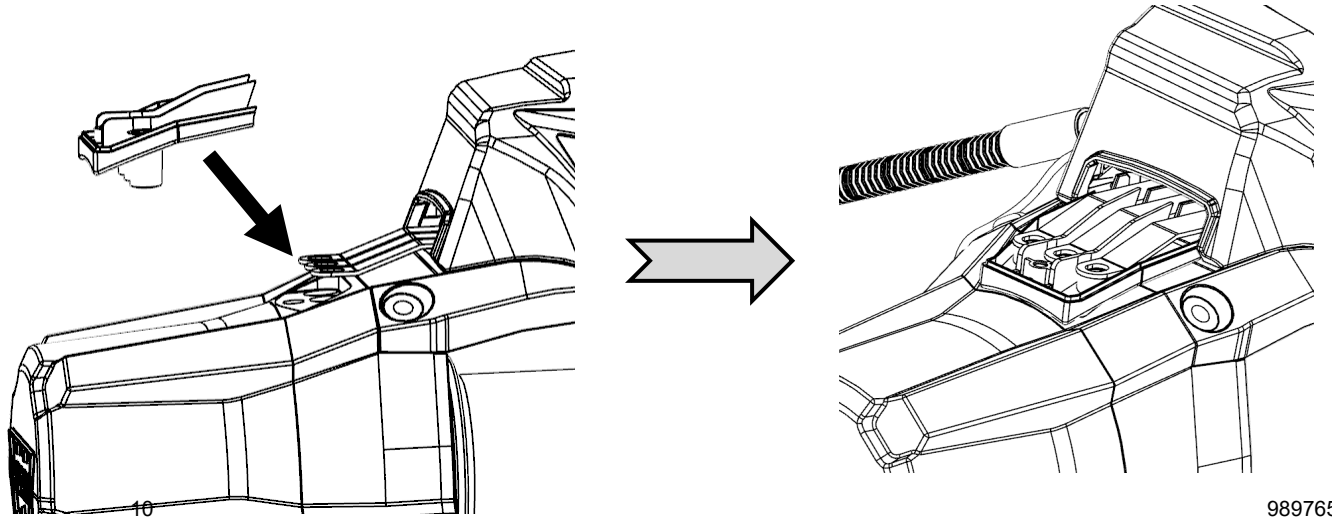
1 Install geartrain assembly, motor assembly, and brake coupler.



2 Install control pack cover assembly

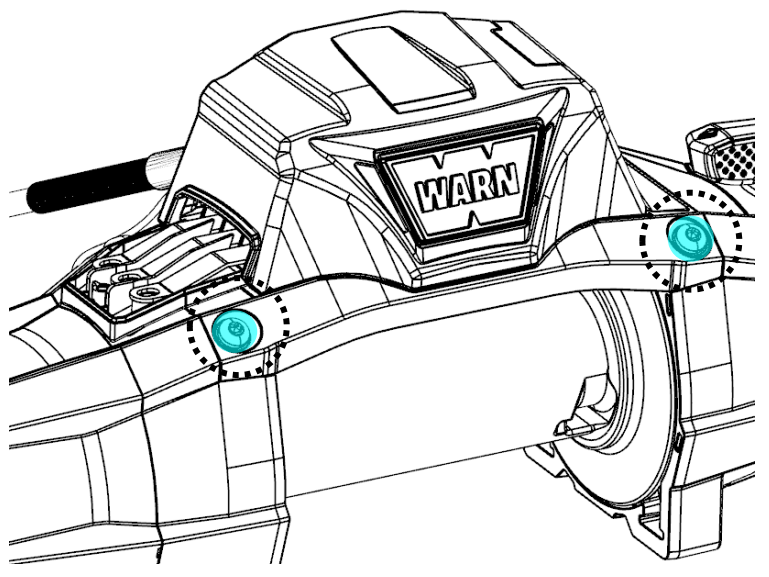


3 Install lower bus bar cover



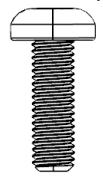
4 Install tie plate bolts

Head: T45
M8x1.25x25mm
Torque: 15-17Nm
(133-150inlb)

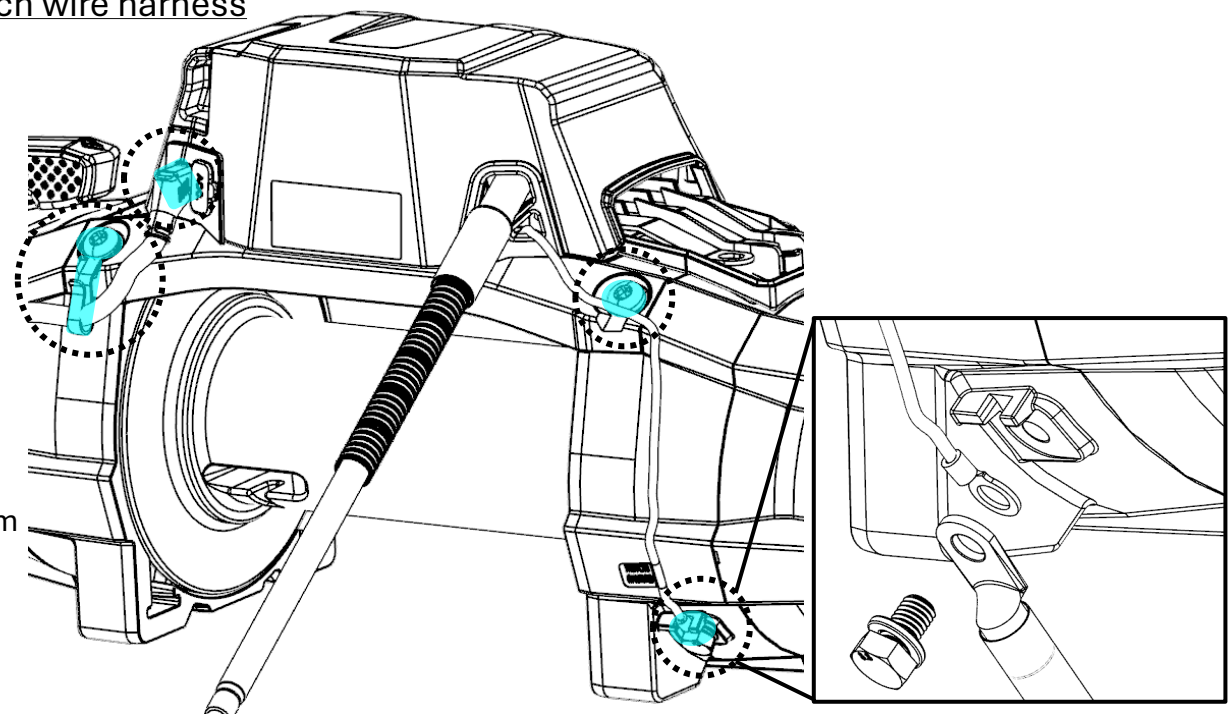


5 Install tie plate bolts and wire clip, ground wire bolt, and reconnect remote clutch wire harness

Head: T45
M8x1.25x25mm
Torque: 15-17Nm
(133-150inlb)

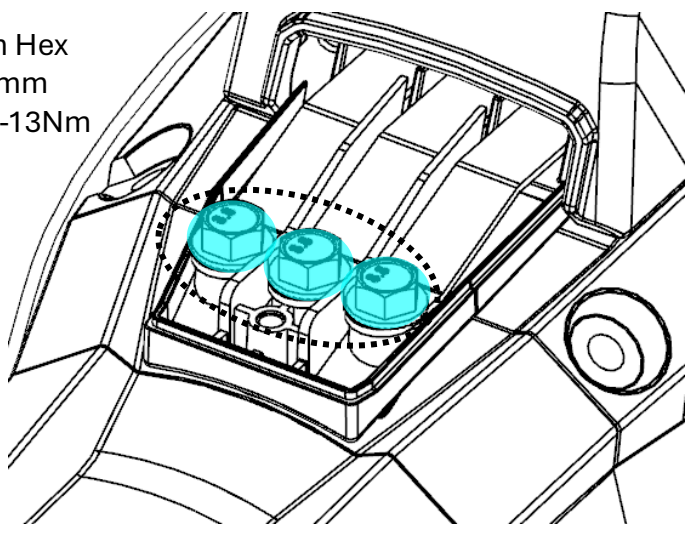


Head: 13mm Hex
M8x1.25x14mm
Torque: 10.6-13Nm
(94-115inlb)



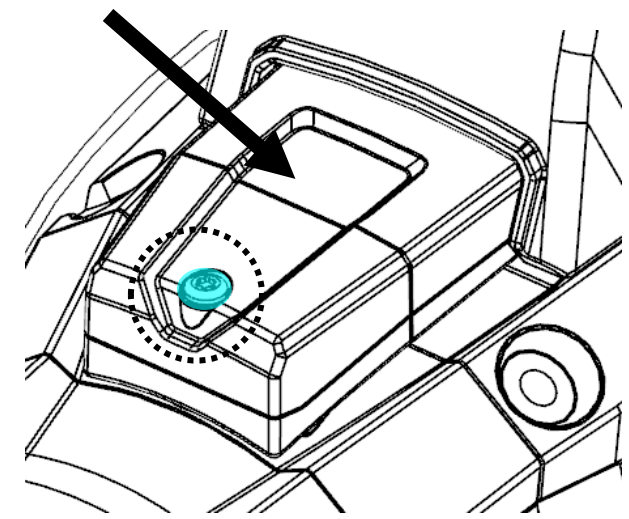
6 Install terminal bolts

Head: 13mm Hex
M8x1.25x35mm
Torque: 10.6-13Nm
(94-115inlb)



7 Install bus bar cover bolt

Head: T25
Plastite – 6mmx25mm
Torque: 3-5Nm
(27-44inlb)

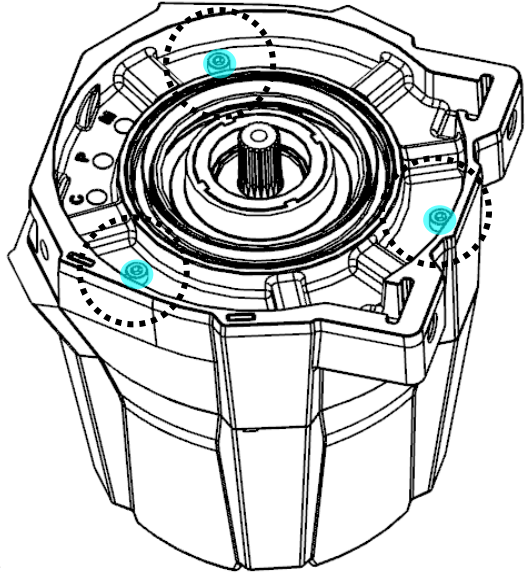


2.4 Motor Disassembly

1

Remove motor (Section 2.1, steps 1-6)

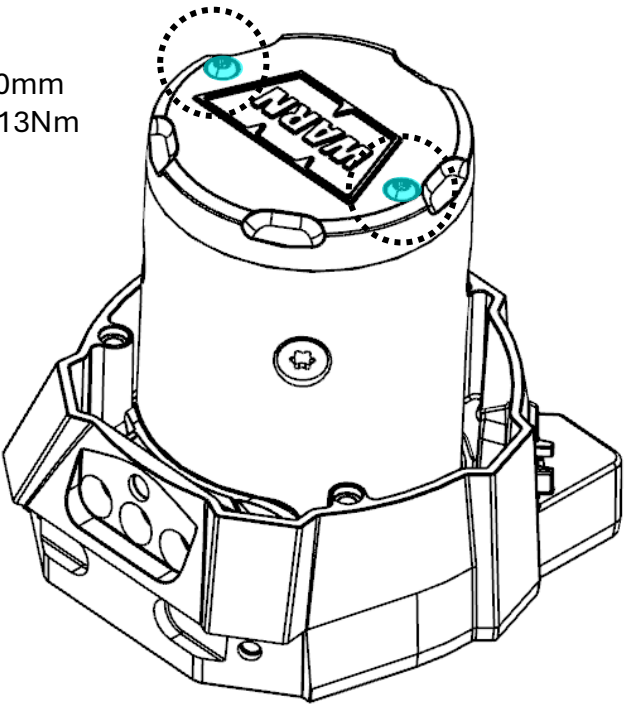
Head: 4mm Hex
M5x0.8x60mm
Torque: 10.6-13Nm
(94-115inlb)



3

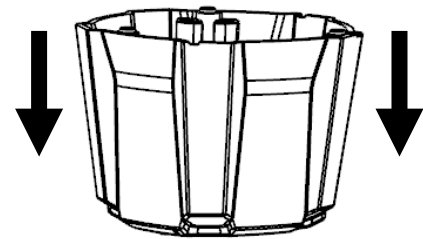
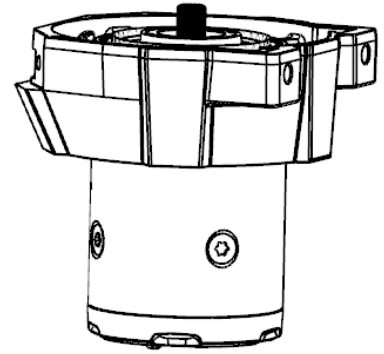
Remove motor bolts

Head: T30
M6x1mmx160mm
Torque: 10.6-13Nm
(94-115inlb)



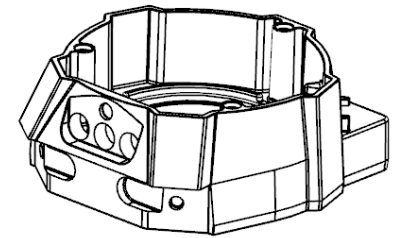
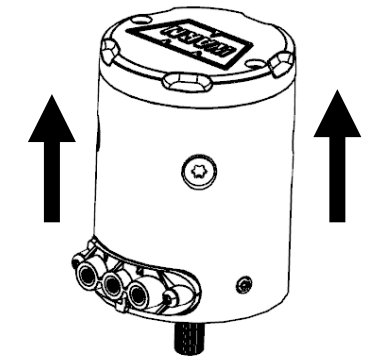
2

Remove motor cover

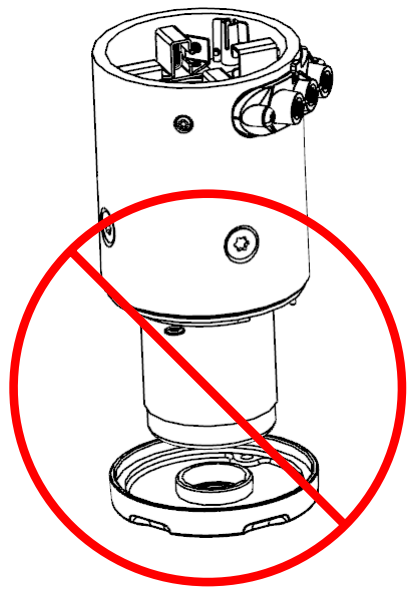
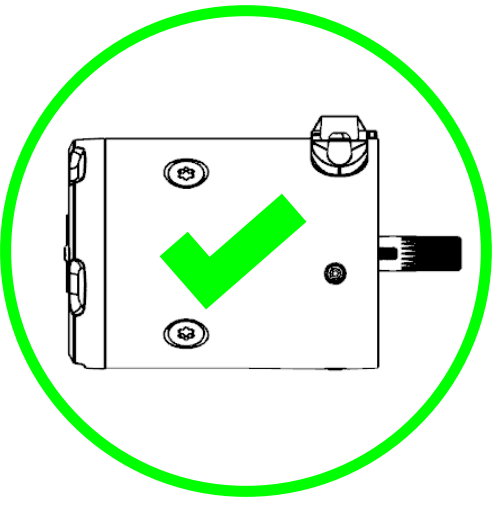


4

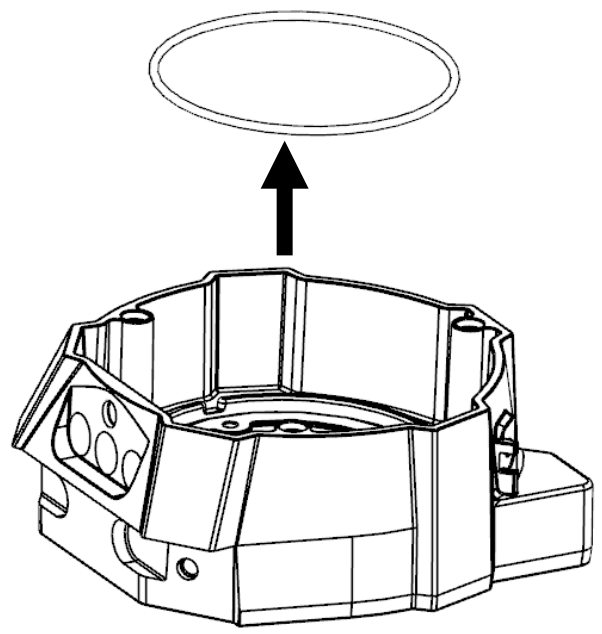
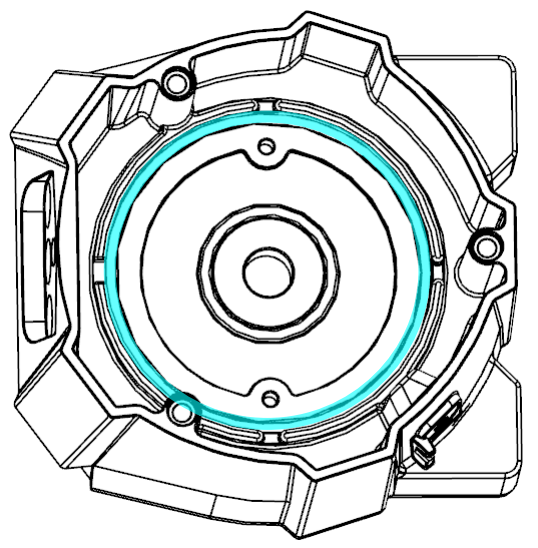
Remove motor



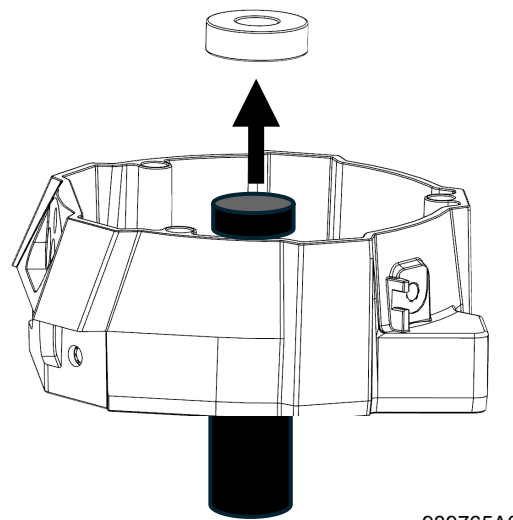
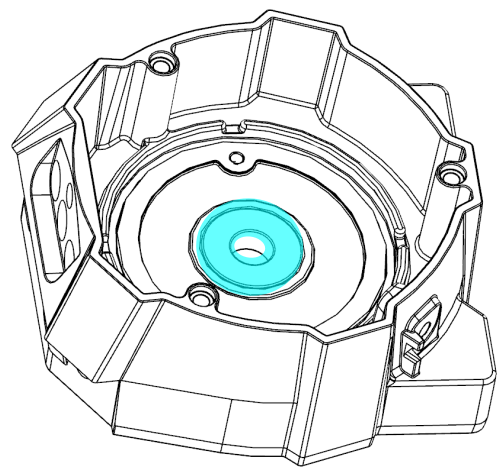
5 Do NOT hold or place motor with shaft UP. The motor may disassemble.



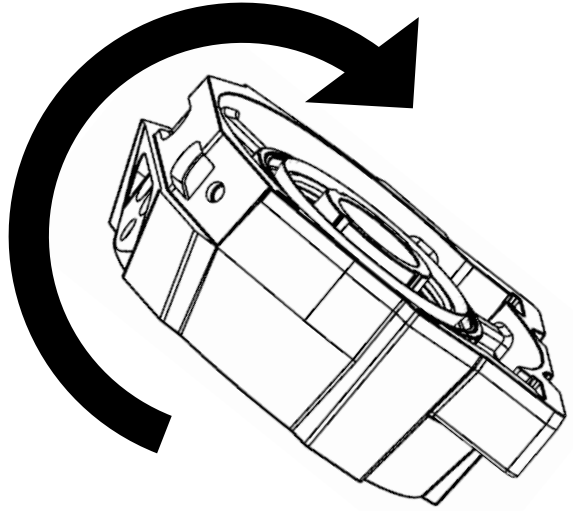
6 Remove motor O-ring



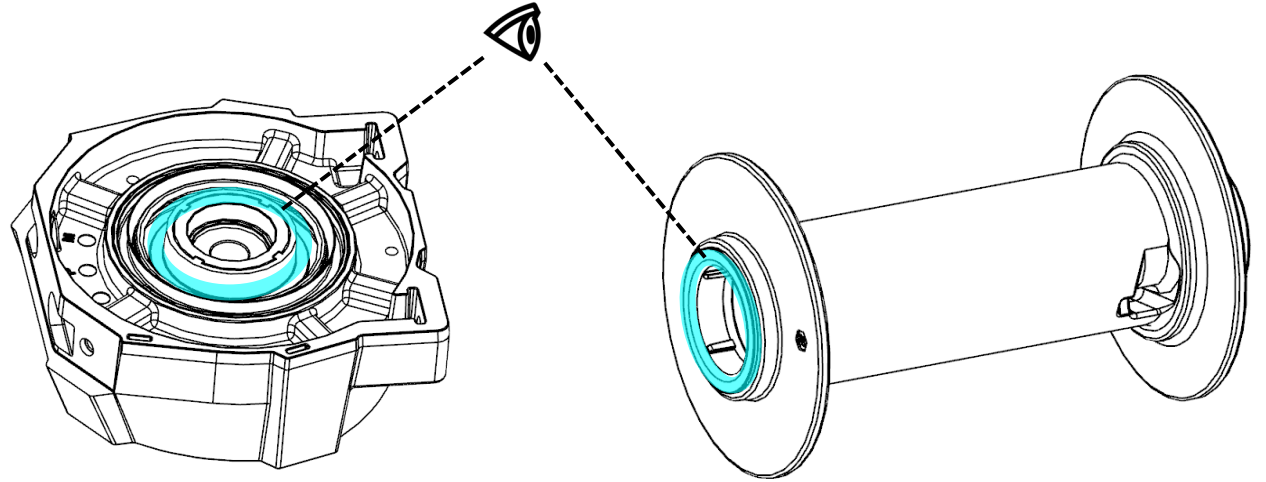
7 Remove motor bearing



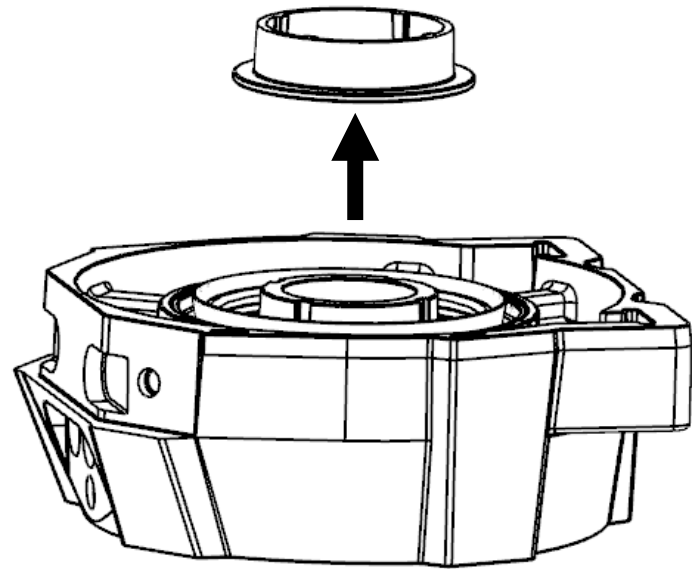
8 Flip motor drum support



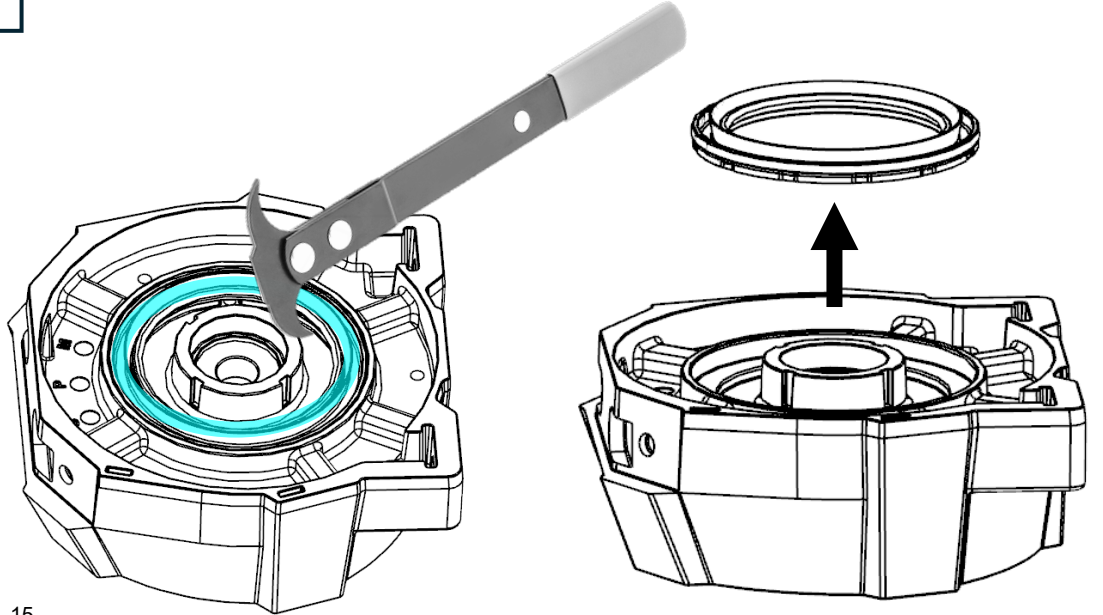
9 Bushing may be stuck to either part



10 Remove motor bushing

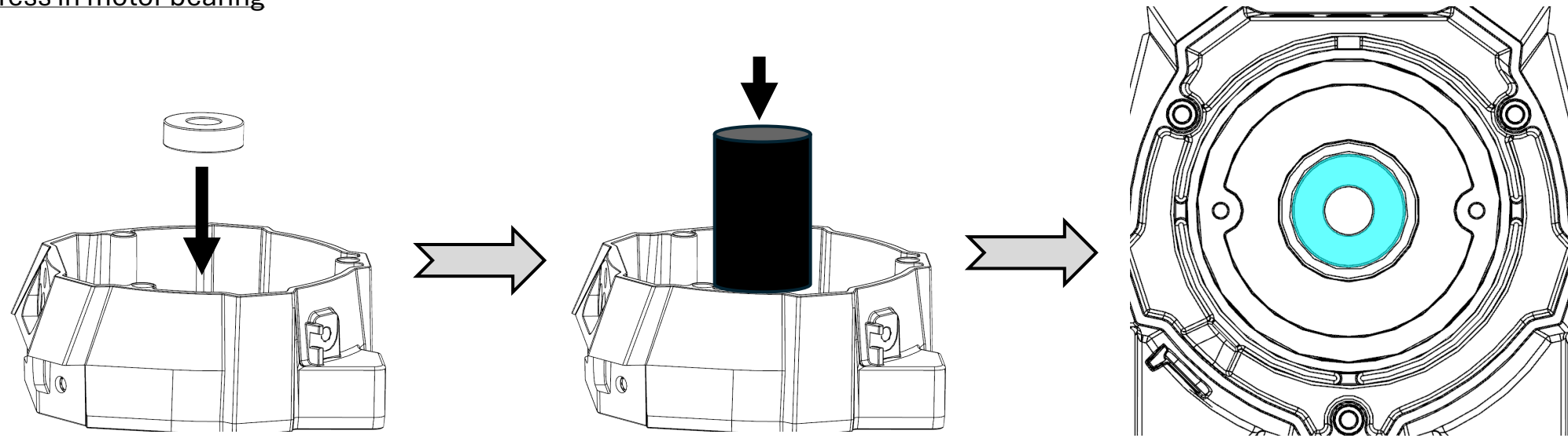


11 Remove motor drum seal

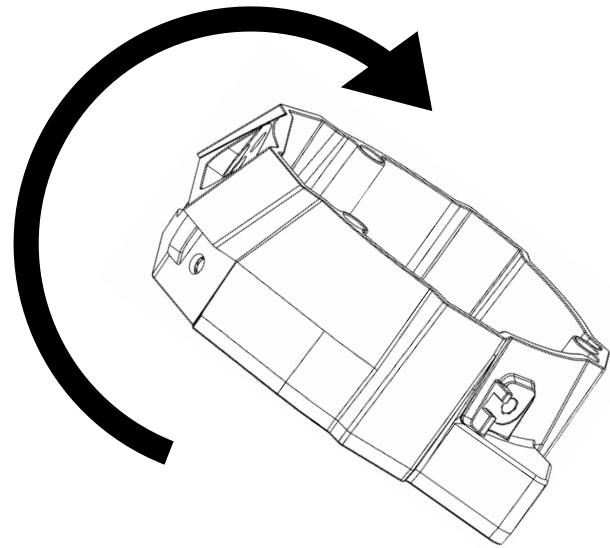


2.5 Motor Reassembly

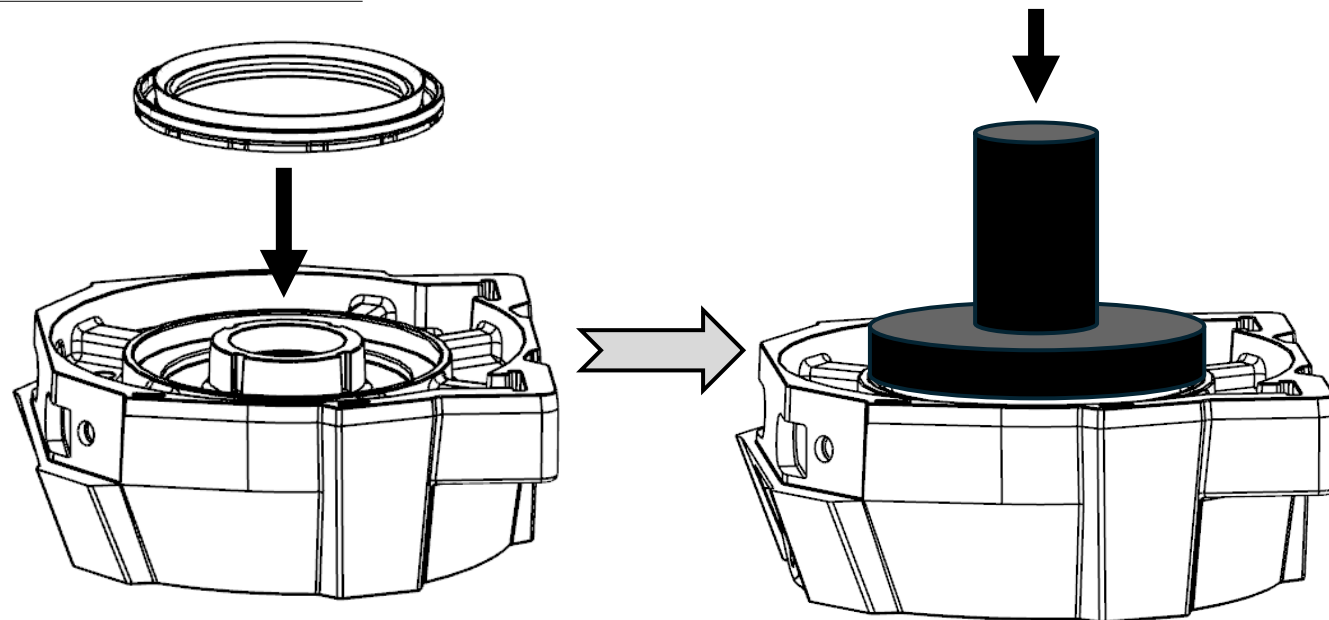
1 Press in motor bearing



2 Flip motor drum support

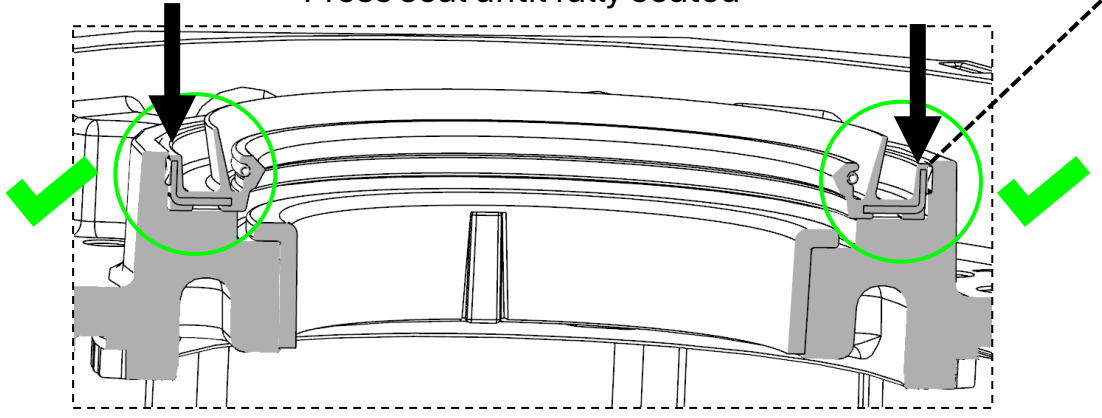


3 Press in motor drum seal

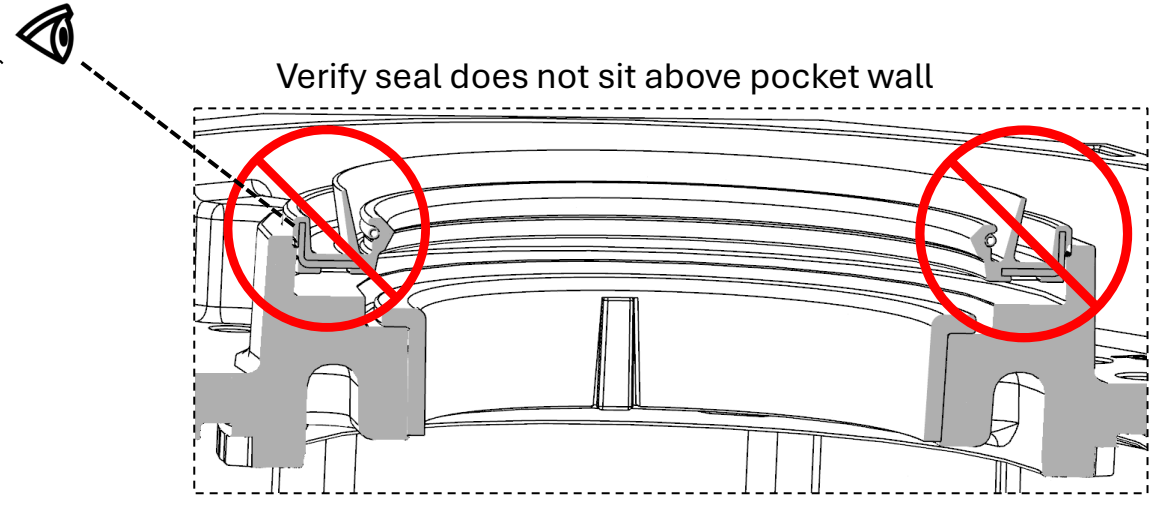


4

Press seal until fully seated

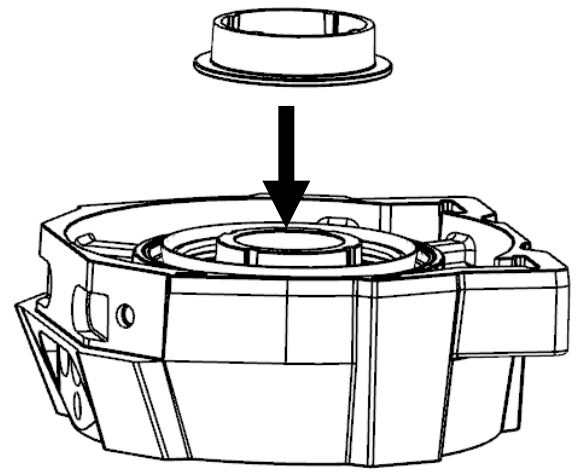


Verify seal does not sit above pocket wall



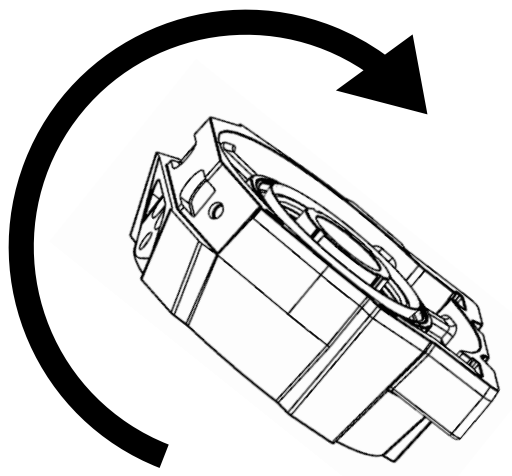
5

Install motor bushing



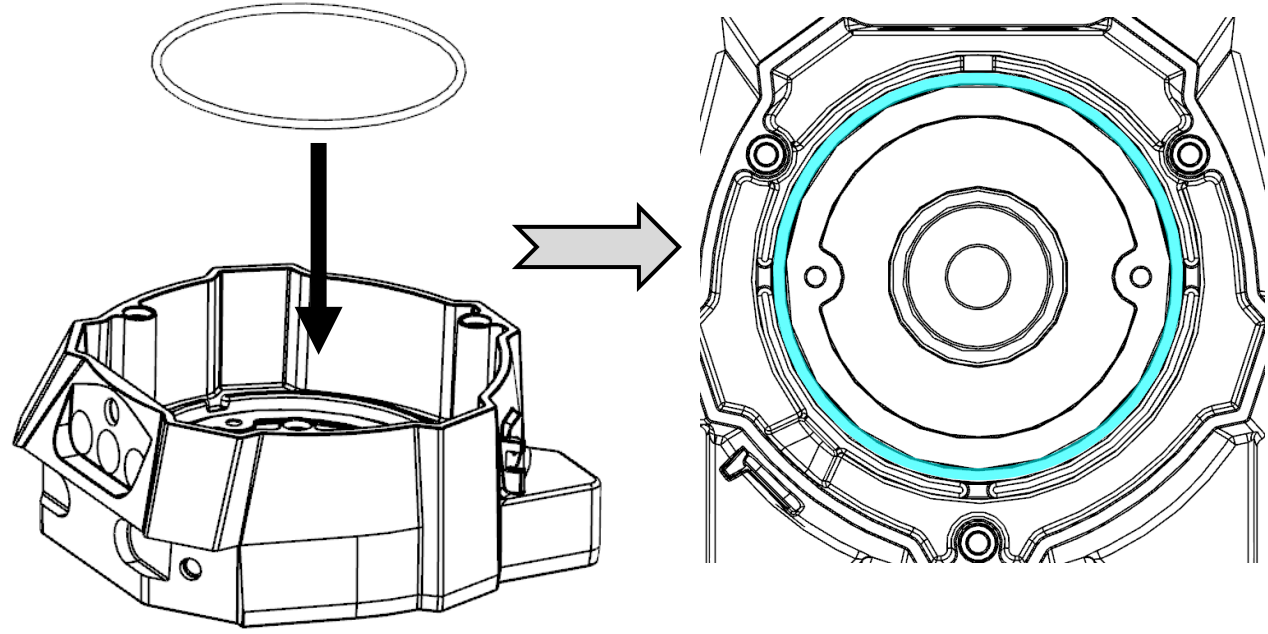
6

Flip motor drum support

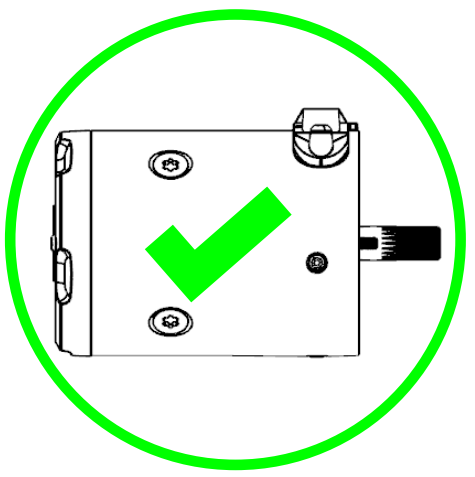


7

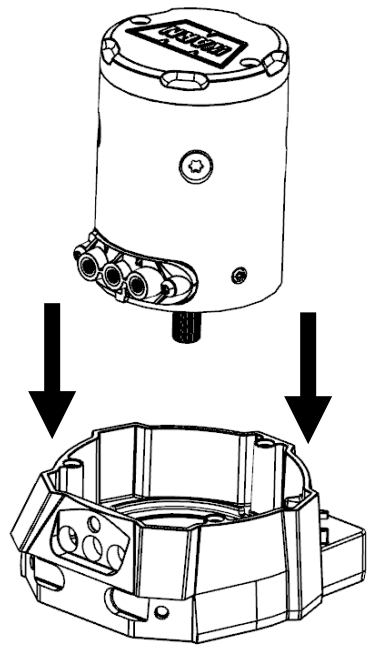
Install motor O-ring



8 Do NOT hold or place motor with shaft UP. The motor may disassemble.



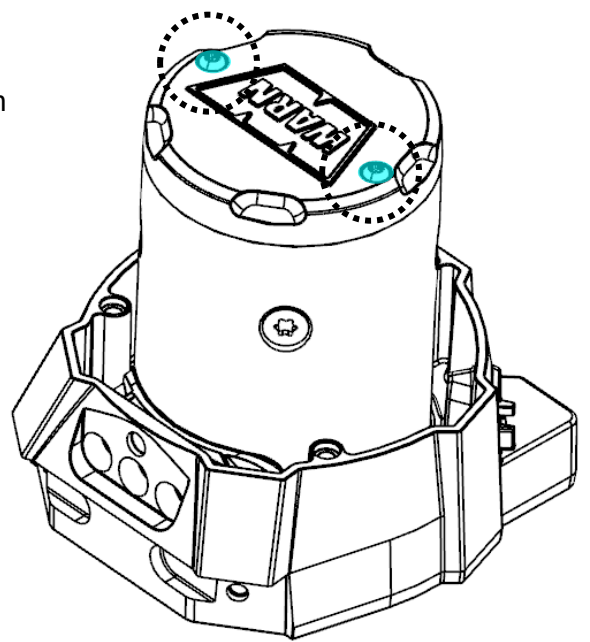
9 Install motor



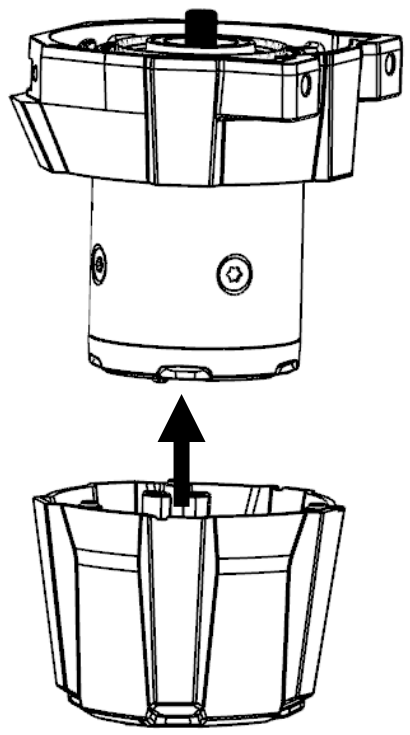
10 Install motor bolts

Head: T30
M6x1mmx160mm
Torque: 10.6-13Nm
(94-115inlb)

Loctite
271

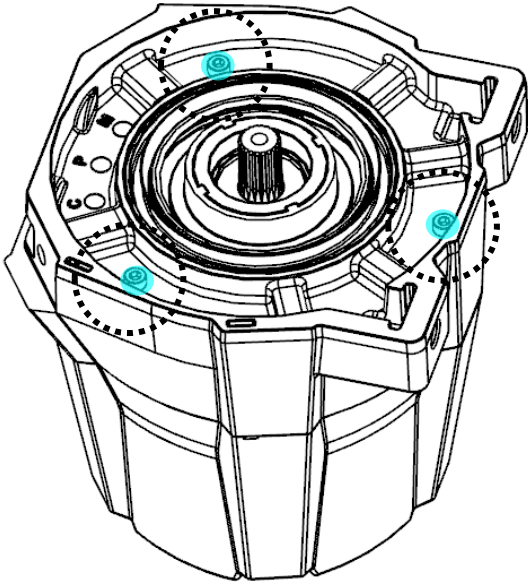


11 Install motor cover



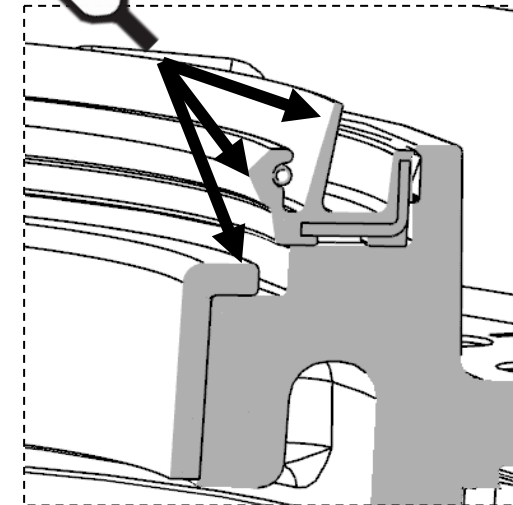
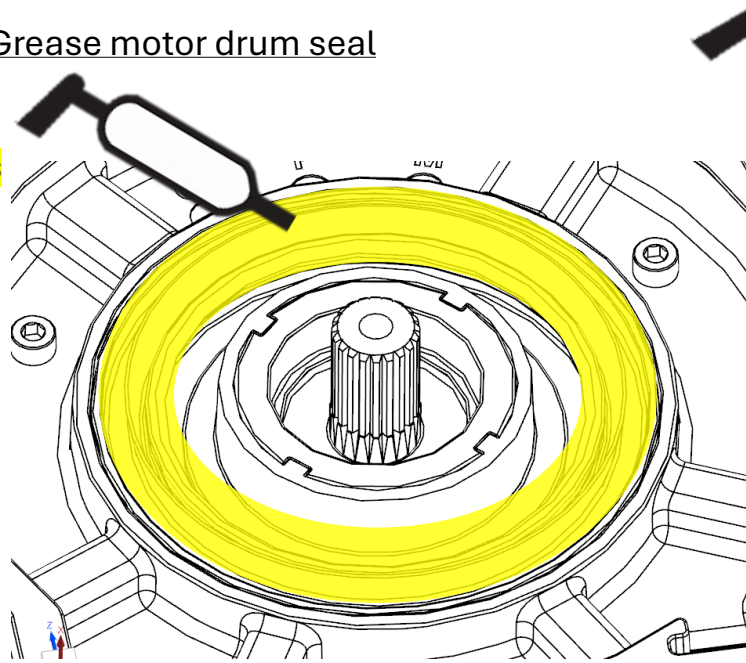
12 Install motor cover bolts

Head: 4mm Hex
M5x0.8x60mm
Torque: 10.6-13Nm
(94-115inlb)



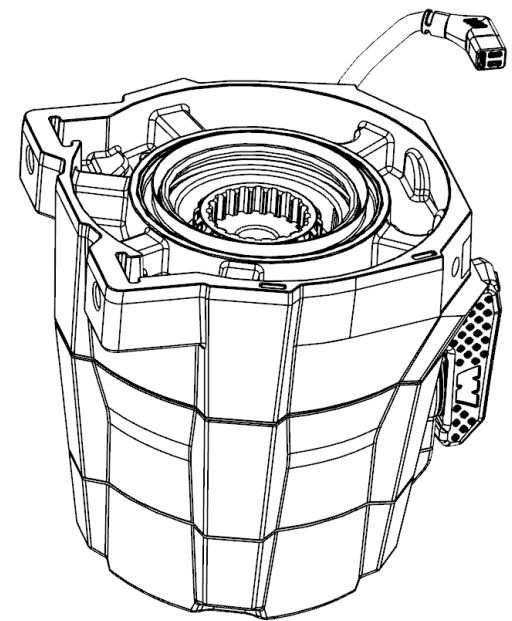
13 Grease motor drum seal

Shell Gadus
S5 V220 2
(7-11g)

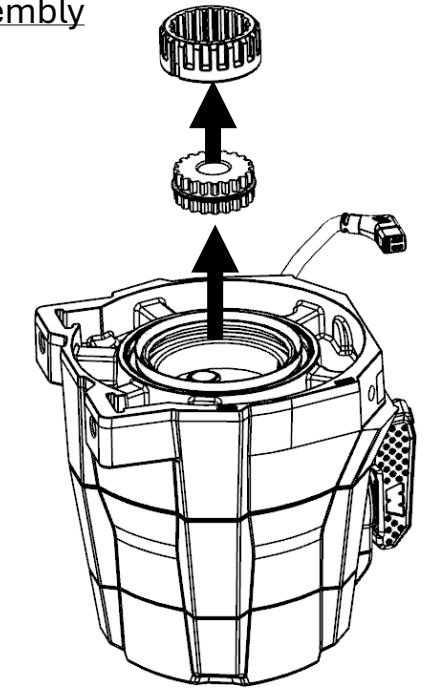


2.6 Geartrain Disassembly

1 Remove Geartrain (Section 2.1, steps 1-6)

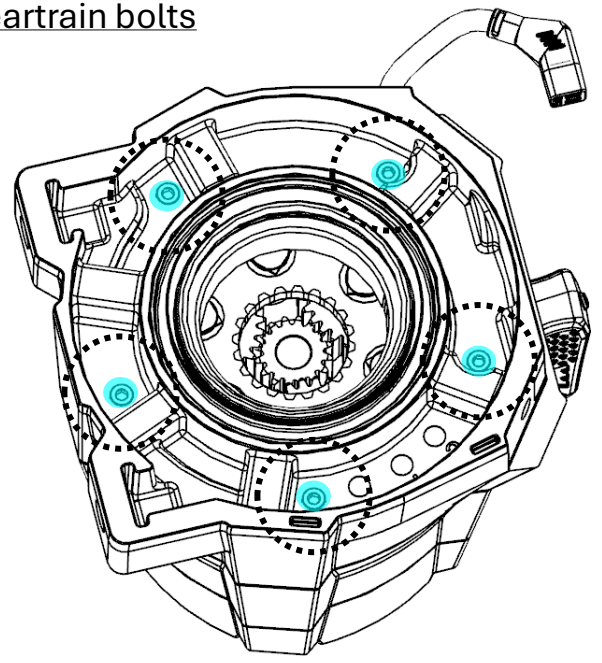


2 Remove drum driver assembly

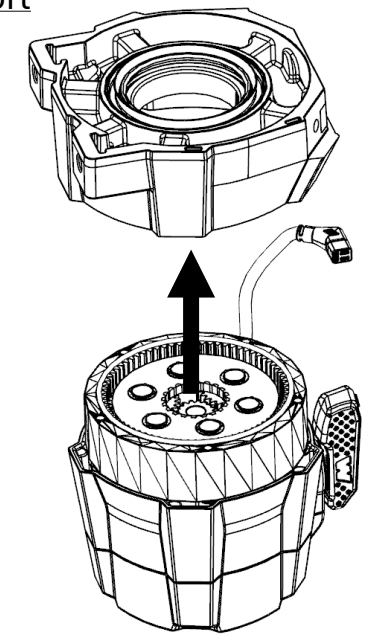


3 Remove geartrain bolts

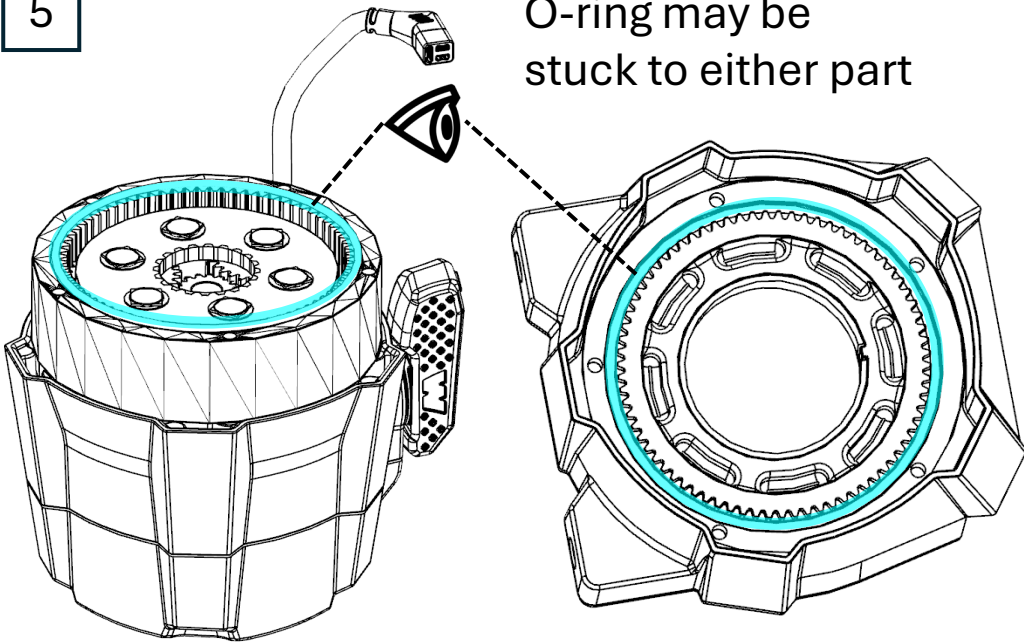
Head: 4mm Hex
M5x0.8x60mm
Torque: 10.6-13Nm
(94-115inlb)



4 Remove geartrain drum support

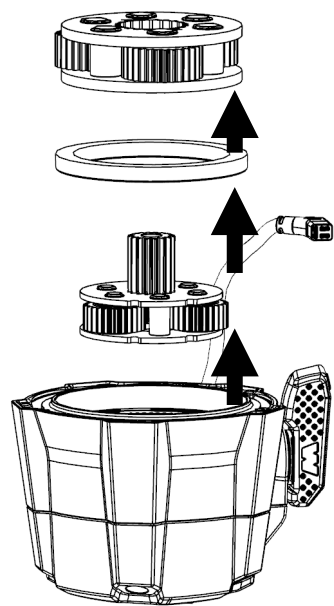


5



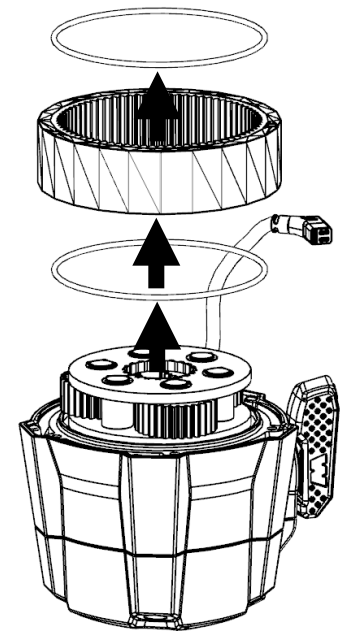
7

Remove 3rd stage carrier, thrust washer, and 2nd stage carrier assemblies



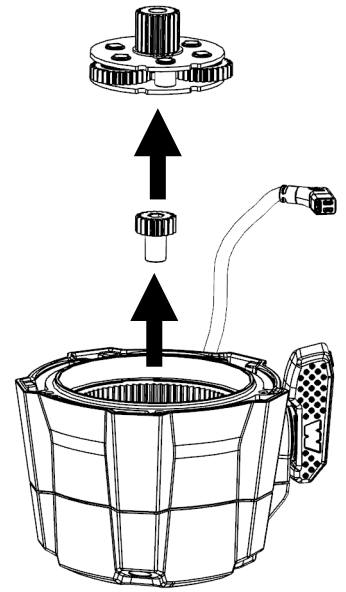
6

Remove 3rd stage ring gear and o-rings



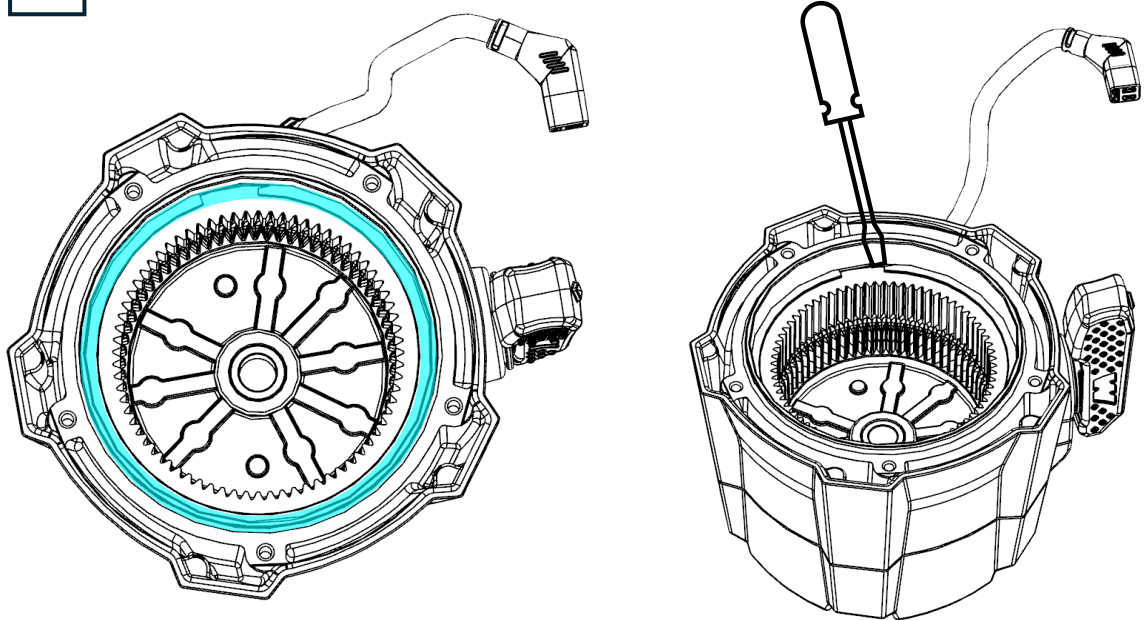
8

Remove 1st stage carrier and input gear



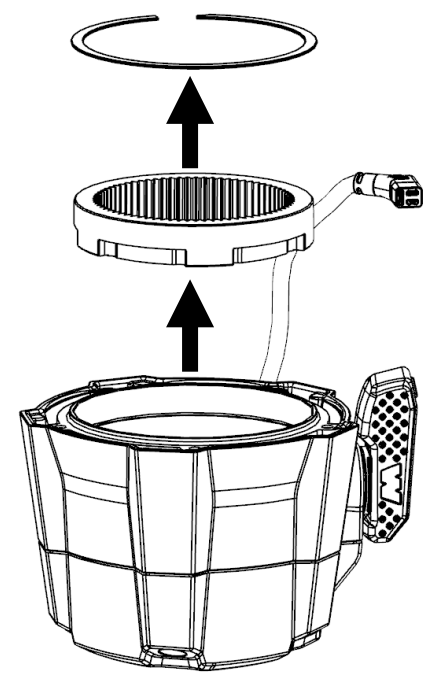
9

Remove 2nd stage ring gear snap ring



10

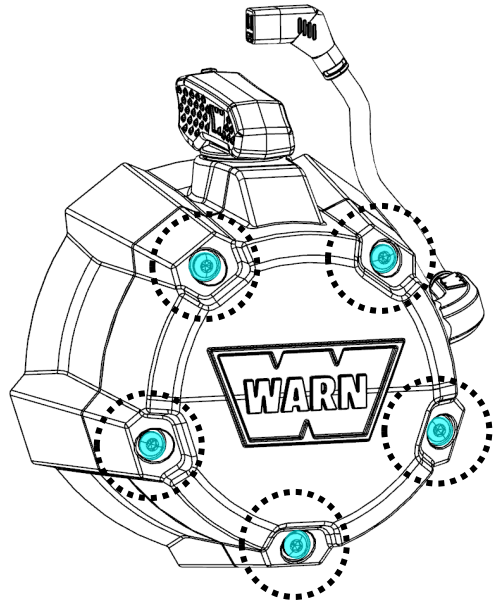
Remove 2nd stage ring gear



11

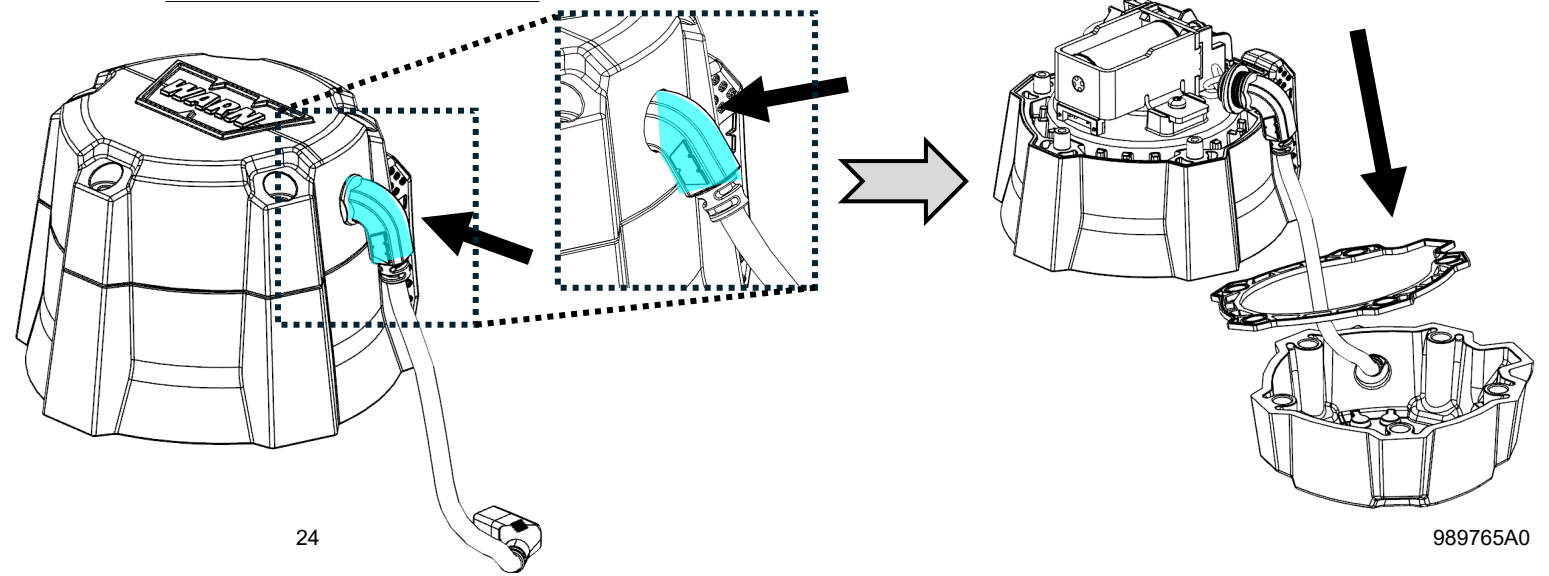
Remove end cap bolts

Head: T25 Torx
 M5x0.8x35mm
 Torque: 5-7Nm
 (44-62inlb)



12

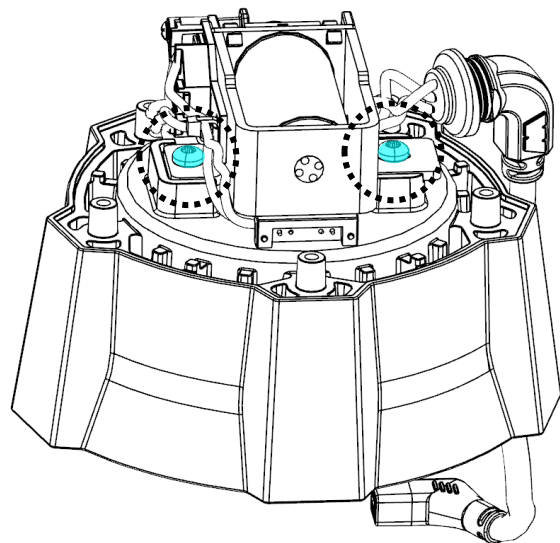
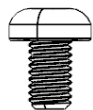
Push rubber grommet through mount hole and slide end cap and seal off remote clutch cable



13

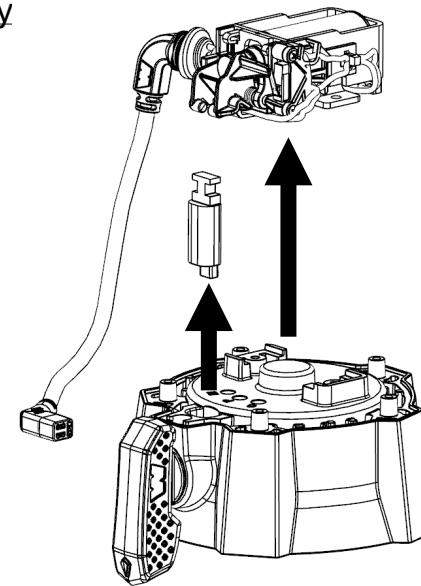
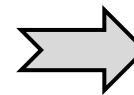
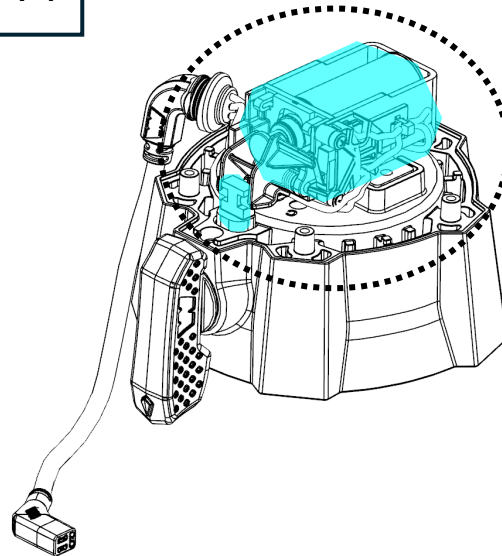
Remove remote clutch bolts

Head: T25 Torx
M5x0.8x8mm
Torque: 5-7Nm
(44-62inlb)



14

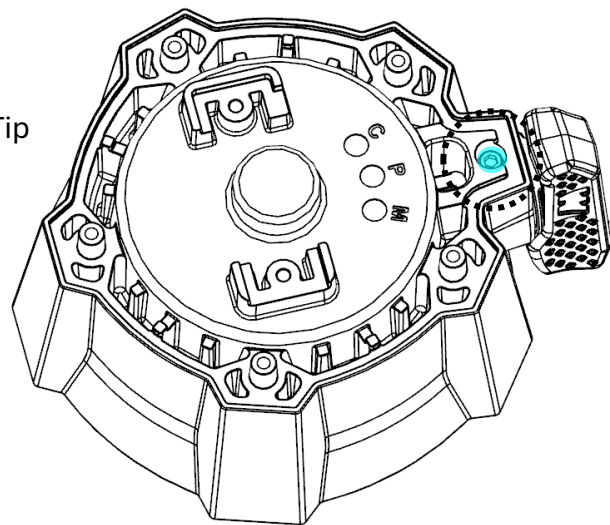
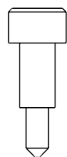
Remove remote clutch pin and assembly



15

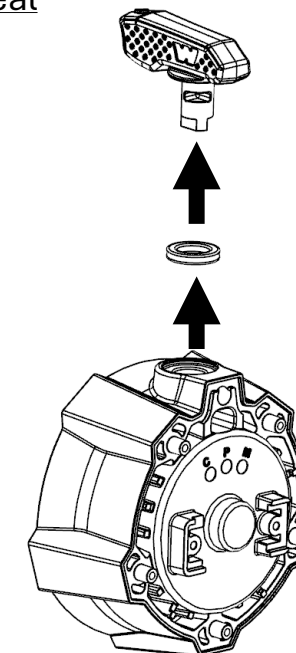
Remove clutch lever bolt

Head: 4mm Hex
10-24, Custom Tip
Torque: 3-5Nm
(27-44inlb)



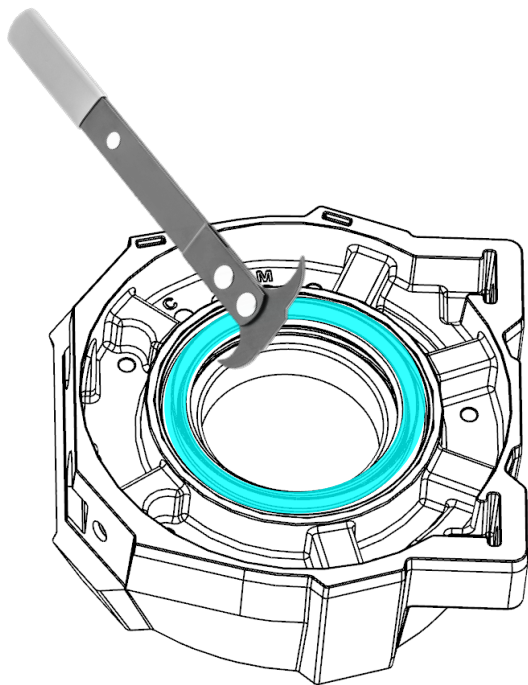
16

Remove clutch lever and X-ring seal



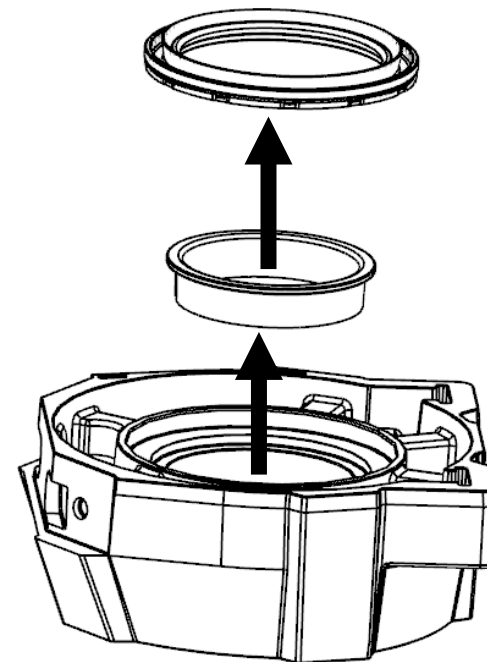
17

Remove geartrain drum seal



18

Remove geartrain drum bushing

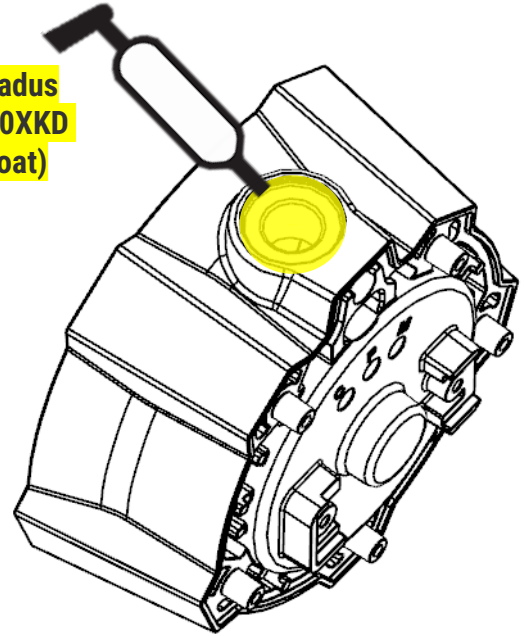


2.7 Geartrain Reassembly

1

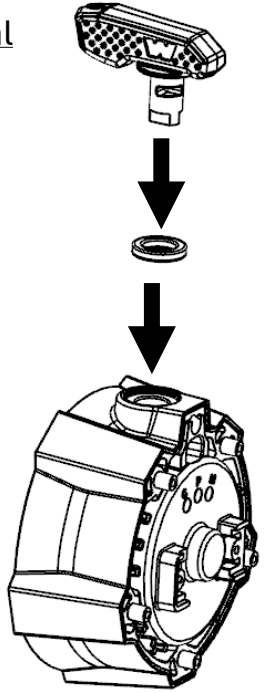
Grease X-ring seal and clutch hole

Shell Gadus
S5 V150XKD
(light coat)



2

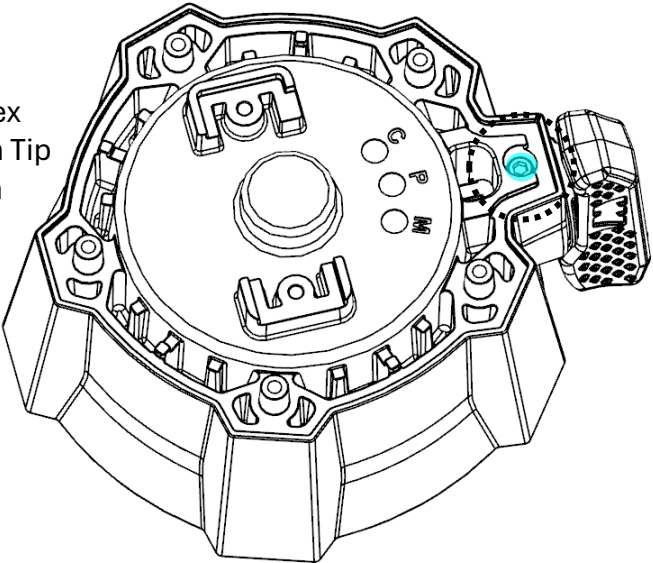
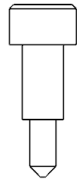
Install clutch lever and X-ring seal



3

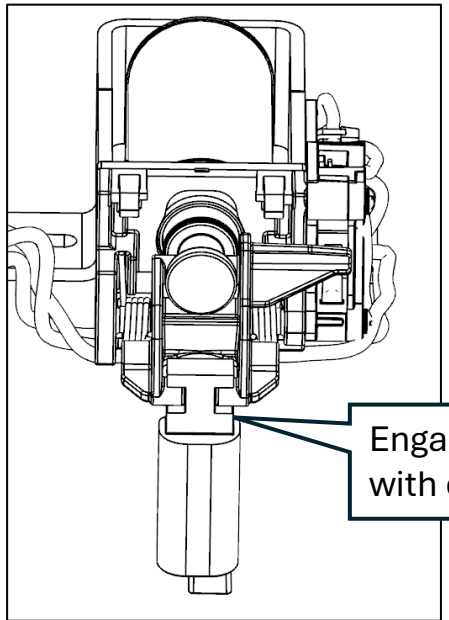
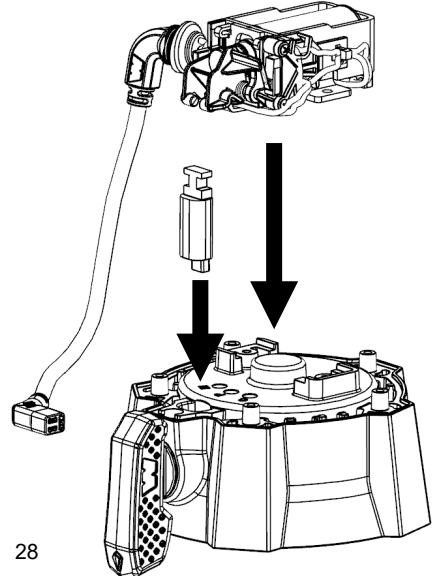
Install clutch lever bolt

Head: 4mm Hex
10-24, Custom Tip
Torque: 3-5Nm
(27-44inlb)



4

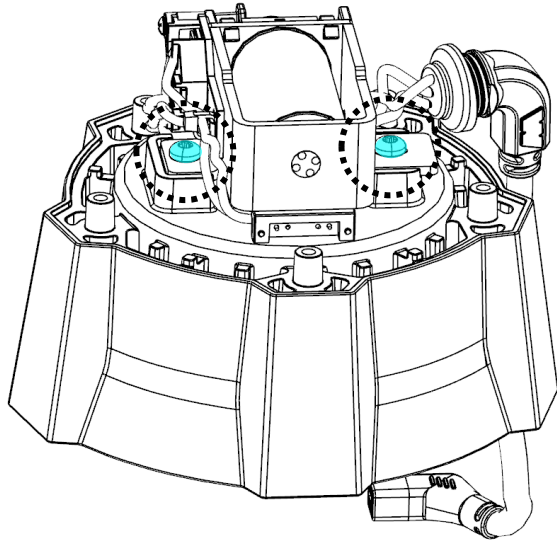
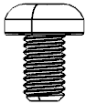
Install remote clutch pin and assembly



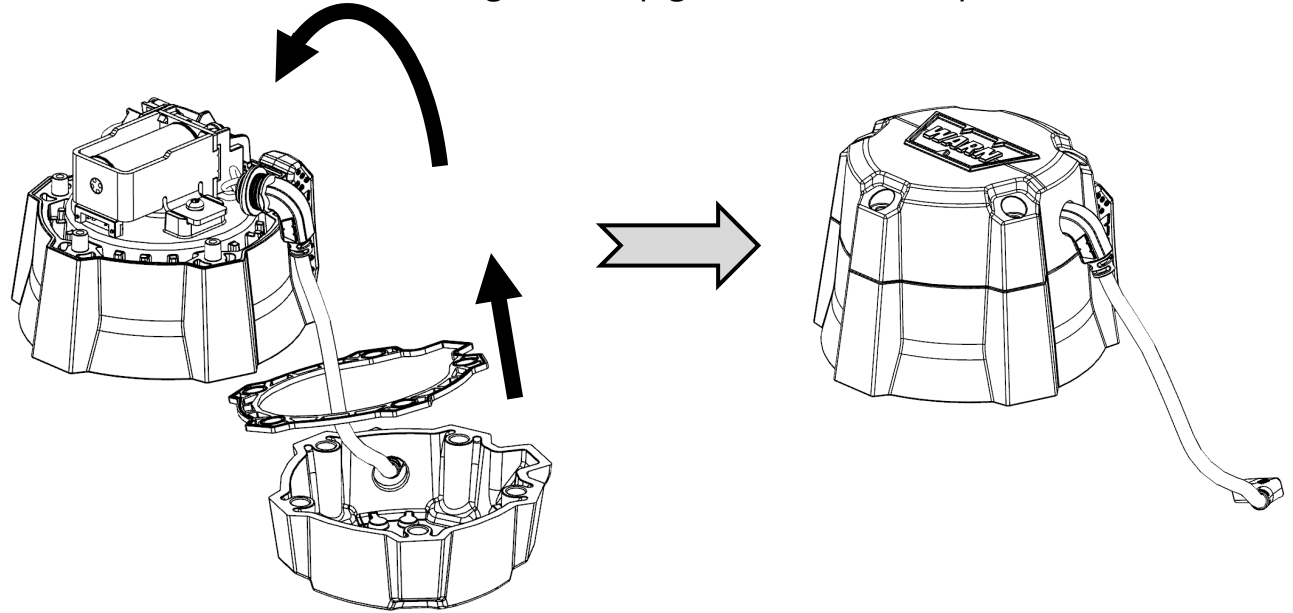
Engage plunger
with clutch pin

5 Install remote clutch bolts

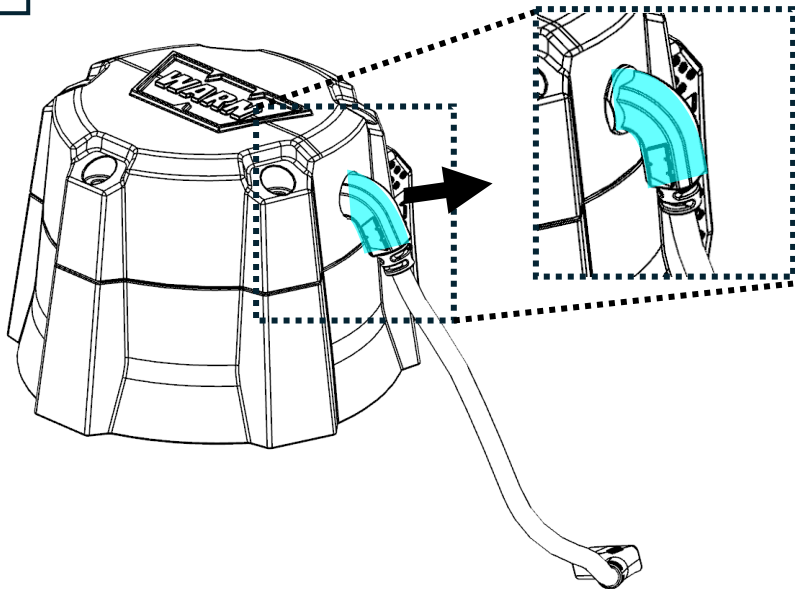
Head: T25 Torx
M5x0.8x8mm
Torque: 5-7Nm
(44-62inlb)



6 Pass remote clutch cable through end cap gasket and end cap and install

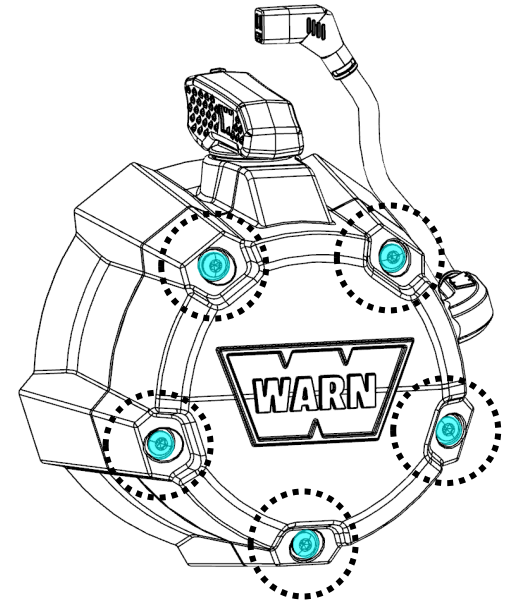


7 Lubricate (WD-40) and pull grommet sleeve through until fully seated

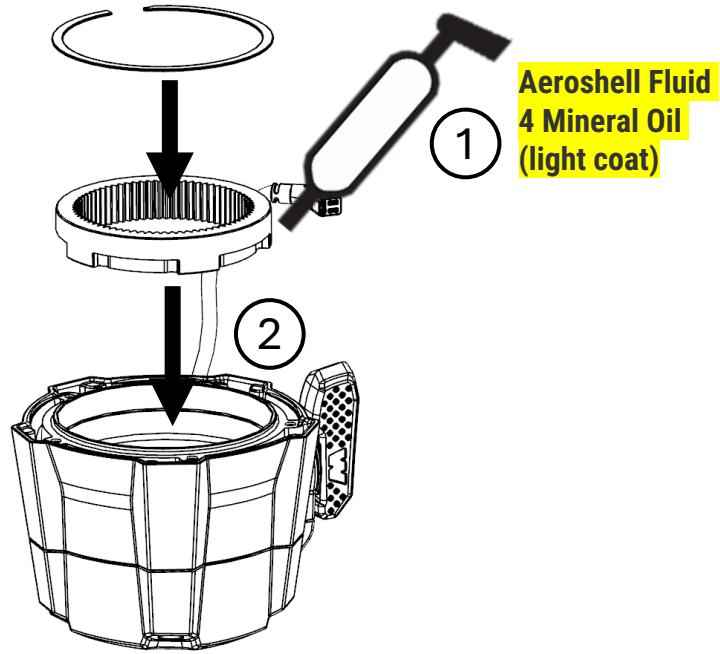


8 Install end cap bolts

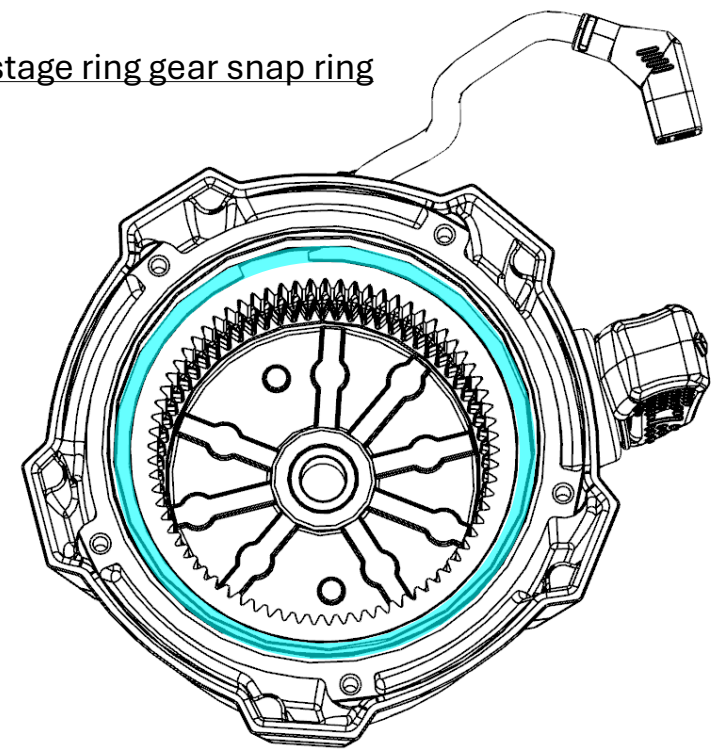
Head: T25 Torx
M5x0.8x35mm
Torque: 5-7Nm
(44-62inlb)



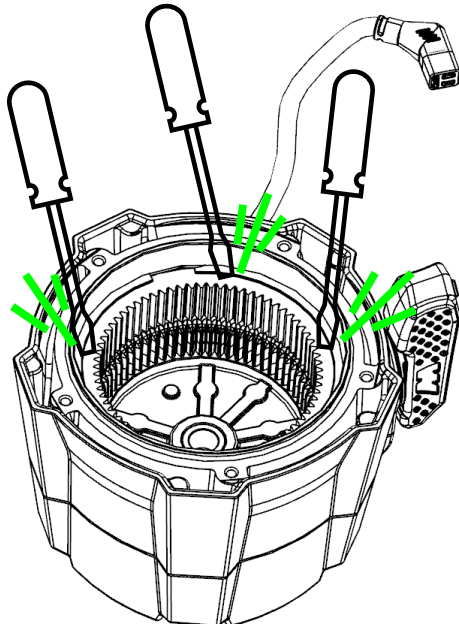
9 Oil and install 2nd stage ring gear and snap ring



10 Seat 2nd stage ring gear snap ring

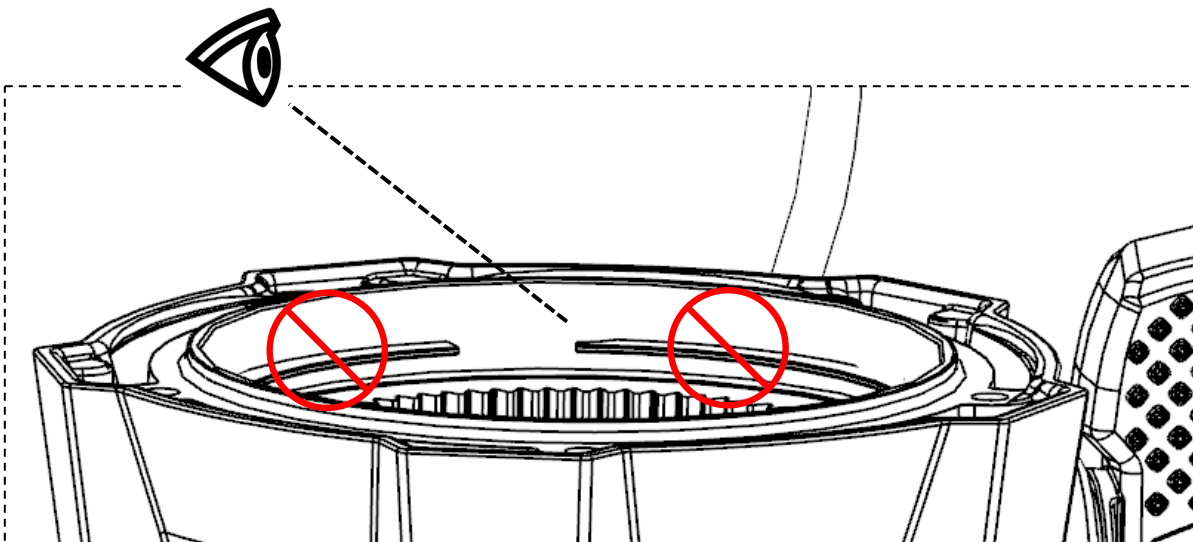
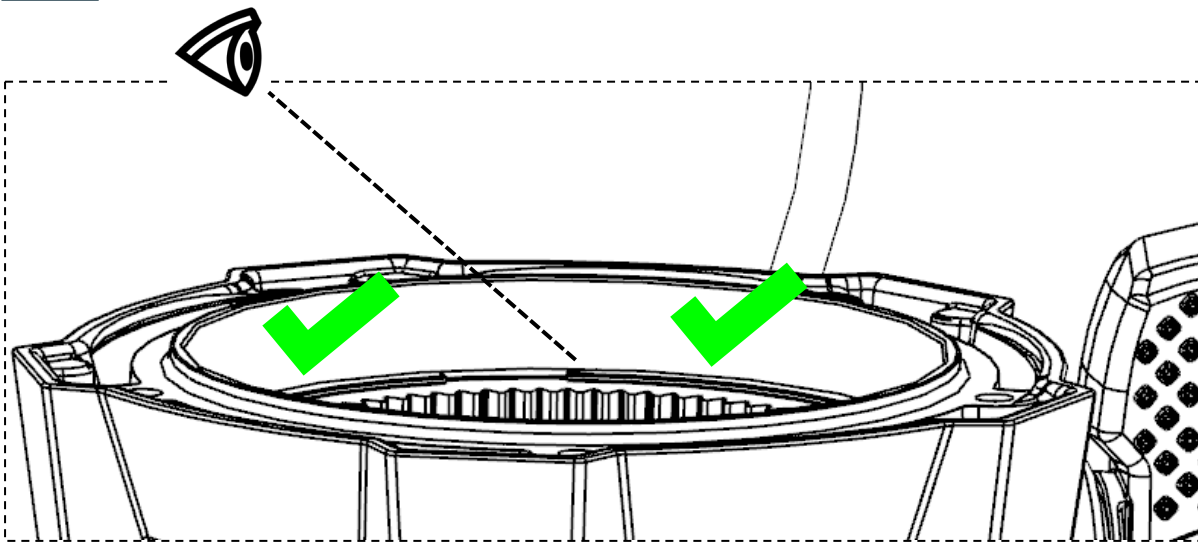


11 Verify snap ring is seated and pushed into snap ring groove



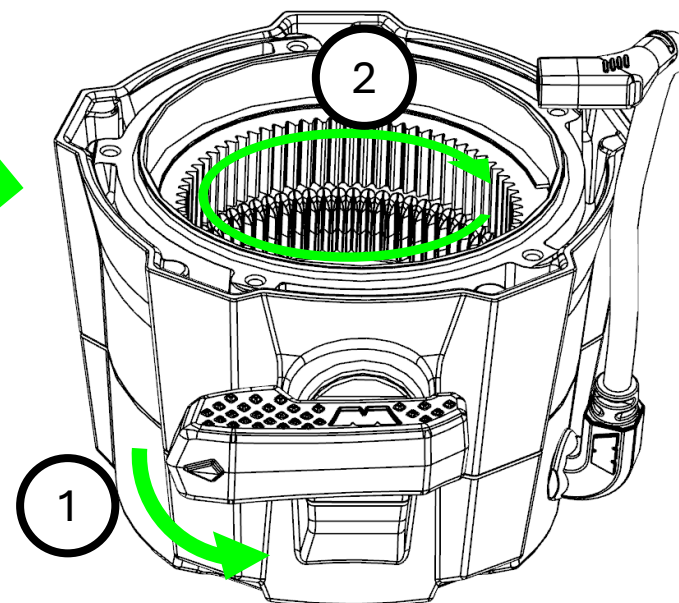
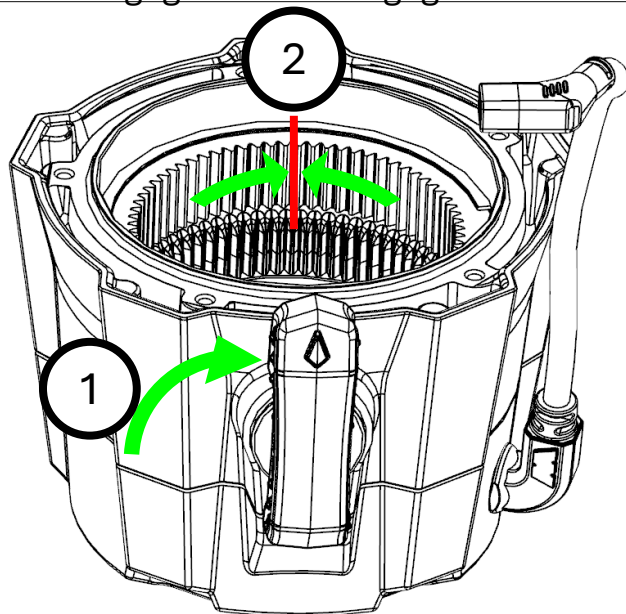
12

Inspect 2nd stage snap ring

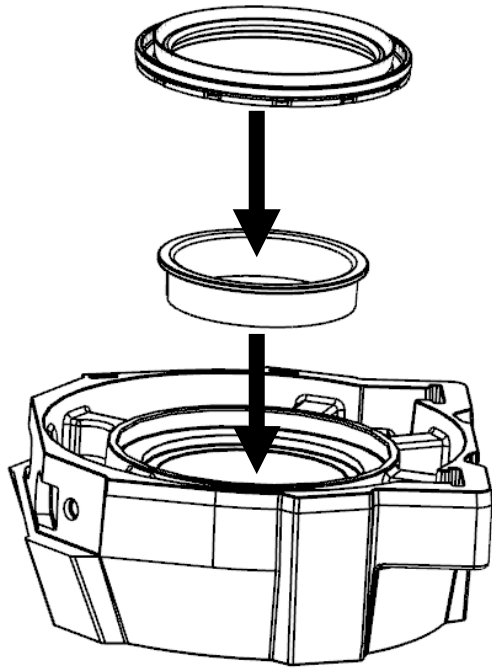


13

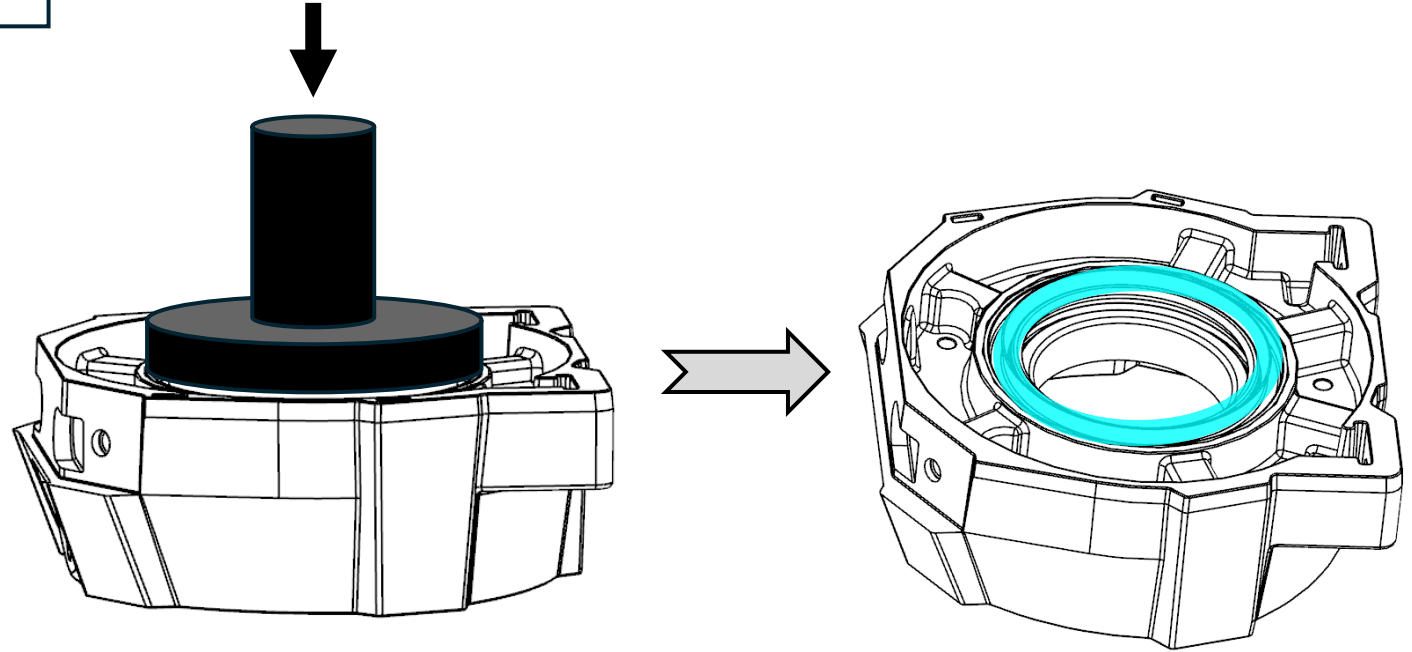
Verify turning the clutch handle engages and disengages the 2nd stage ring gear



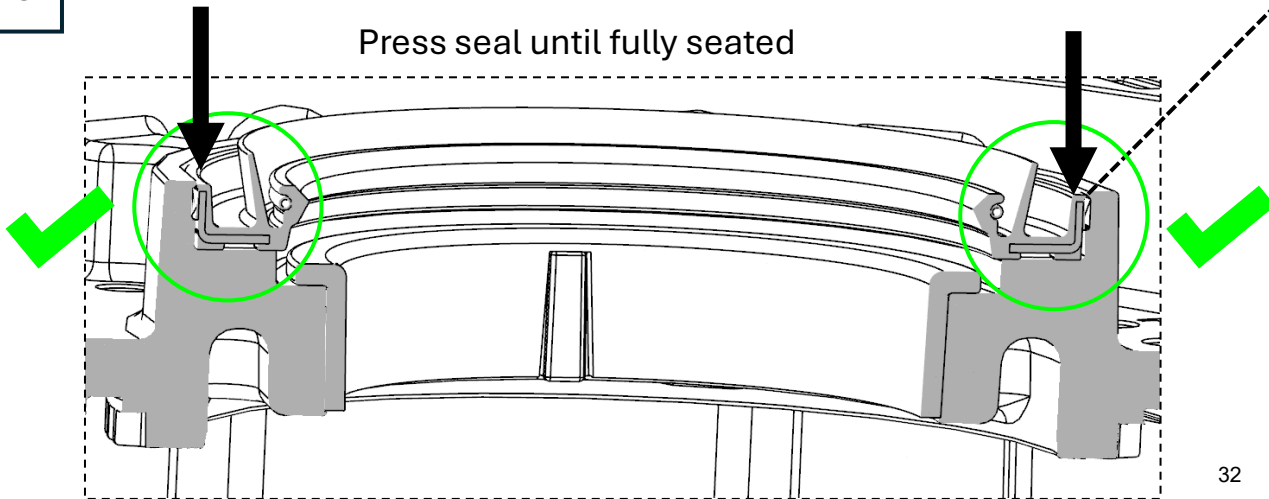
14 Install geartrain drum bushing and seal



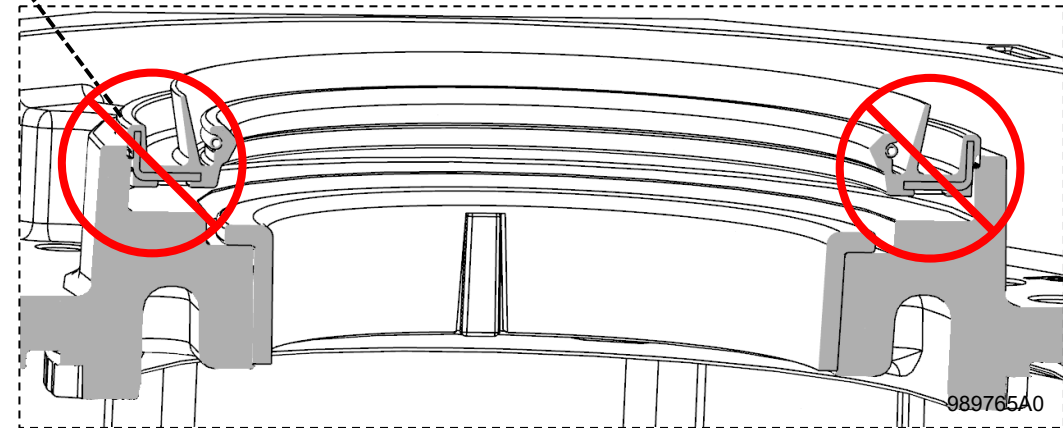
15 Press in geartrain drum seal



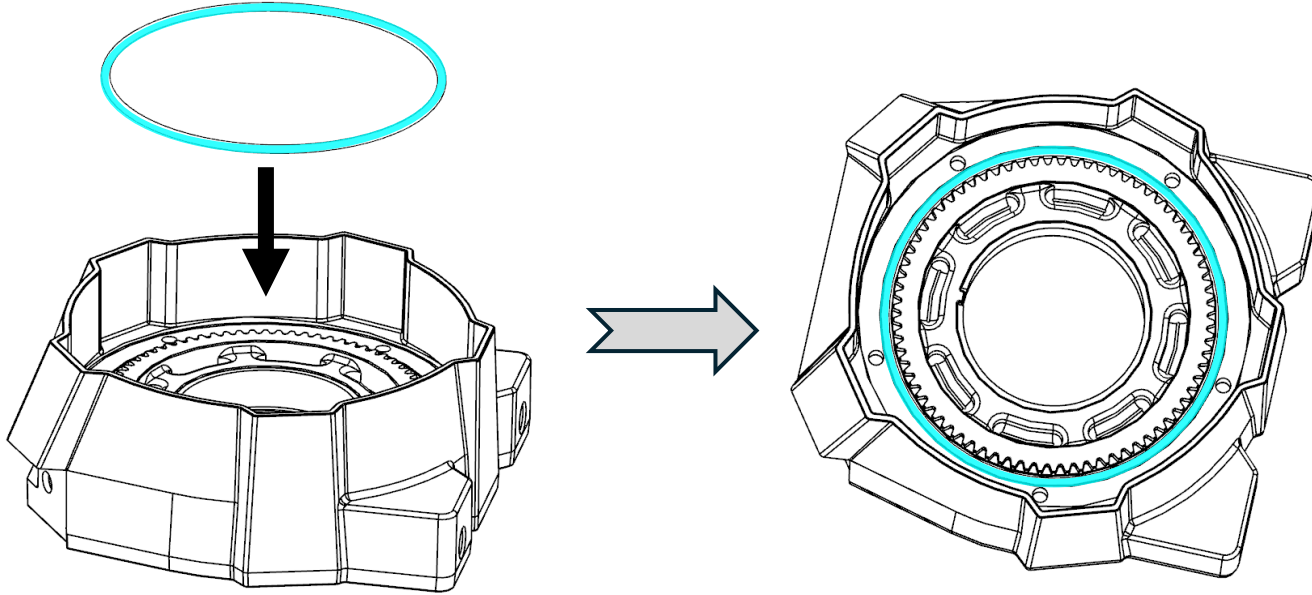
16 Press seal until fully seated



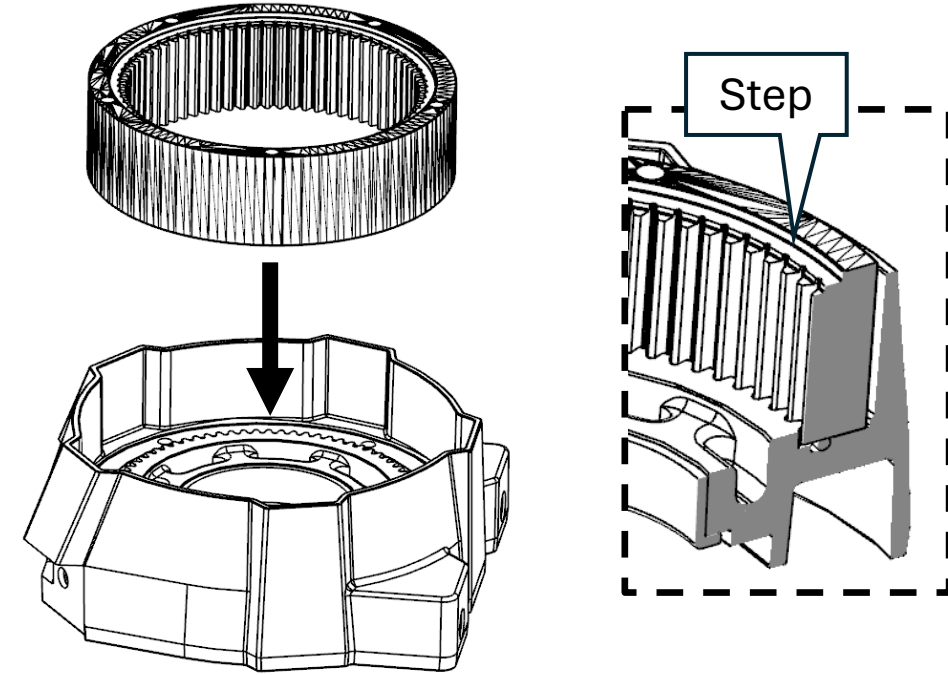
Verify seal does not sit above pocket wall



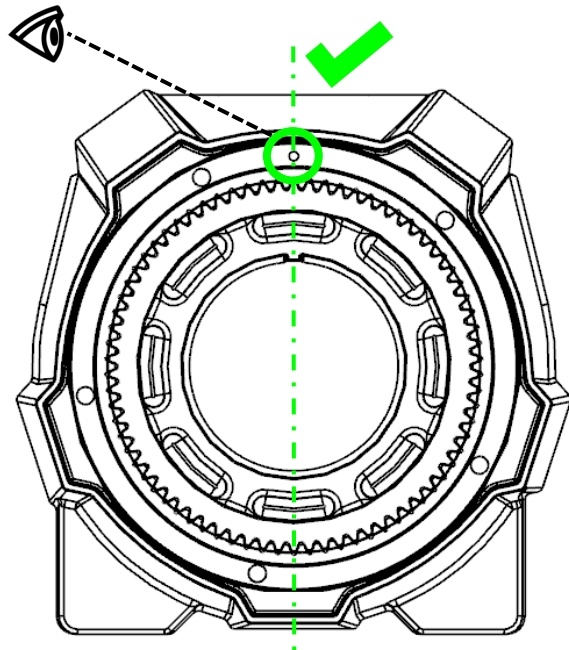
17 Install lower 3rd stage ring gear O-ring



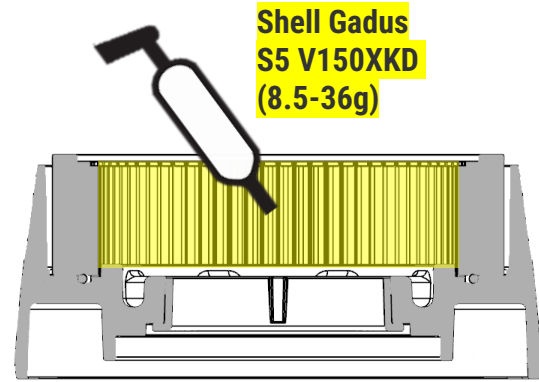
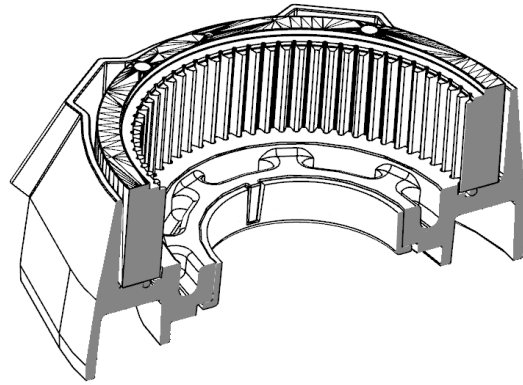
18 Install 3rd stage ring gear



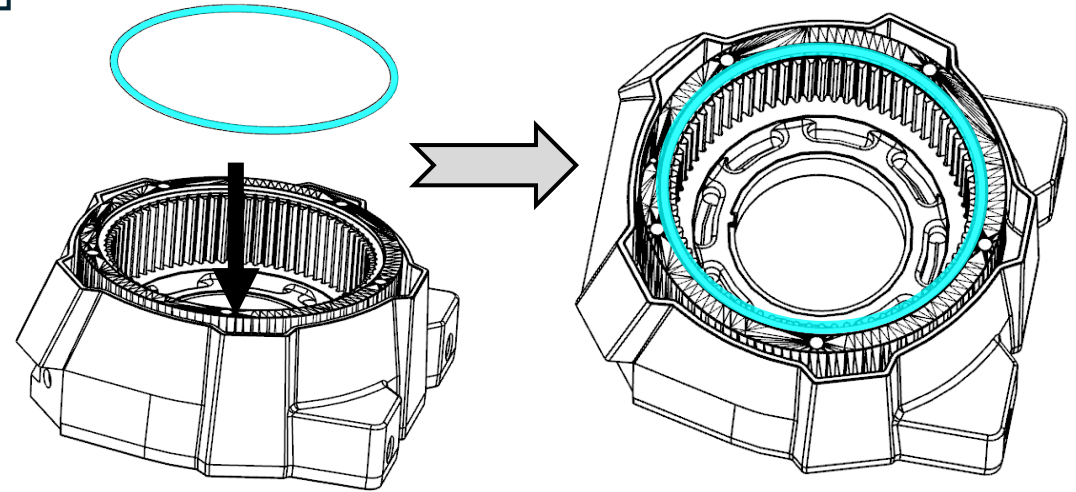
19 Verify the dimple on the 3rd stage ring gear is visible and in the 12'o-clock position



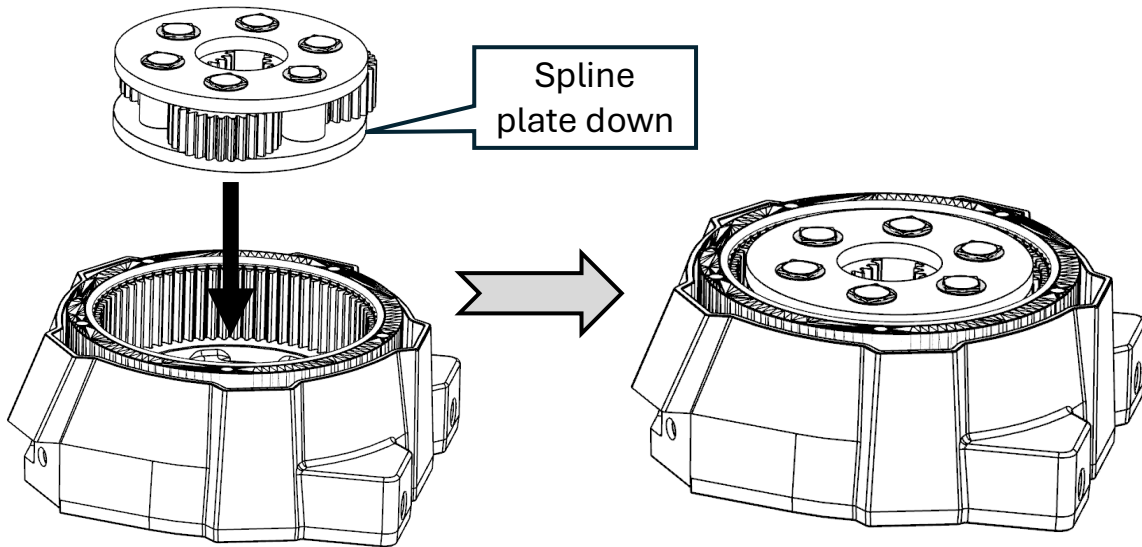
20 Grease the 3rd stage ring gear, filling each tooth completely



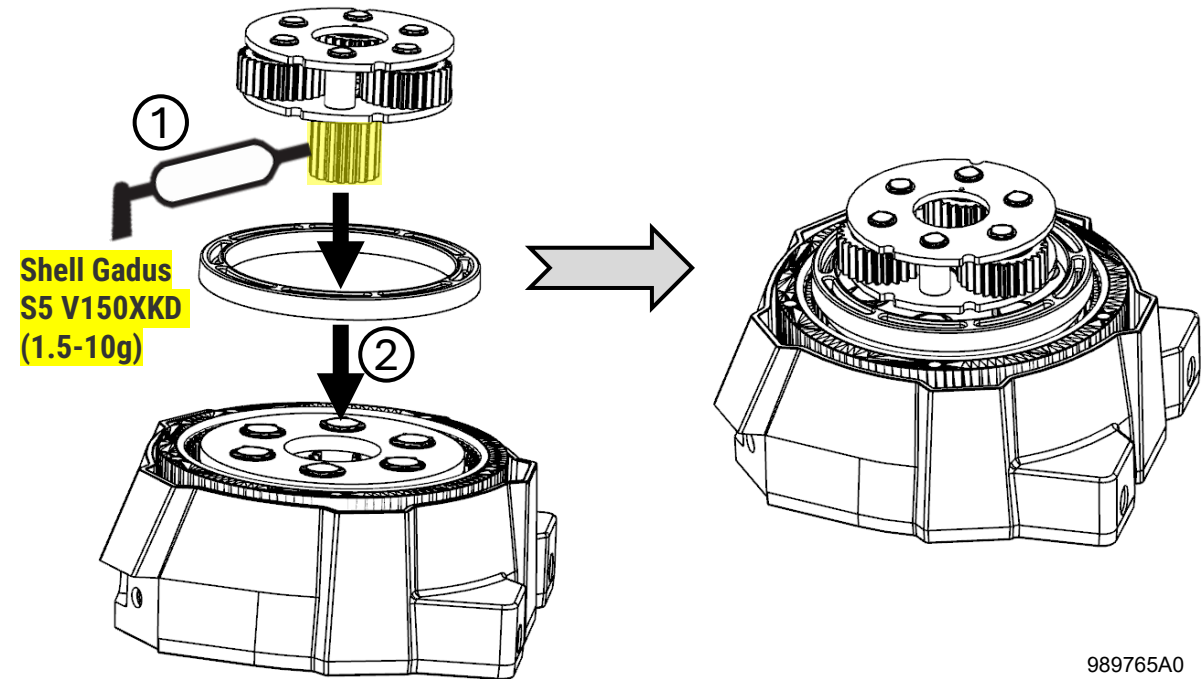
21 Install the upper 3rd stage ring gear o-ring



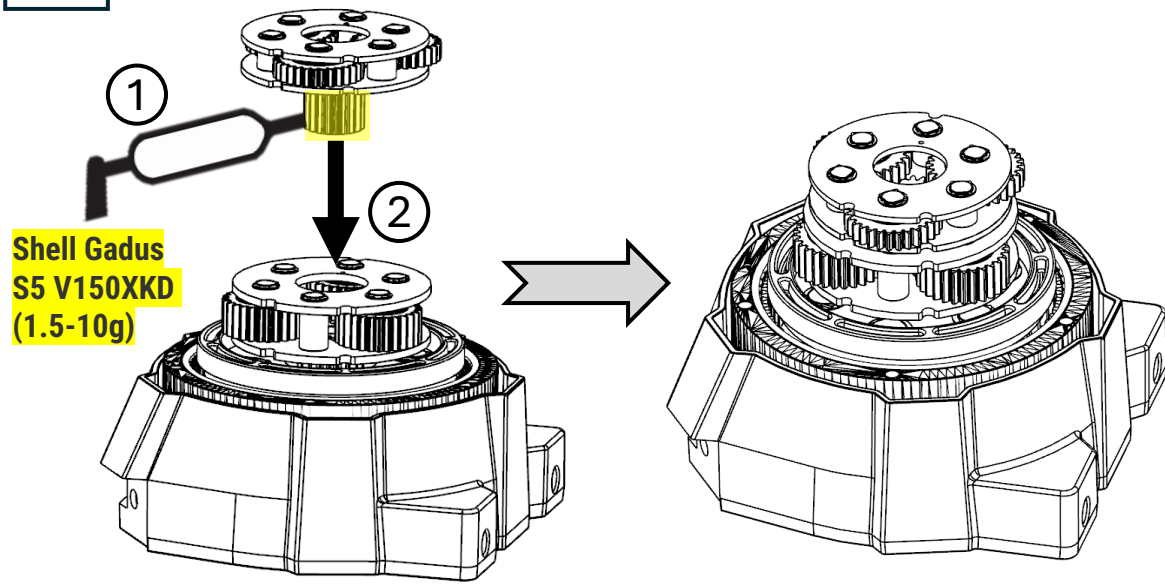
22 Install the 3rd stage carrier



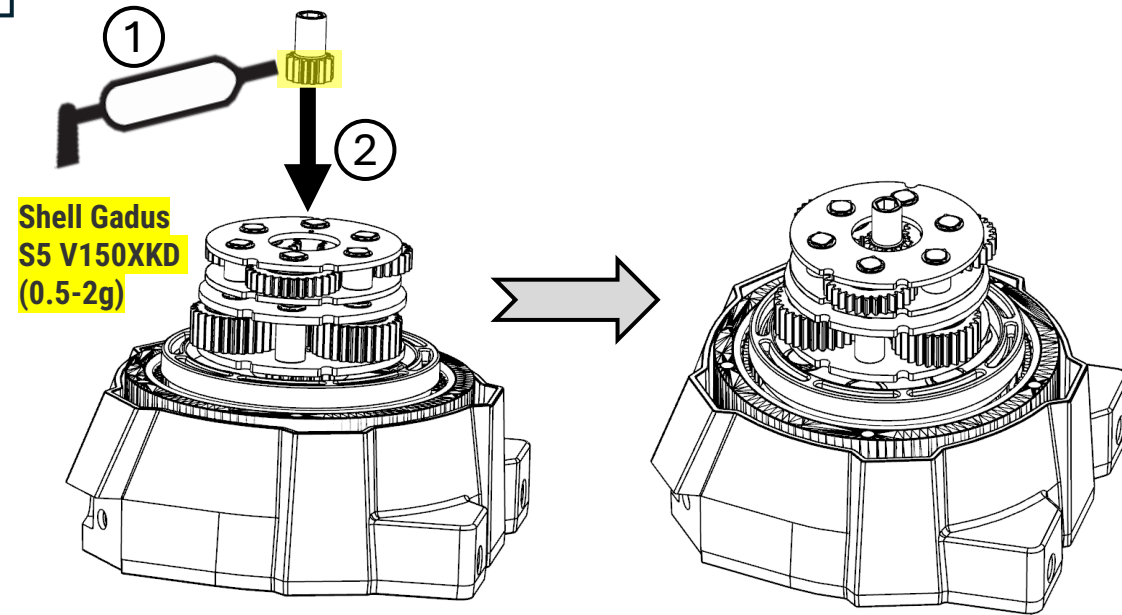
23 Grease 2nd stage sun gear, filling each tooth completely. Install the thrust washer and 2nd stage carrier.



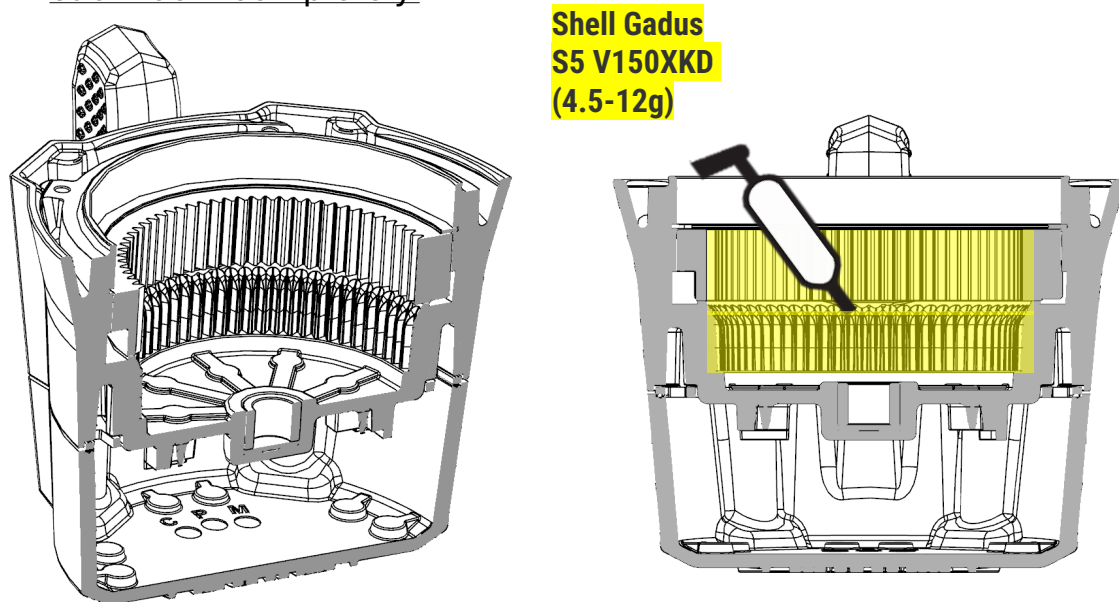
24 Grease and install the 1st stage sun gear, filling each tooth completely.



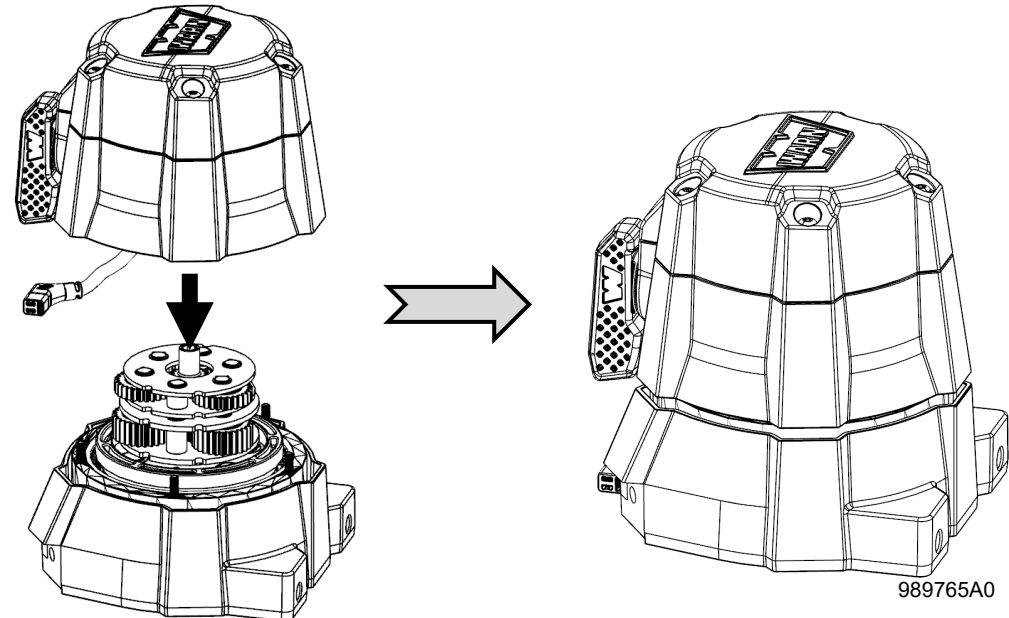
25 Grease and install the input sun gear, filling each tooth completely.



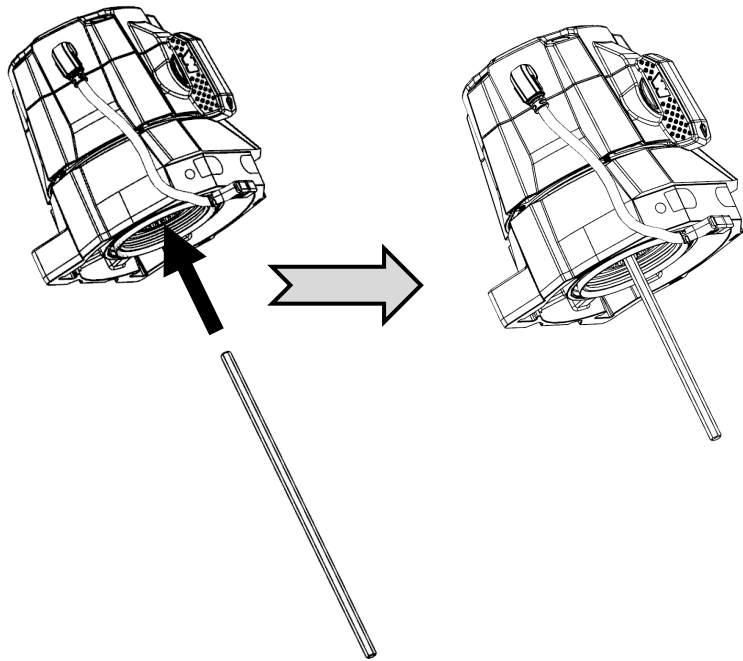
26 Grease the 1st and 2nd stage ring gears inside of the end housing, filling each tooth completely.



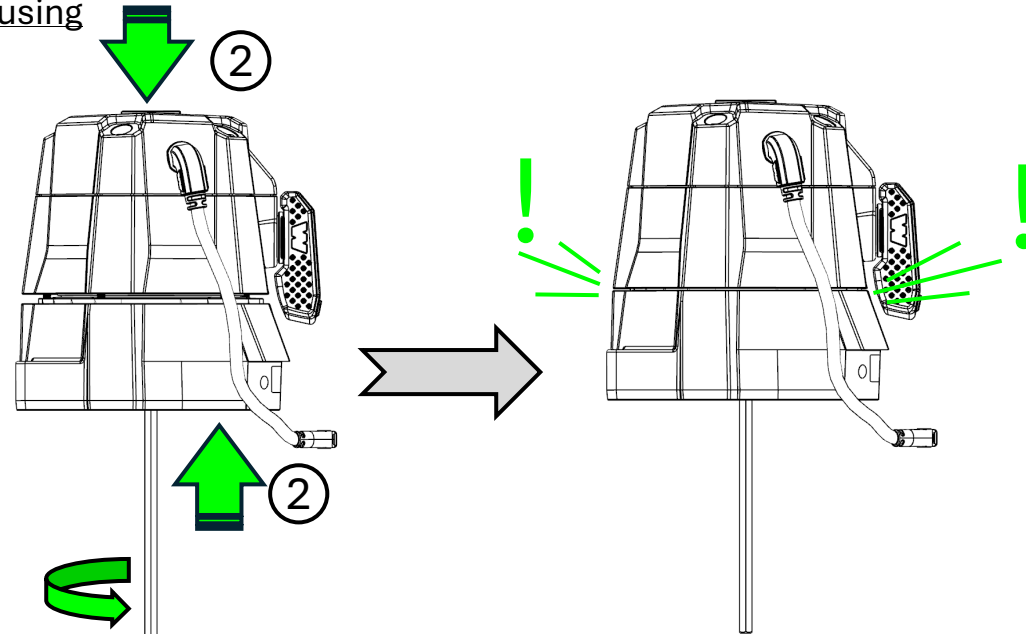
27 Install the end housing



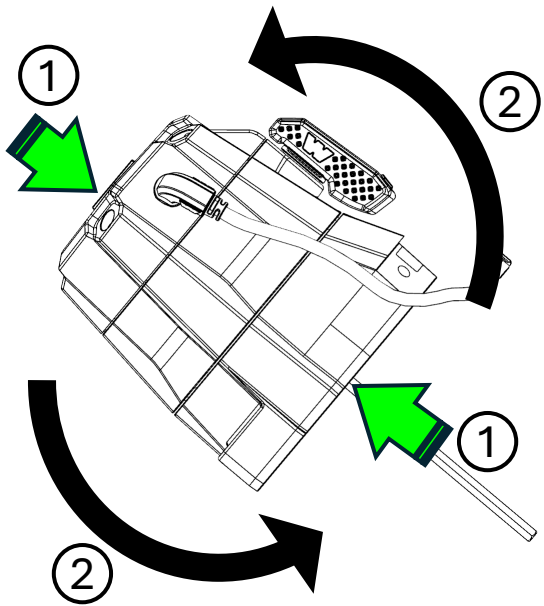
25 Install the driveshaft



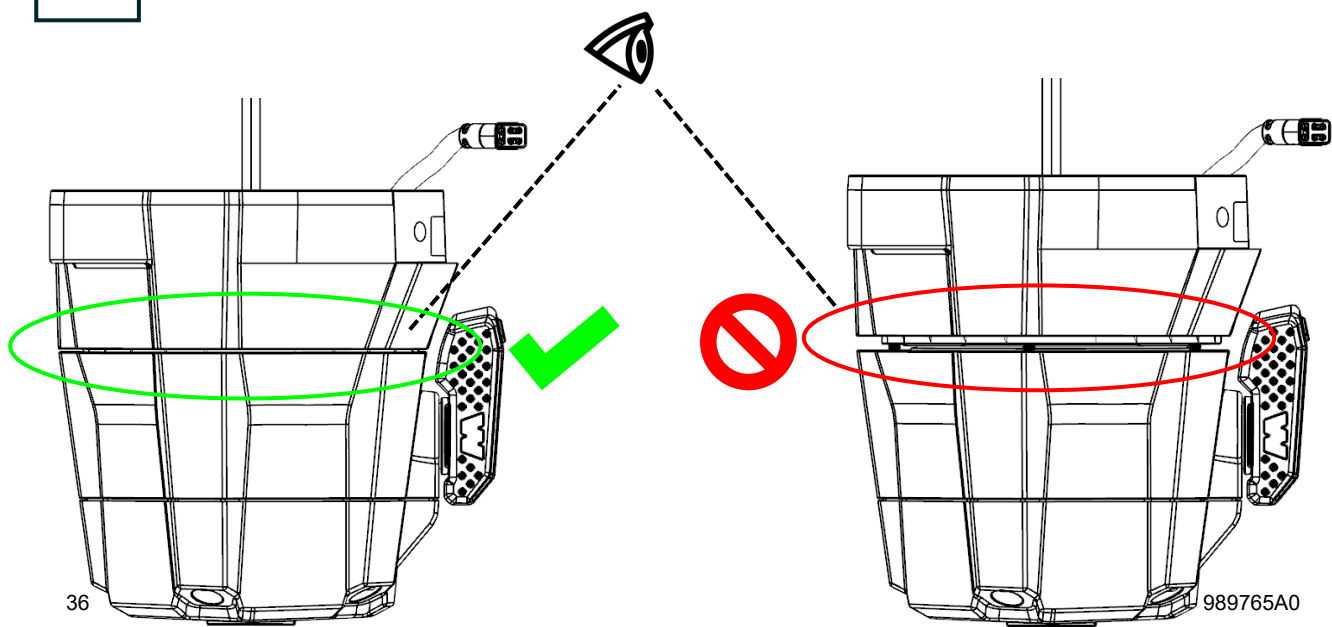
26 Apply light pressure to the end cap while spinning the driveshaft to seat the end housing



27 Hold end housing and drum support together and flip upside down

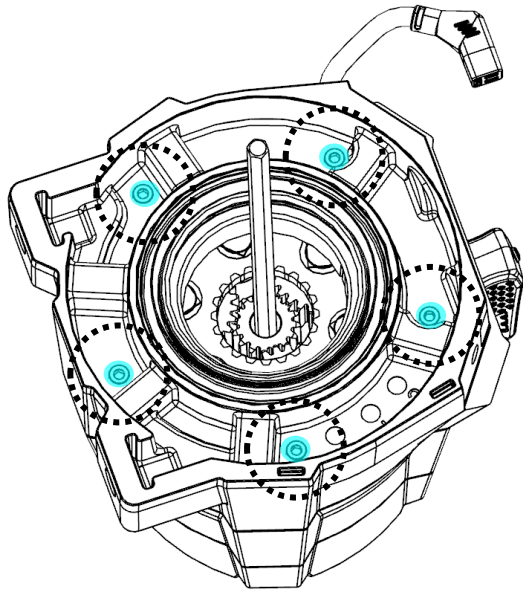


28 Inspect the end housing gap to verify the end housing is seated

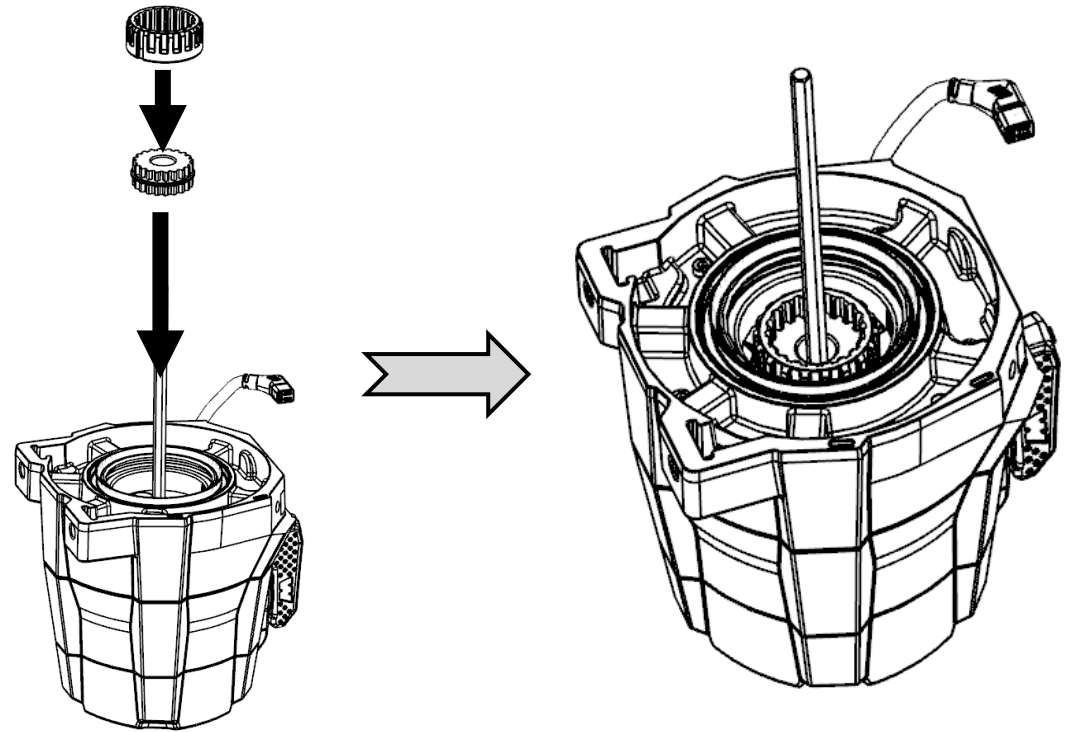


29 Install the geartrain bolts

Head: 4mm Hex
M5x0.8x60mm
Torque: 10.6-13Nm
(94-115inlb)

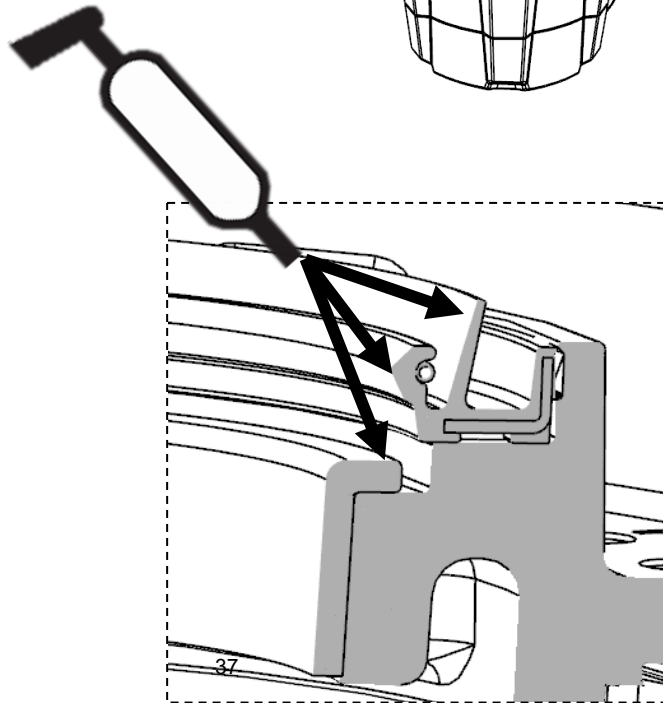
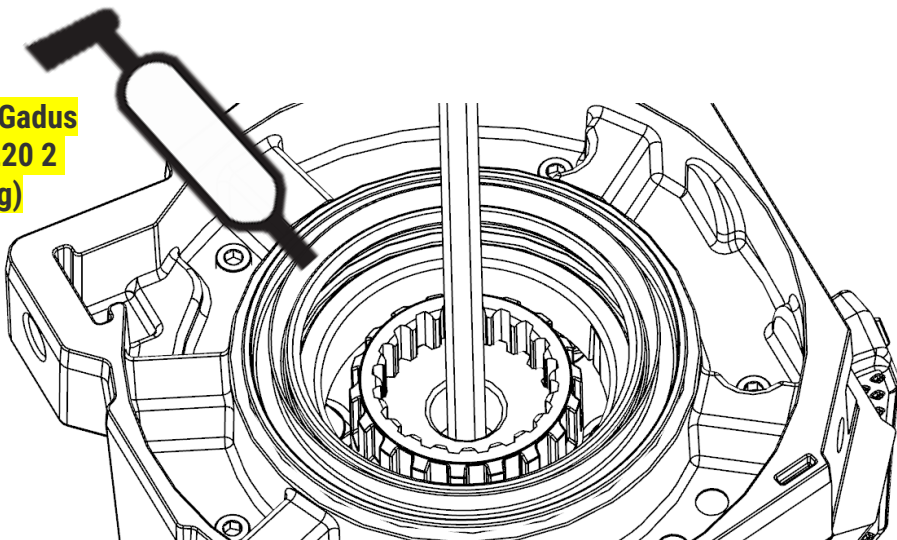


30 Install the drum driver assembly



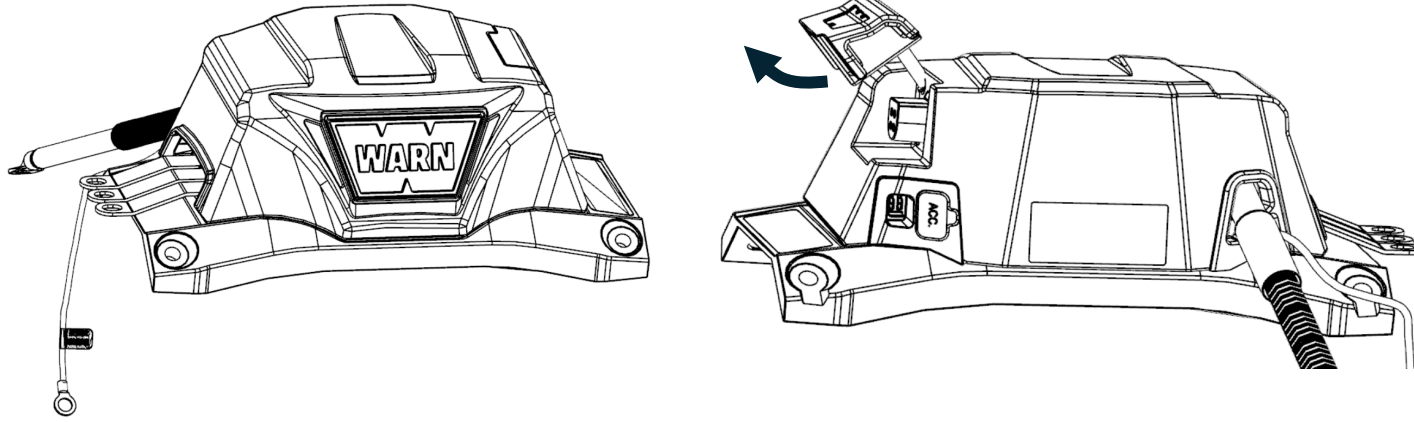
31 Grease the geartrain drum seal

Shell Gadus
S5 V220 2
(7-11g)



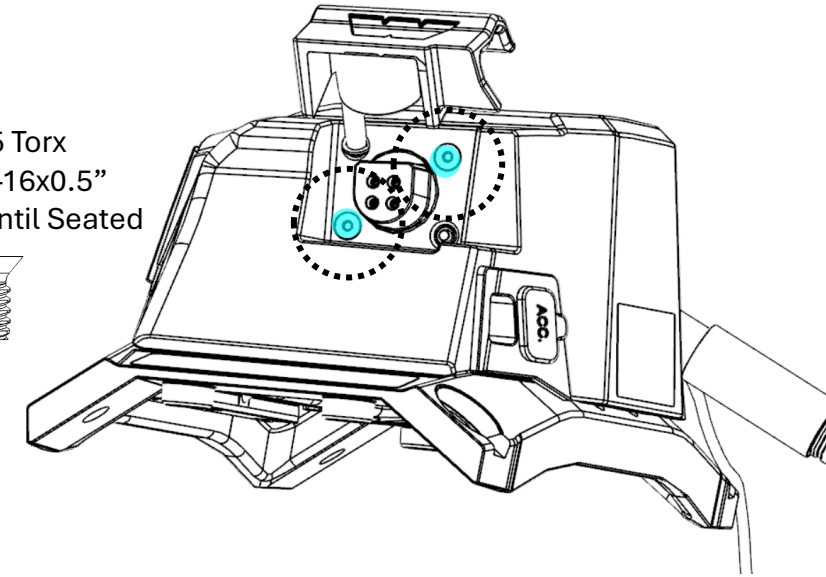
2.8 Control Pack Disassembly

1 Remove Control Pack (Section 2.1, steps 1-6)



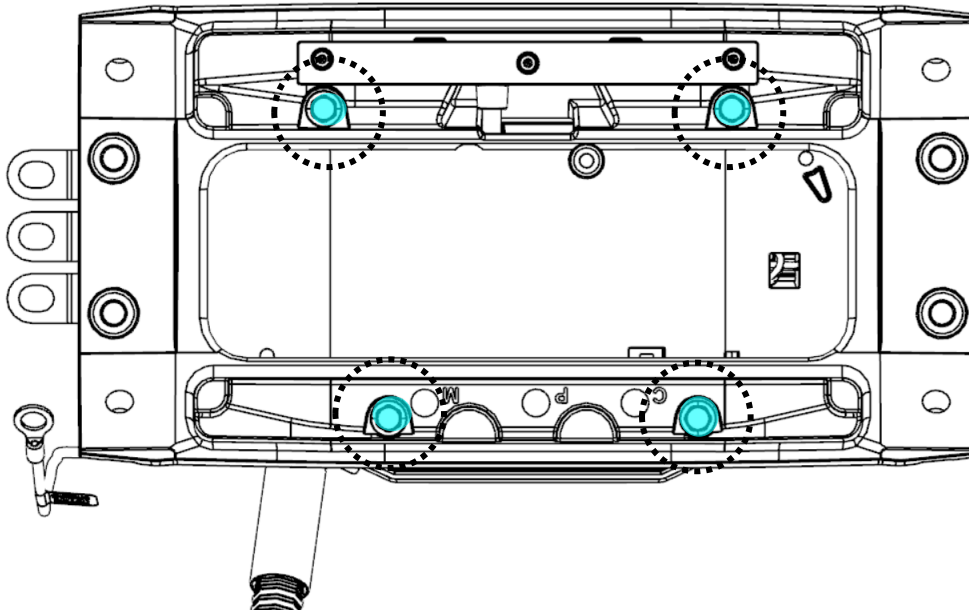
2 (OPTIONAL) Remove D-plug screws

Head: T15 Torx
Plastite 8-16x0.5"
Torque: Until Seated

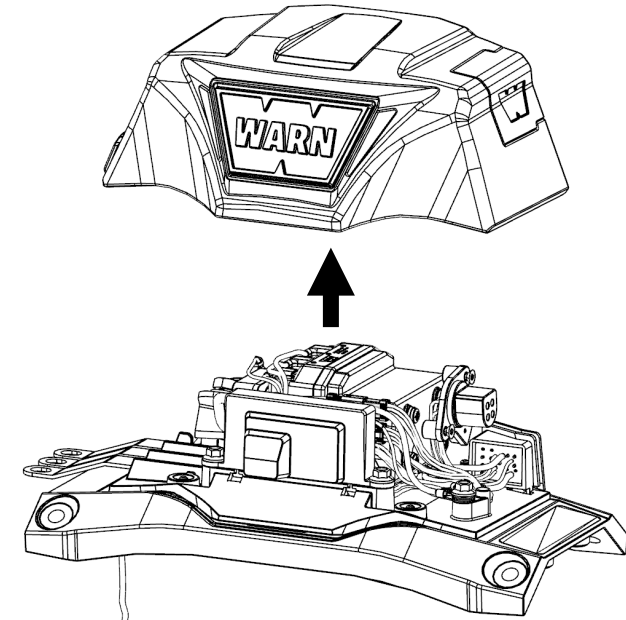


3 Remove control pack cover bolts

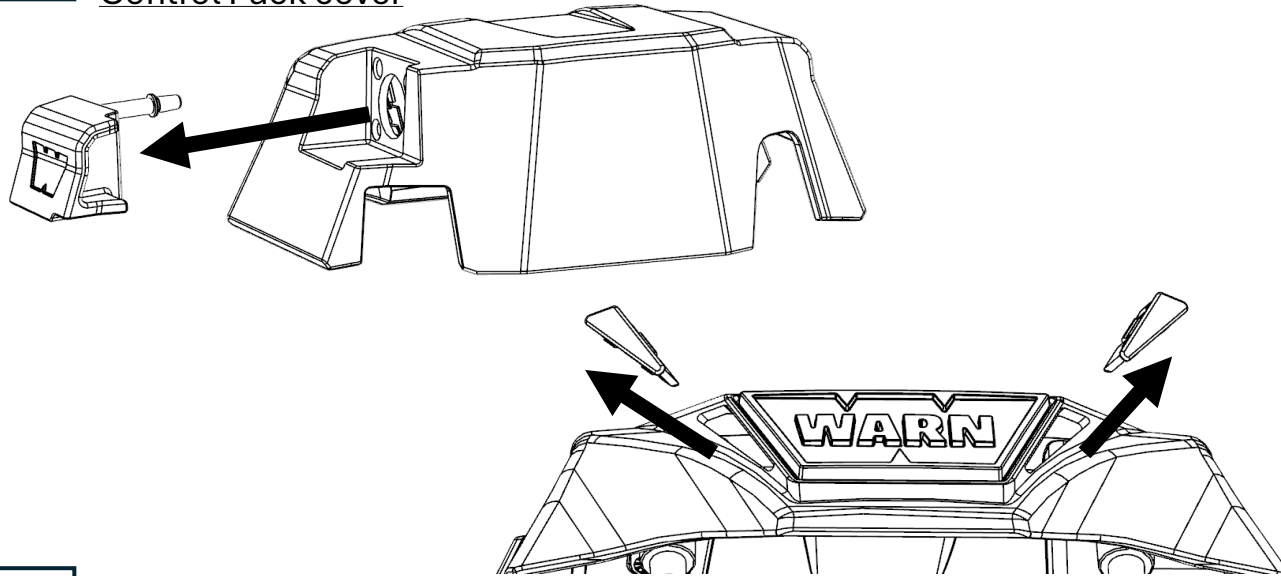
Head: 8mm Hex
M5x0.8x16mm
Torque: 4-5Nm
(35-44inlb)



4 Remove control pack cover

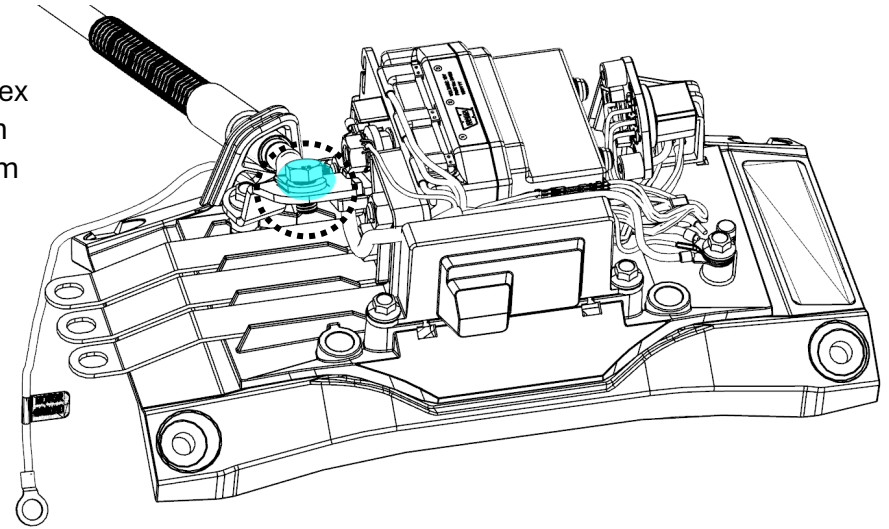


5 (OPTIONAL) Remove Dust Cover and accent light inserts from Control Pack cover

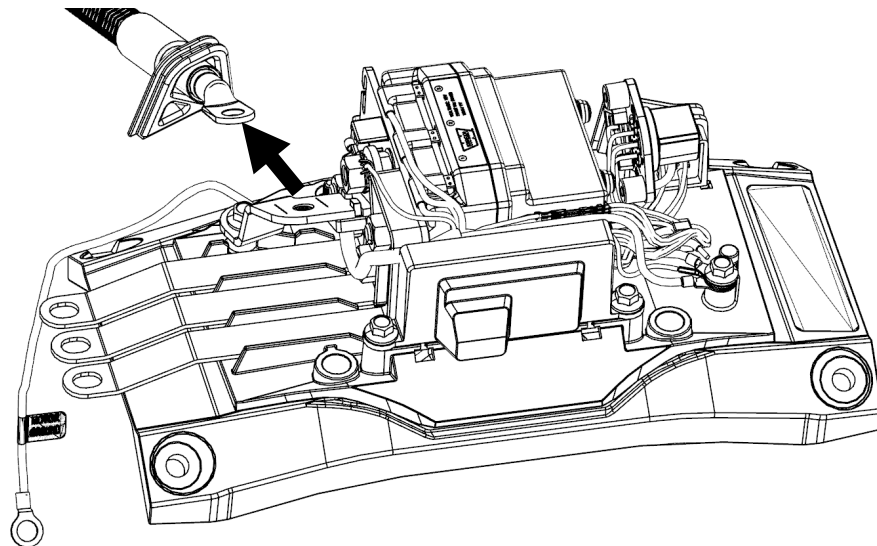


6 Remove Power-In bus bar Bolt

Head: 13mm Hex
M8x1.25x14mm
Torque: 8-9.5Nm
(71-84inlb)

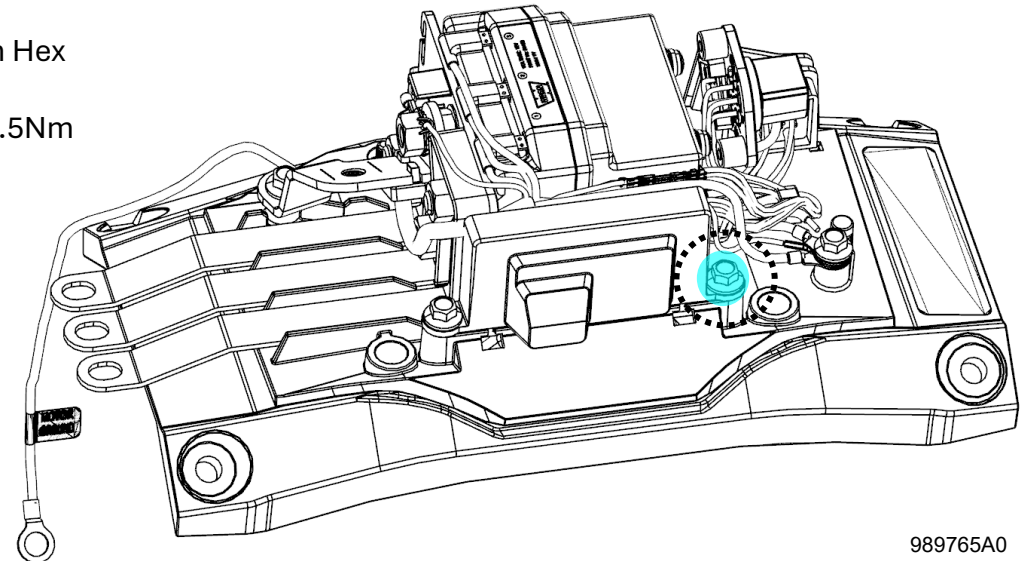


7 Remove power cable

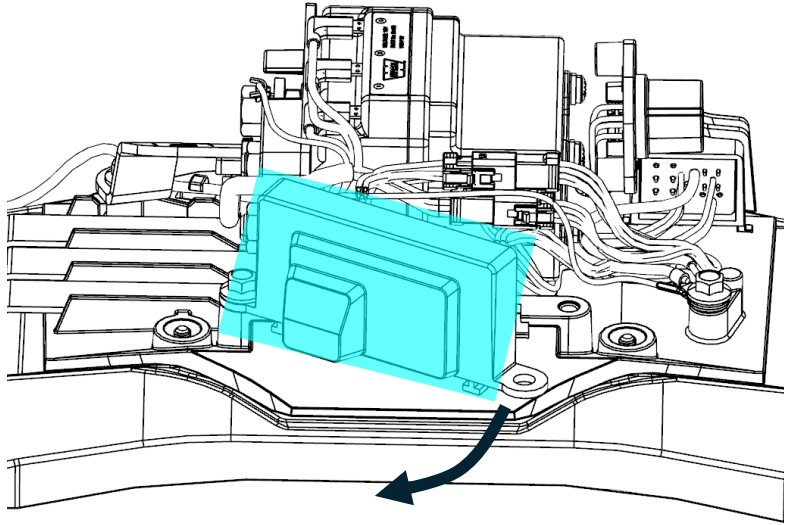


8 Remove bolt from geartrain side of control module

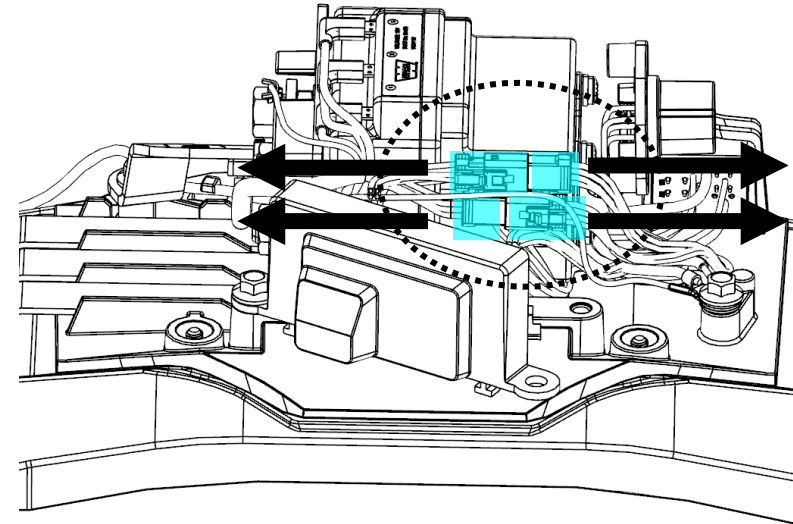
Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



9 Rotate control module to access current sensor and bus bar connectors



10 Disconnect current sensor and drum light connectors from control module

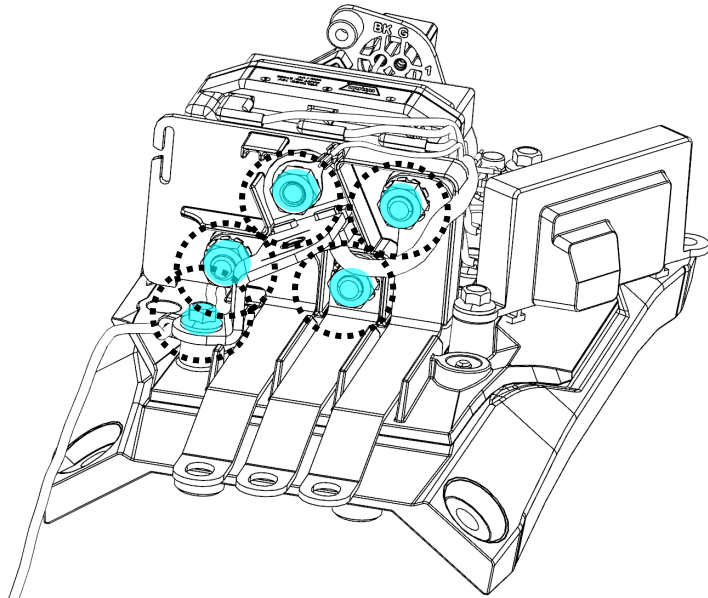
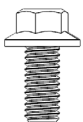


11 Remove bus bar nuts and power-in retention screw

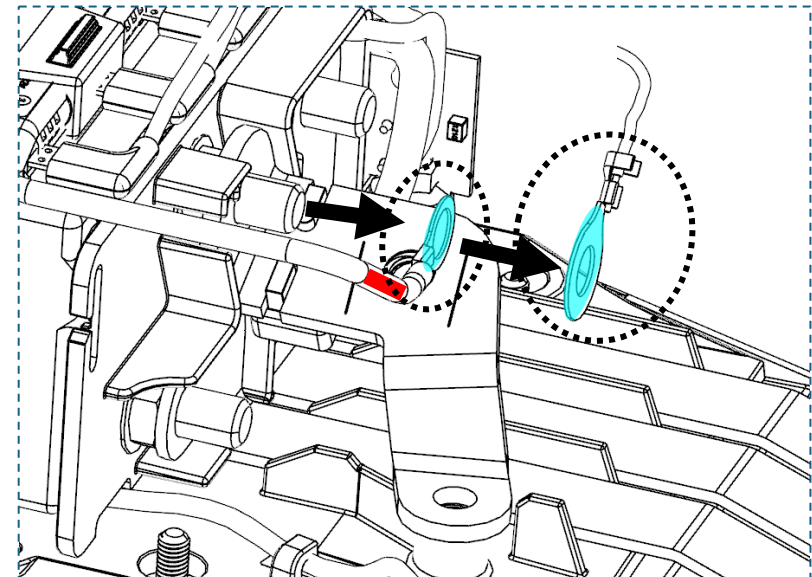
Head: 13mm Hex
M8x1.25
Torque: 8-9.5Nm
(71-84inlb)



Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



12 Remove power-in contactor wires from contactor stud



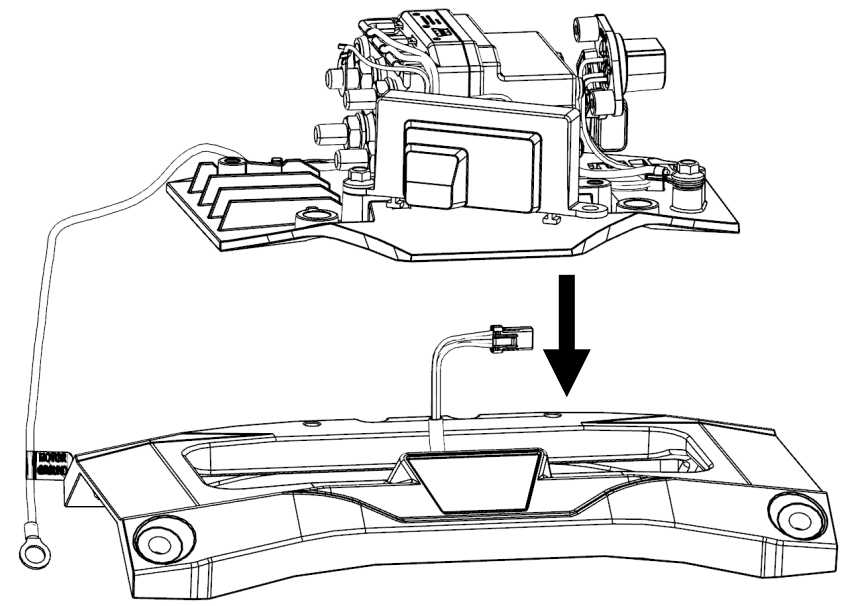
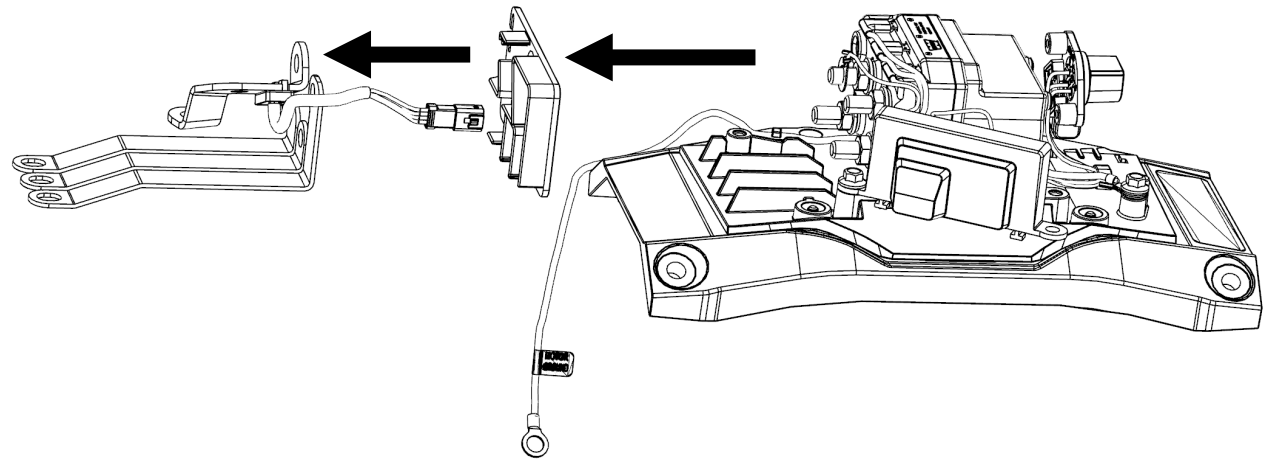
13

Remove bus bars, current sensor, and bus bar separator



14

Remove tie plate and drum light assembly



15

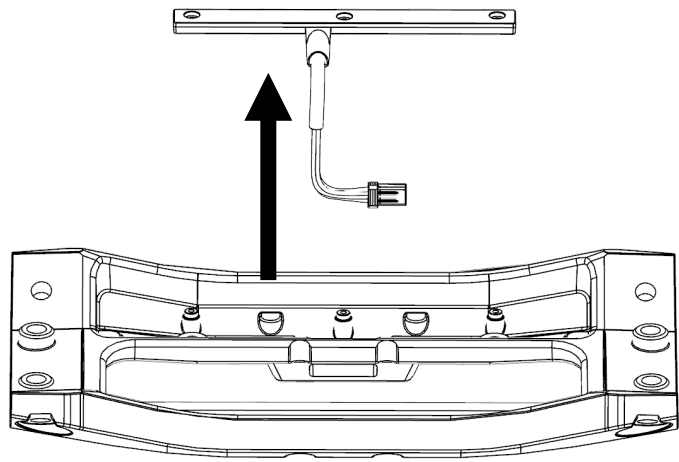
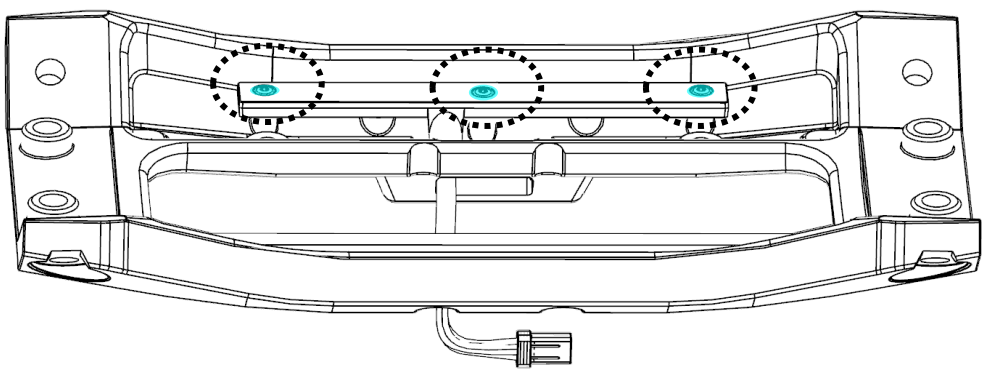
(OPTIONAL) Remove drum light screws



16

(OPTIONAL) Remove drum light from tie plate

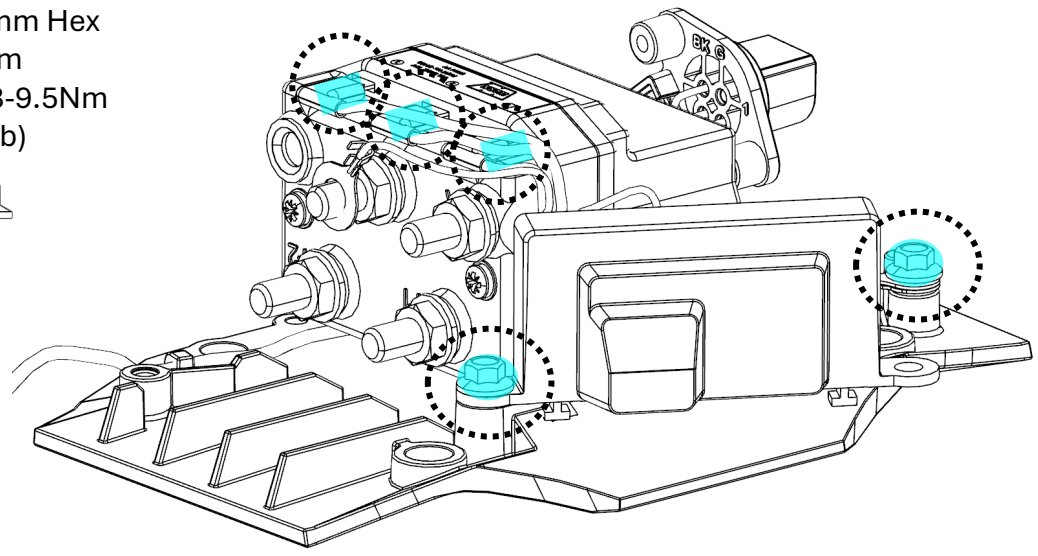
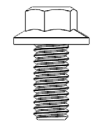
Head: T10 Torx
M3x6mm
0.8-1.2Nm
(7-11inlb)



17

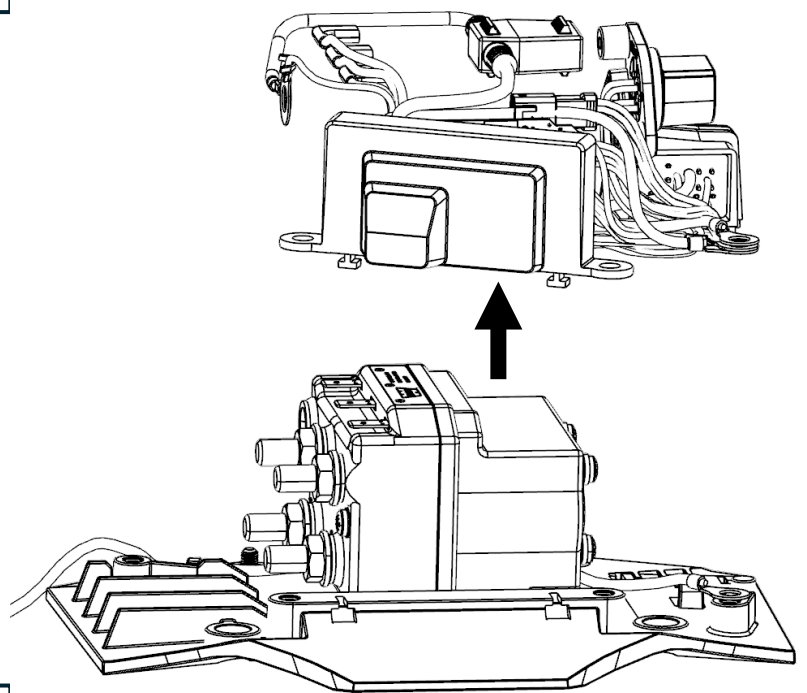
Remove contactor control terminals, ground bolt, and motor side control module bolt

Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



18

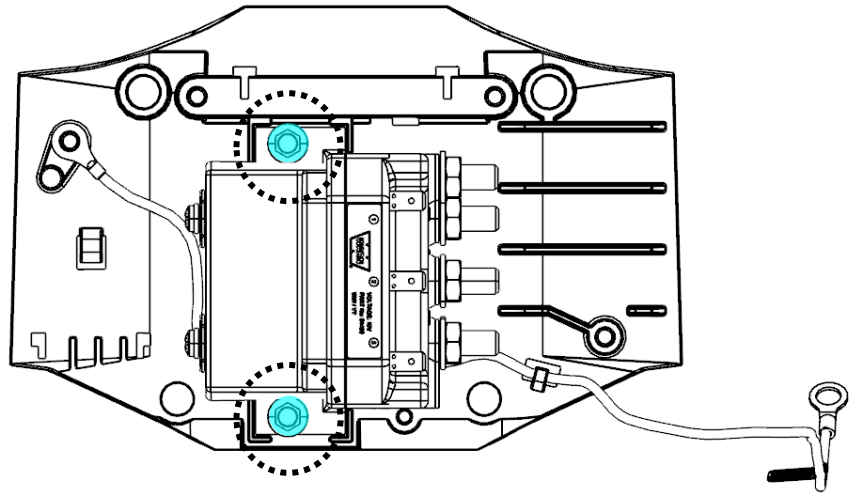
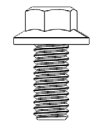
Remove control module assembly



19

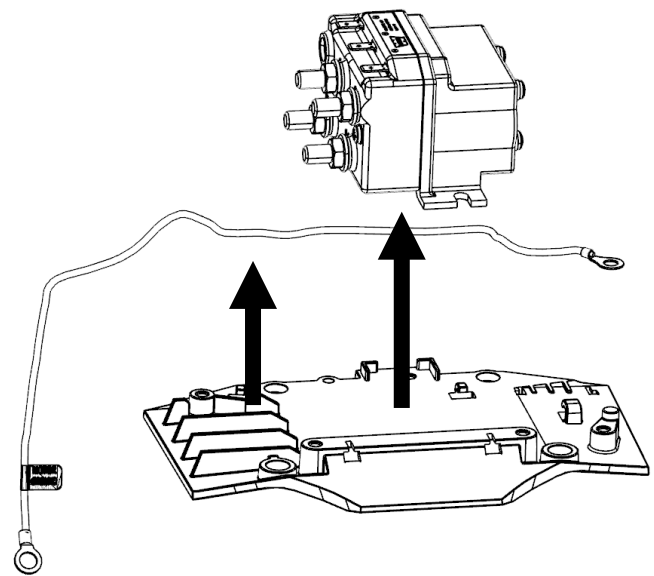
Remove contactor bolts

Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



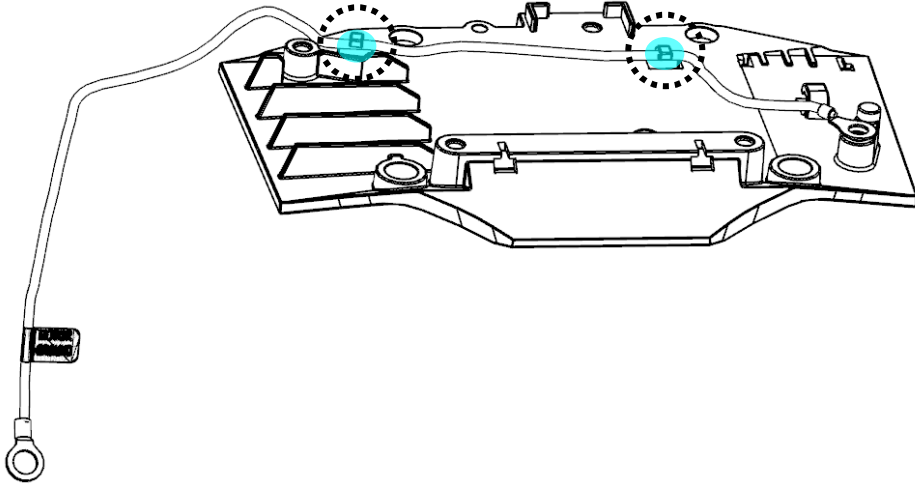
20

Remove contactor and ground wire

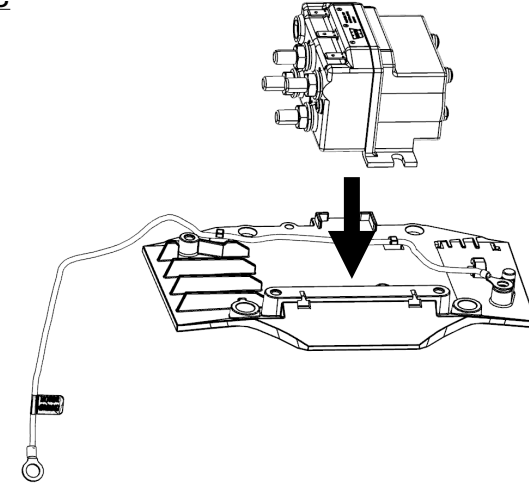


2.9 Control Pack Reassembly

1 Intall ground wire under retention tabs

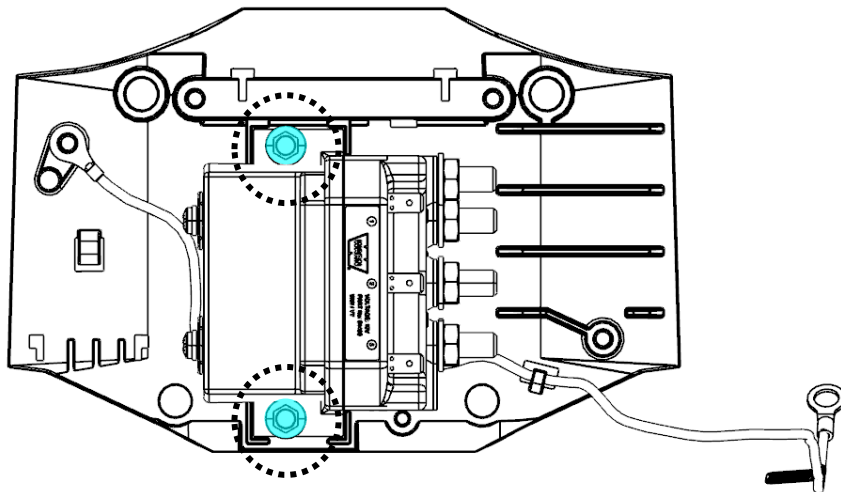
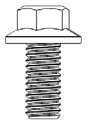


2 Install contactor on control pack base plate

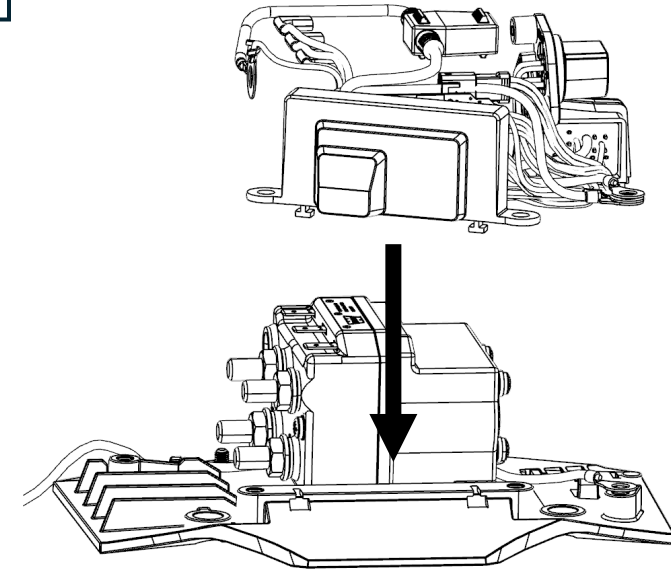


3 Install contactor bolts

Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



4 Install control module assembly

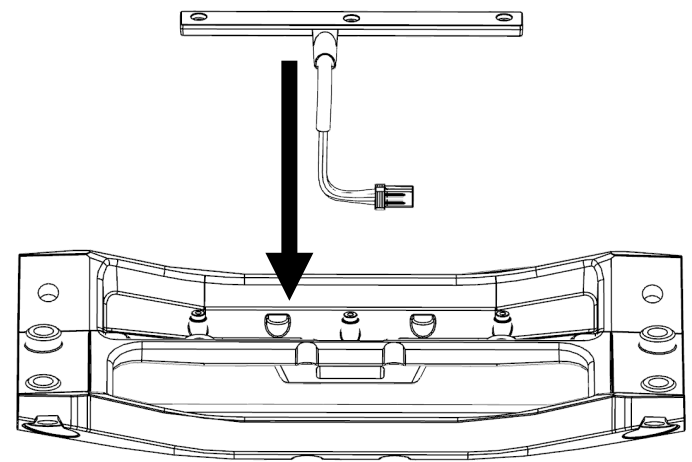
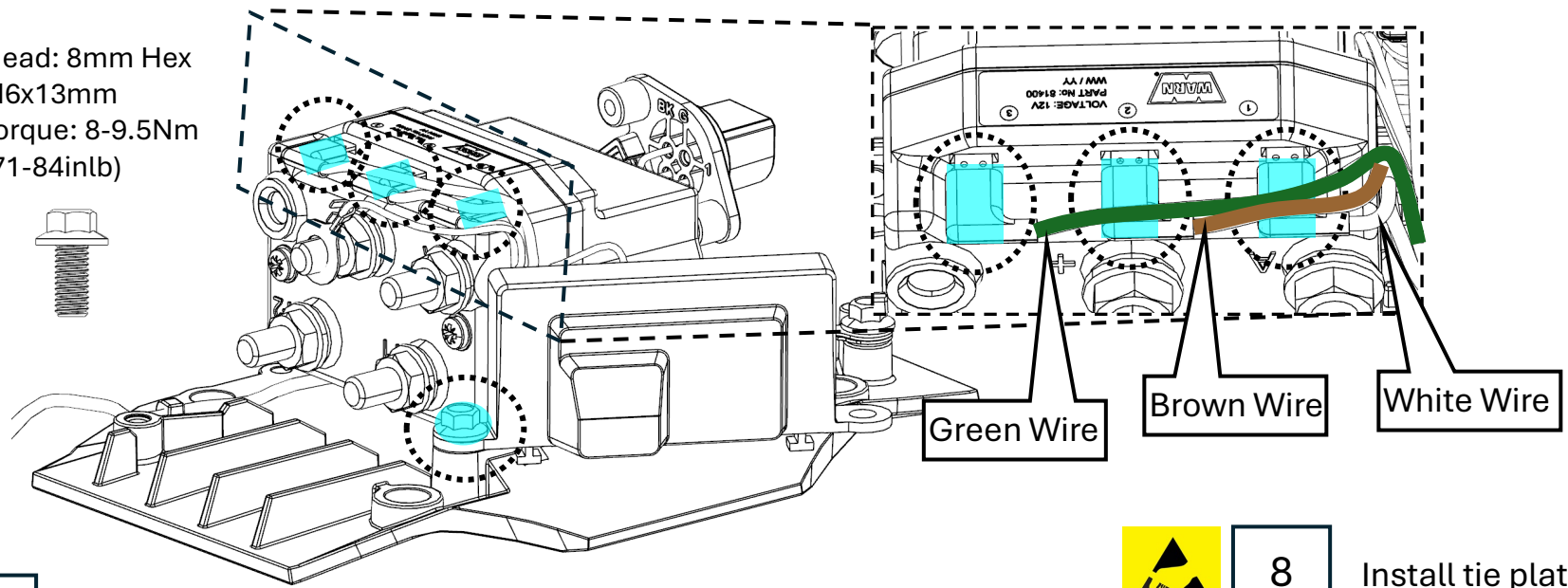


5 Install contactor control terminals and motor side control module bolt



6 (OPTIONAL) Install drum light through tie plate

Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)

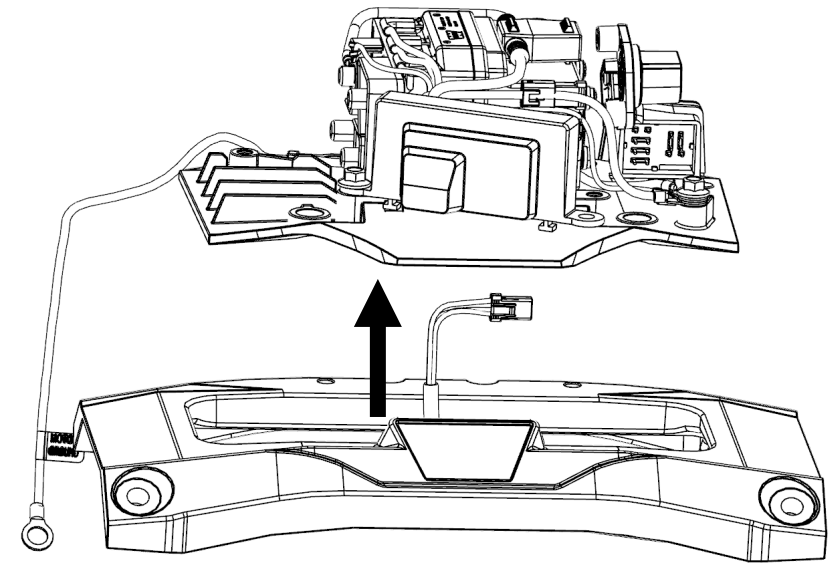
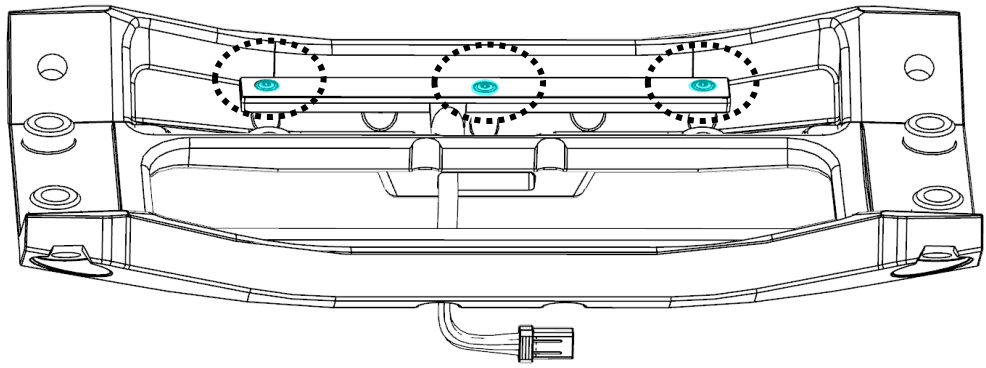


7 (OPTIONAL) Install drum light screws



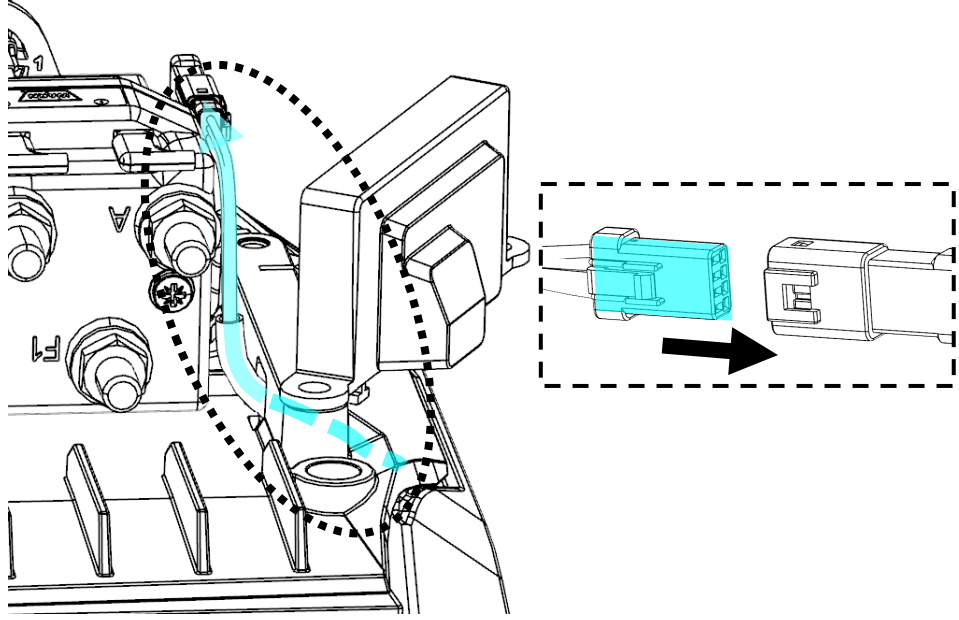
8 Install tie plate and drum light assembly

Head: T10 Torx
M3x6mm
0.8-1.2Nm
(7-11inlb)



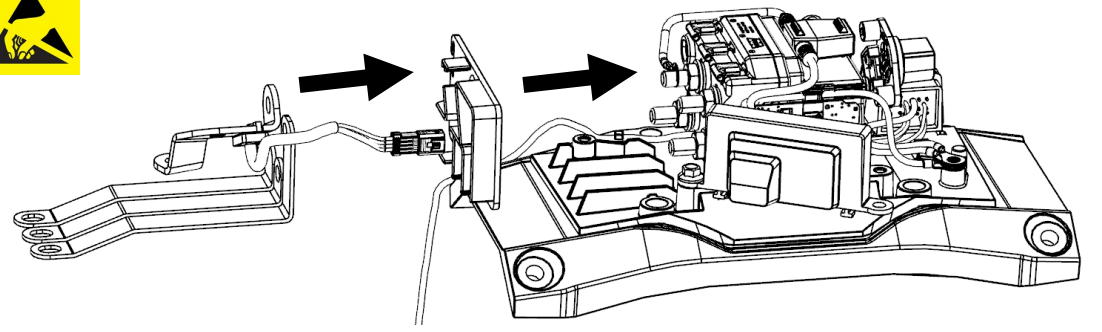
9

Pass drum light cable through base plate and connect to control module



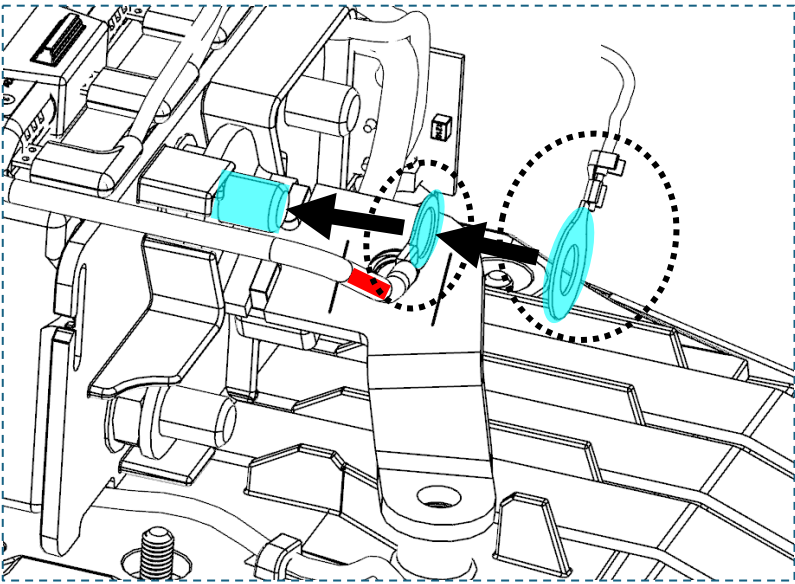
10

Install bus bar separator, bus bars, and current sensor



11

Install contactor positive terminals over positive contactor stud



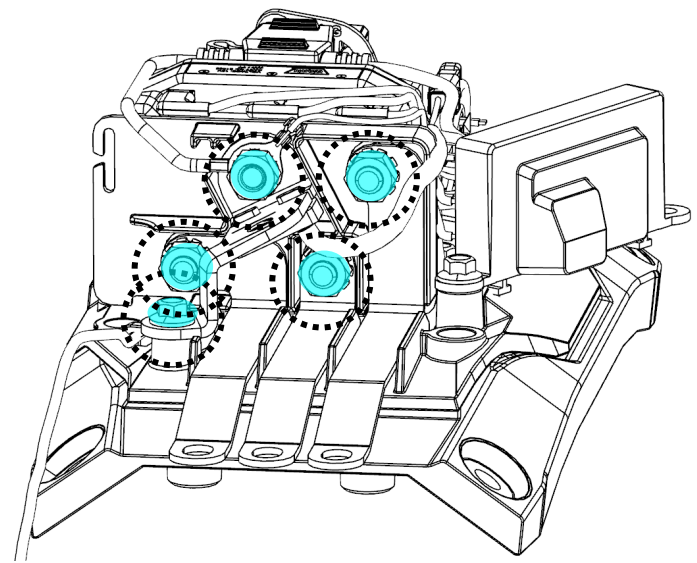
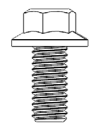
12

Install contactor nuts and positive bus bar bolt

Head: 13mm Hex
M8x1.25
Torque: 8-9.5Nm
(71-84inlb)

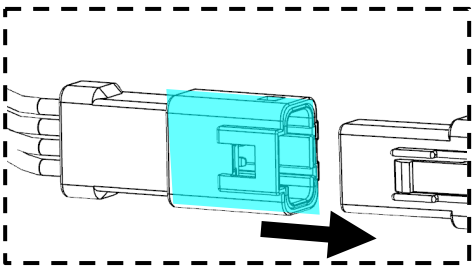
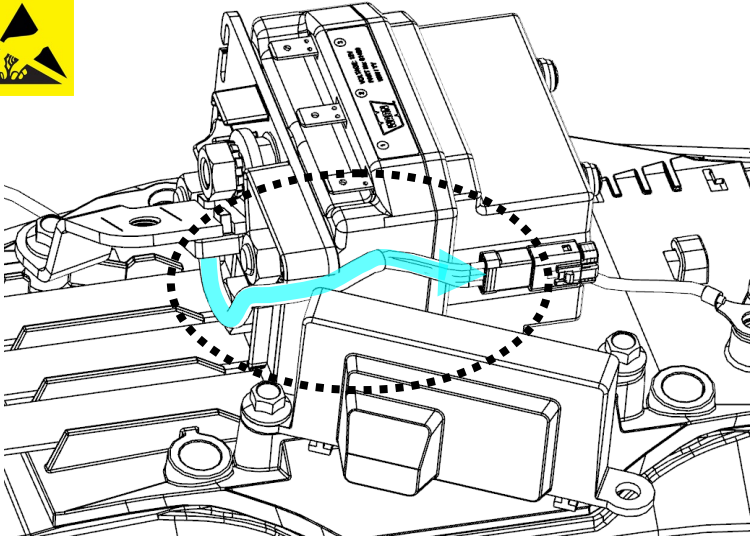


Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



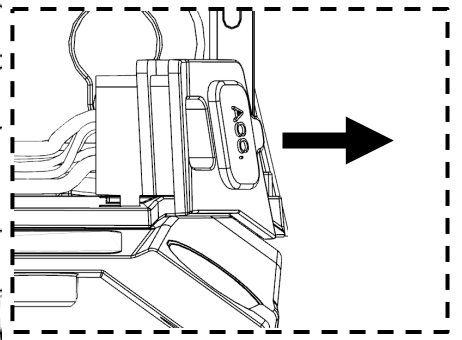
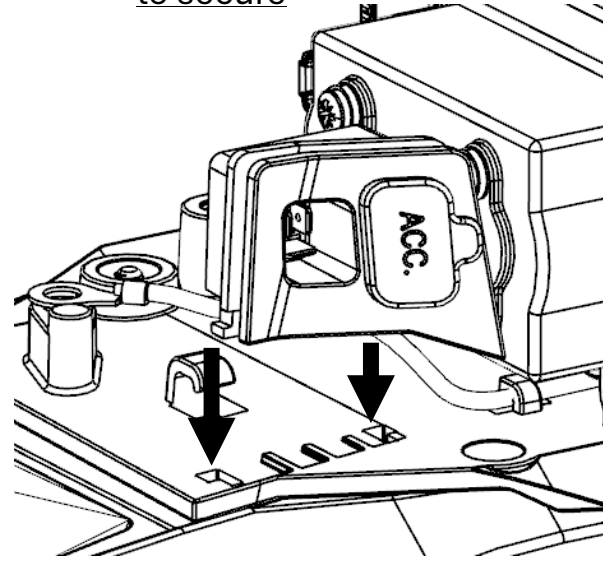
13

Route current sensor wire and connect current sensor to control module



14

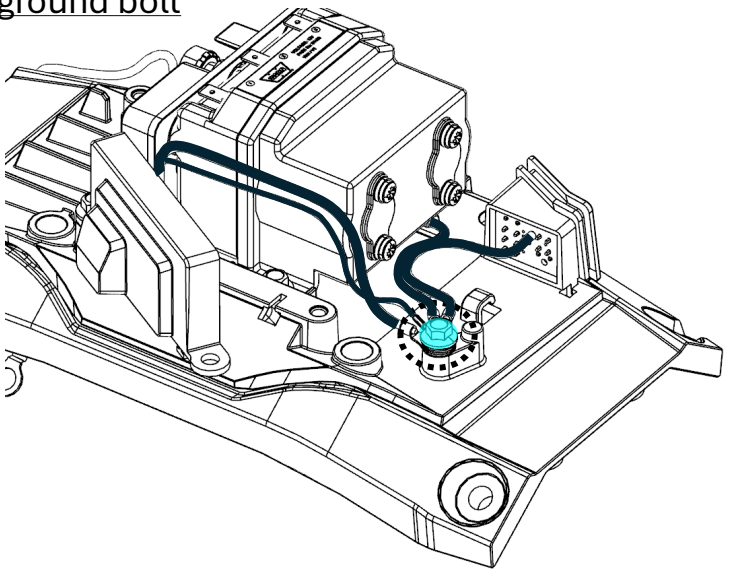
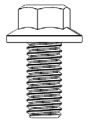
Install header block into base plate slots, slide forward to secure



15

Route all ground cables to ground cable stud and install ground bolt

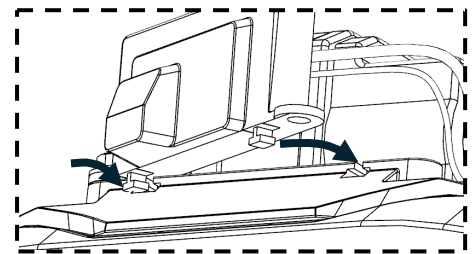
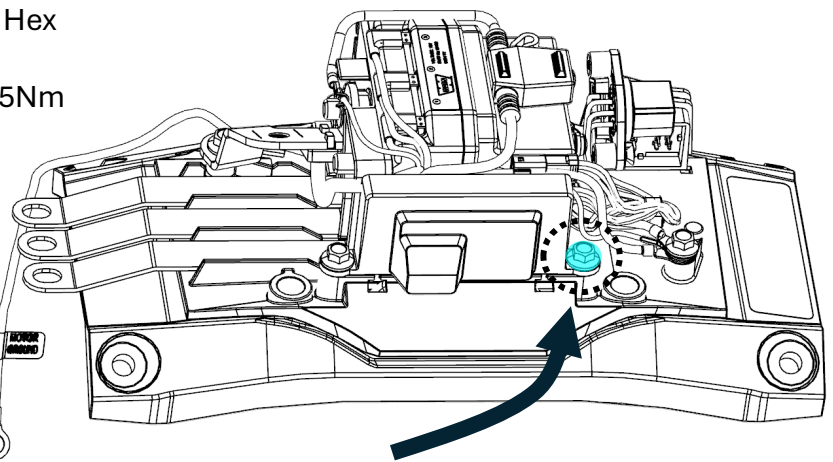
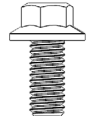
Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)



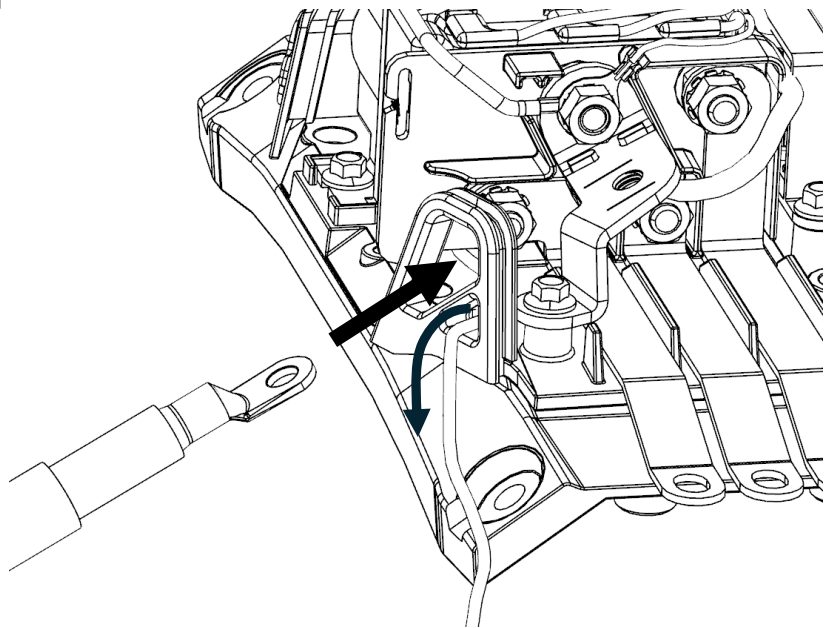
16

Rotate control module into position and install geartrain side bolt

Head: 8mm Hex
M6x13mm
Torque: 8-9.5Nm
(71-84inlb)

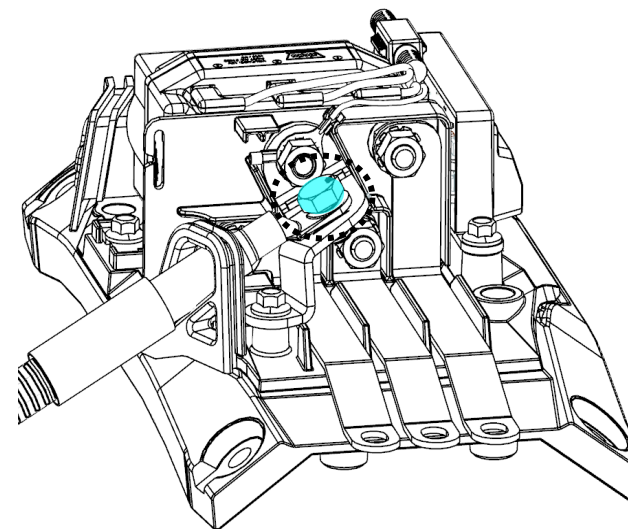


17 Route power cable and ground cable through cable guide

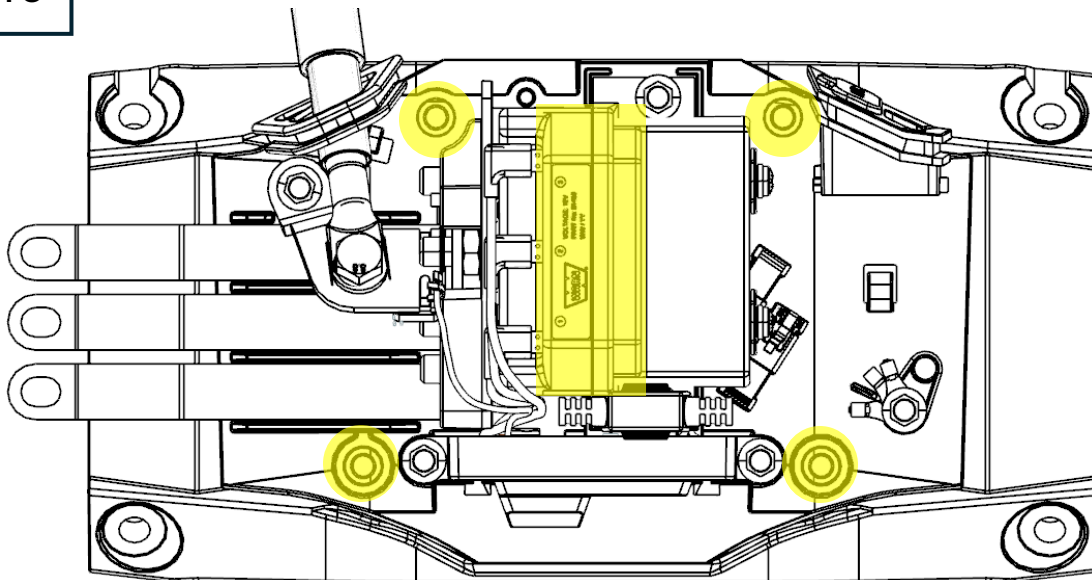


18 Install power cable with power cable bolt

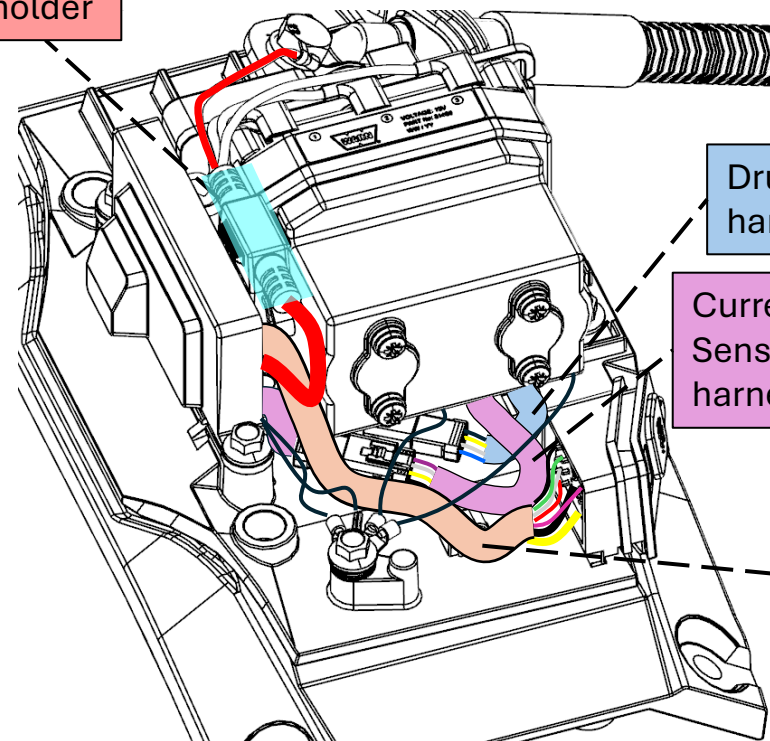
Head: 13mm Hex
M8x1.25x14mm
Torque: 8-9.5Nm
(71-84inlb)



19 Route wires away from pinch points



Fuse holder



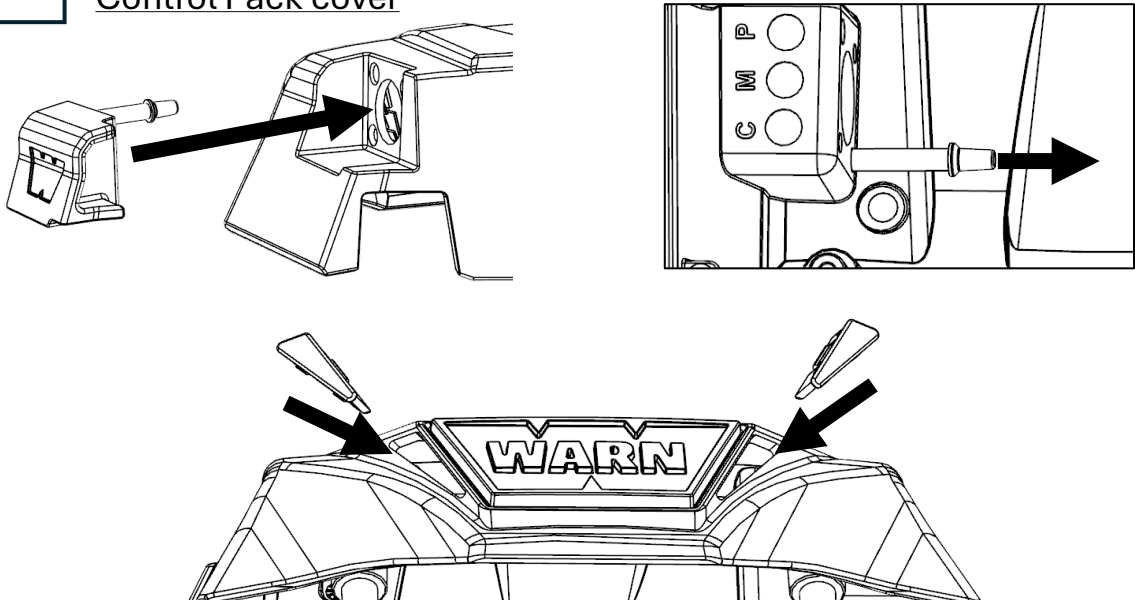
Drum light harness

Current Sensor harness

Header block harness

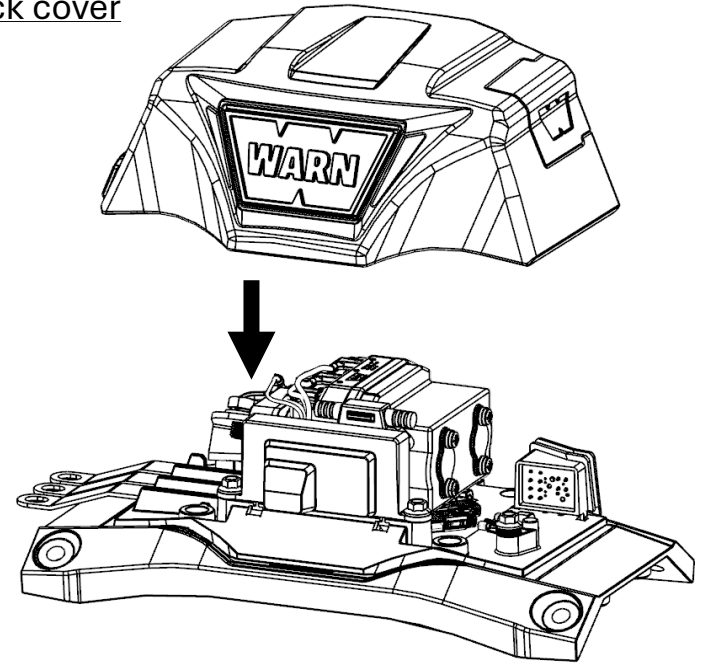
20

(OPTIONAL) Install Dust Cover and accent light inserts from Control Pack cover



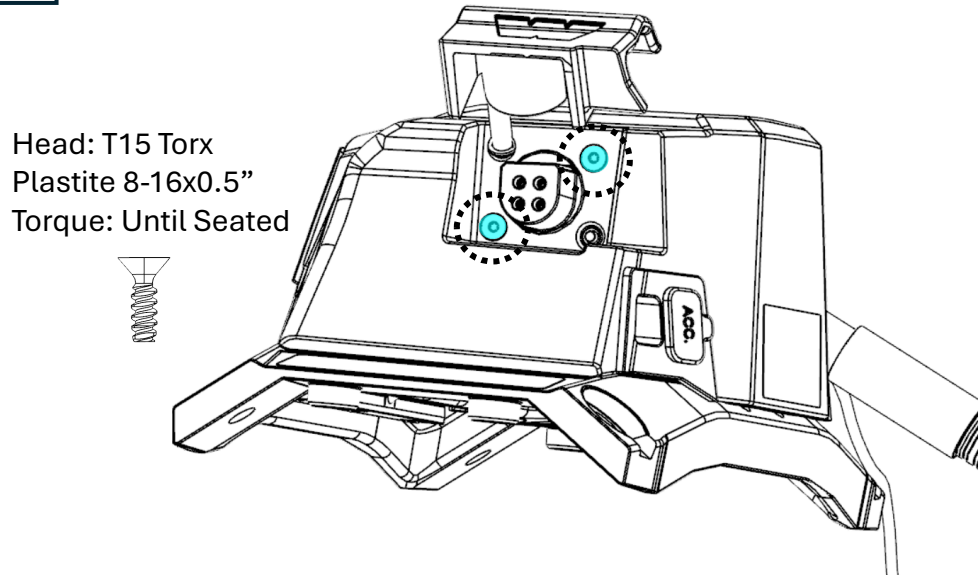
21

Install control pack cover



22

(OPTIONAL) Install D-plug to control pack cover

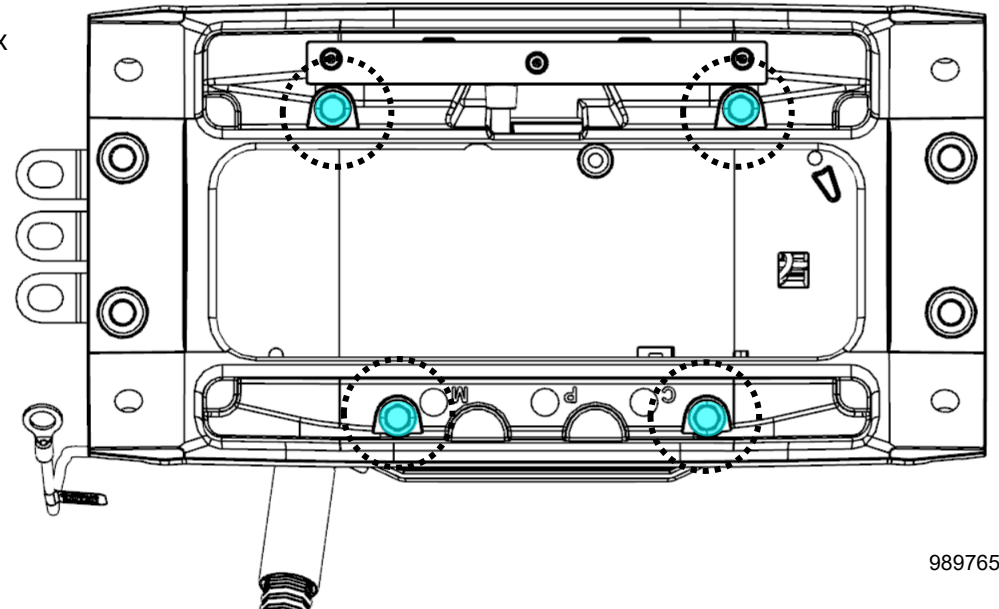


Head: T15 Torx
 Plastite 8-16x0.5"
 Torque: Until Seated

23

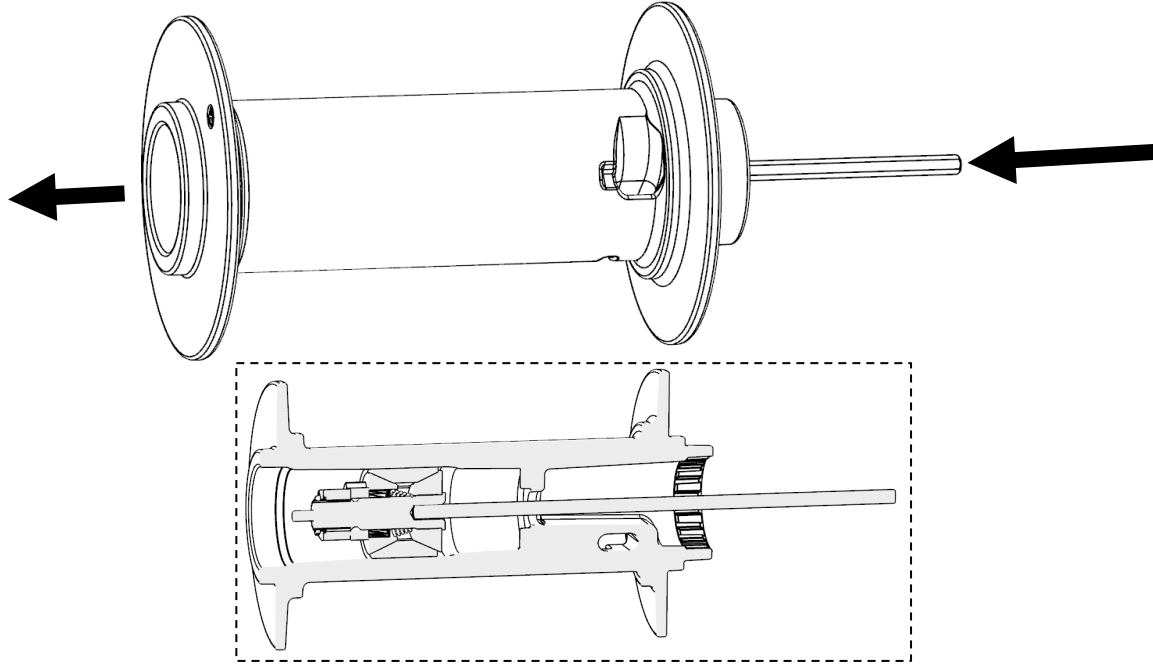
Install control pack cover bolts

Head: 8mm Hex
 M5x0.8x16mm
 Torque: 4-5Nm
 (35-44inlb)

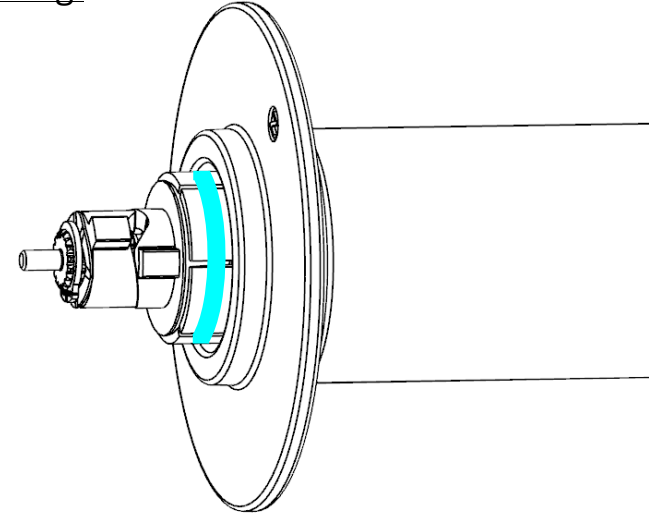


2.10 Brake Disassembly

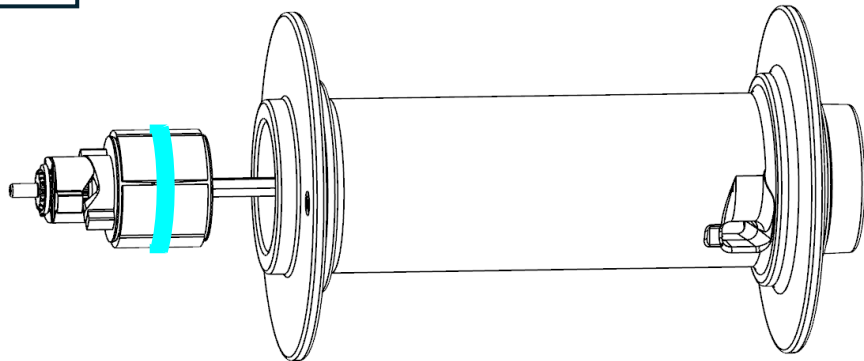
- 1** Press or tap brake assembly towards the open end of the drum.
Can use drive shaft or dowel.



- 2** Once brake protrudes from the end of the drum bore, apply a cable tie to the perimeter of the brake to prevent the brake from disassembling.

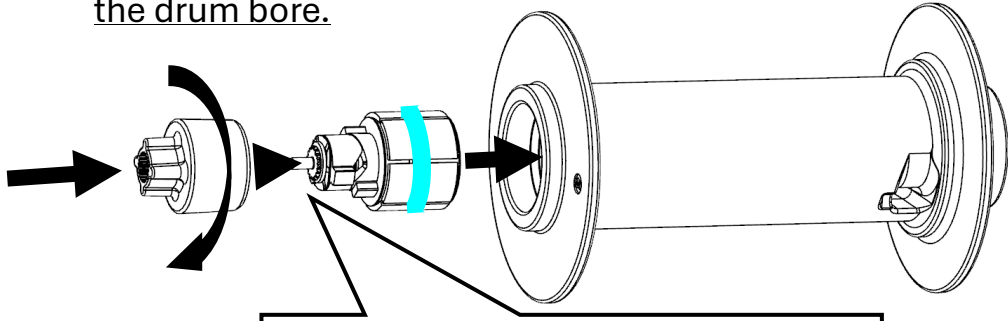


- 3** Press or tap brake completely out of drum bore.

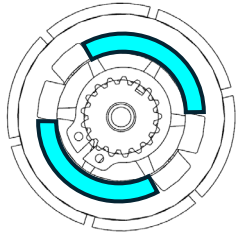


2.11 Brake Reassembly

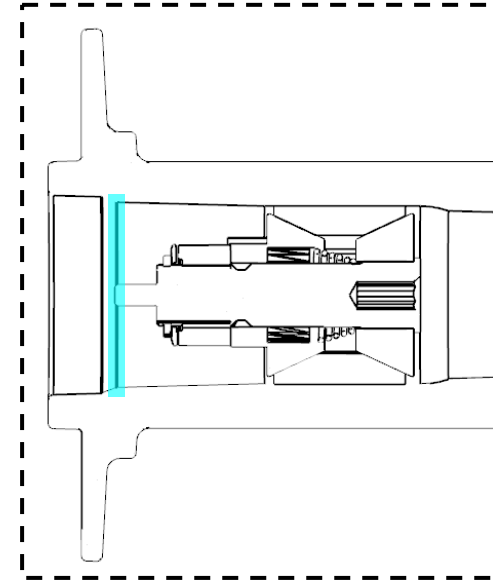
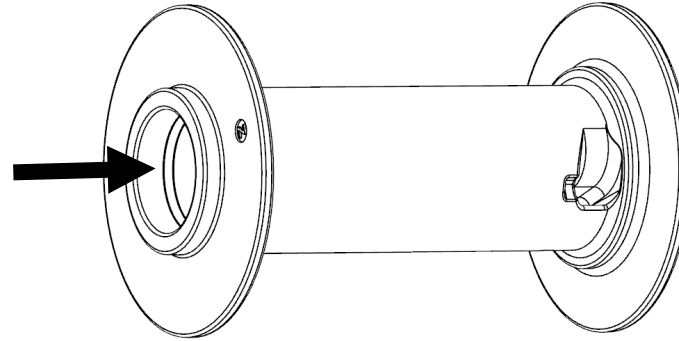
- 1 Assemble brake driver with brake assembly and insert into the drum bore. Rotate brake driver clockwise to allow ease of assembly. Remove cable tie once brake pads are retained by the drum bore.



Align brake coupler tabs to highlighted area. There will be some play when assembled.



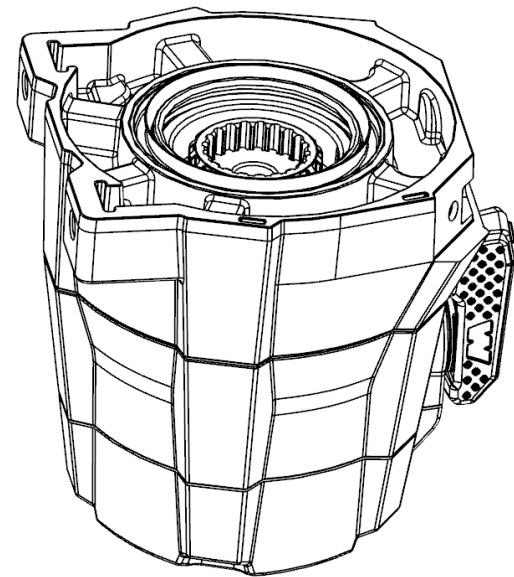
- 2 Continue until brake assembly is fully seated inside the bore. Tip of brake assembly will be aligned with the second step of the drum bore.



2.12 Geartrain Clocking

1

Remove Geartrain (Section 2.1)

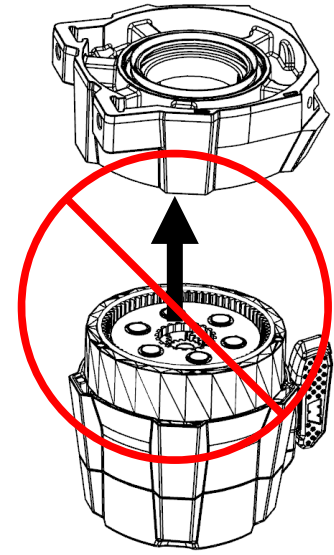
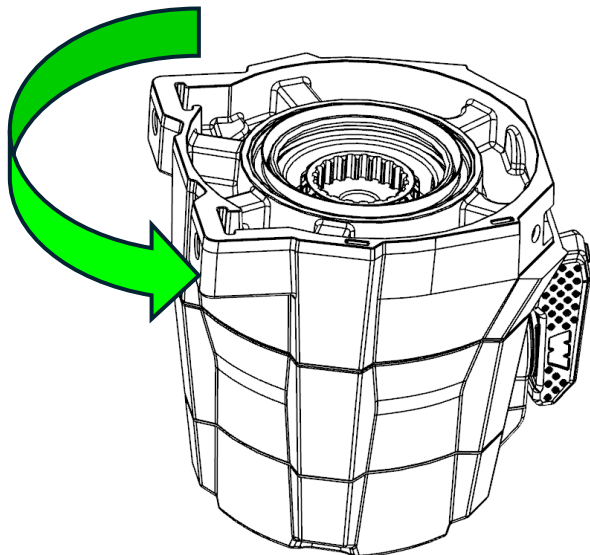


3

Turn until bolt holes line up in desired clocking position.

Warning: DO NOT SEPARATE! O-ring Seal may dislodge.

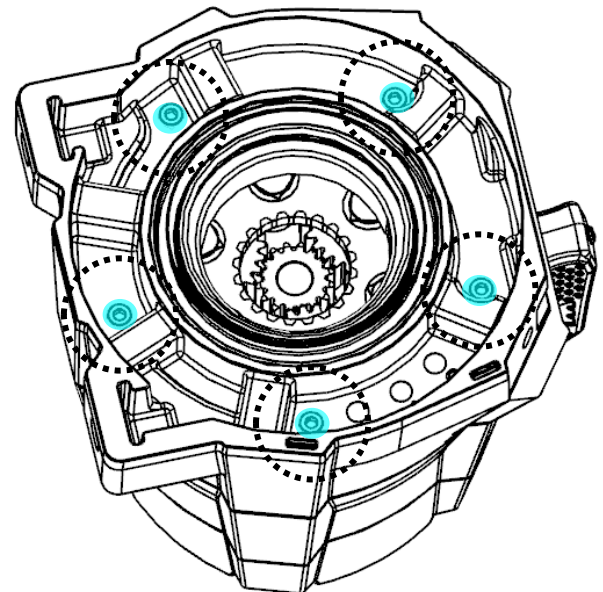
Note: Remote Clutch Extension may be necessary for some clocking positions.



2

Remove geartrain bolts

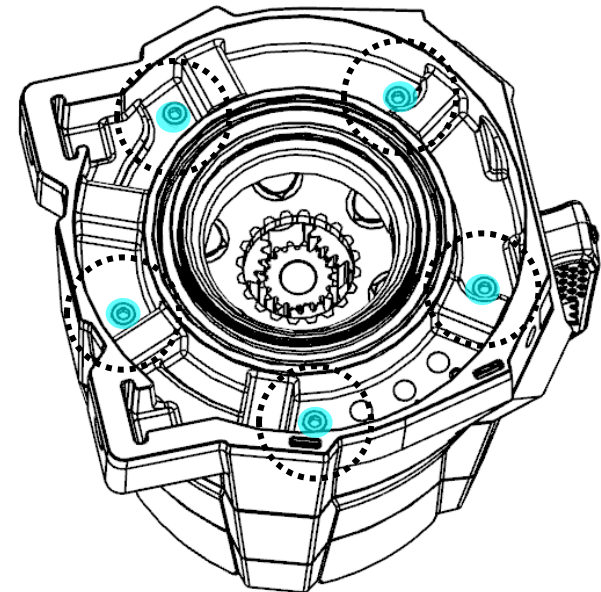
Head: 4mm Hex
M5x0.8x60mm
Torque: 10.6-13Nm
(94-115inlb)



4

Install geartrain bolts

Head: 4mm Hex
M5x0.8x60mm
Torque: 10.6-13Nm
(94-115inlb)



SECTION 3 – WINCH TROUBLE SHOOTING

GENERAL WINCH TROUBLESHOOTING

This section covers general troubleshooting.

NOTICE You must use a 12VDC battery to perform any analysis on the ZEON XP . Using any other type of power supply could result in an incorrect diagnosis.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
3.1 HUB App		
3.1.1		
Intermittent Operation	Poor signal	Get closer to winch
		Maintain line of sight to winch
		Avoid sources of radio interference (e.g. power lines, radios, etc.)
	Low Voltage to control pack	Turn vehicle on. Verify HUB app shows a good voltage reading
	Control pack overheating	Relocate control pack to a cooler location
3.1.2		
Winch will not pair or connect	Device Bluetooth or Location are OFF	Turn ON device Bluetooth and Location
	Intermittent internet connection	Turn ON Airplane Mode. Winch will operate offline and in Airplane mode.
	Smart device is out of range	Move closer to control pack
	Interference with another device	Disconnect from other bluetooth devices
	Too many devices are connected	Too many devices paired to winch. Clear device "bonds" by holding pairing button for 10s.
3.2 Light Indicators		
3.2.1		
Winch lights do not turn ON	No connection to HUB app	Pair to HUB app or connect a physical remote. Verify control pack lights are WHITE then turn GREEN when powering in
	Winch remains in pairing mode but will not pair	Disconnect/Reconnect the power and ground cable from the battery for 10s
3.2.2		
Winch lights are ON, but does not operate	Can't Enter Pairing Mode	Open D-plug dust cover and locate pairing button. Refer to pairing instructions on the HUB app
	No connection to HUB app	Refer to pairing instructions on the HUB app.
	Another device is connected and attempting to operate the winch	Disconnect any other smart devices from receiver

3.2.3		
Accent/Drum lighting stays on after winching	Lights are in low power mode and will time out after 15-20min	Allow lights to time out
3.2.4		
No Accent Lights on the control pack, but the winch can power in/out	Damaged control pack module	Replace control pack. Observe ESD precautions for handling ESD sensitive components
3.2.5		
No drum lights above the drum, but the winch can power in/out	Damaged drum light assembly or harness	Replace drum light assembly. Observe ESD precautions for handling ESD sensitive components
3.3 Power in/Out		
3.3.1		
Winch lights are ON but will not power in or powers in very slowly.	Clutch handle in freespool	Turn clutch handle to "Engaged"
	Ground cable is not directly attached to battery.	Attach ground cable to negative post of battery and/or clean battery post
	Control pack ground is not connected to the drum support	Connect or repair control pack ground wire as required
	Power or ground cables are damaged	Route cables away from hot or moving surfaces. Replace or repair power/ground cables as required
	Loose or corroded connection on battery or motor terminals.	Clean and tighten all connections
	Vehicle charging system cannot keep up with winch	Stop and allow the battery to recharge
	Worn motor brushes	Replace motor
	Internal contactor components sticking	Replace contactor
	Brake is binding	Replace brake and drum
	Excessive gear train wear, broken gear train components.	Disassemble gear train to investigate driveshaft, gear carriers, and ring gears. Replace if damaged or has excessive wear.
Remote clutch solenoid stuck in free-spool	Replace clutch solenoid	

3.3.2		
Winch powers IN, but will not power OUT or powers out very slowly.	Brake is not disengaging	Replace brake and drum
	Load exceeds rating of winch and drum deformed	Refer to winch capacity on product label. DO NOT EXCEED LINE PULL RATING SHOWN ON PRODUCT LABEL.
	Internal contactor components sticking	Replace contactor
3.3.3		
Reduced Pull Capacity	Too many layers of rope.	Pull capacity is reduced by approximately 14% per layer. Use winch on first layer of drum for maximum power.
	Rope is interfering with tie rod or other part of winch.	Rewind rope on drum so that it is level and not rubbing on other parts of winch.
		Ensure fairlead opening is properly sized for drum length
	Motor is hot	Allow winch motor to cool for at least 10 minutes between short pulls. Increase cooling time for heavy loads or long pulls. See winch specification sheet.
	Electrical wires too long	Reduce distance between winch and battery.
	Rope diameter too large	Remove rope and replace with recommended rope dia. (3/8")
3.3.4		
Excess Pull Capacity	Excessive power supply capacity for winch	Use standard 12V OEM power system equipment (alternator, battery, etc.)
	Incorrectly sized power cables used	Any deviation from factory power cables will modify performance. Install Warn factory power cables.
3.4 Brake		
3.4.1		
Winch will not hold load.	Rope is spooled onto the drum in the wrong direction.	Remove all rope and reinstall in the proper direction.
	Load exceeds rating of winch	Refer to winch capacity on product label. DO NOT EXCEED LINE PULL RATING SHOWN ON PRODUCT LABEL.
	Brake is worn	Replace brake assembly and drum
	Brake or brake coupler are damaged	Replace brake assembly. Inspect brake couplers for damage or excess wear. Replace couplers if necessary.
	Power out distance is too long.	Allow winch to cool for at least 10 minutes between short pulls. Increase cooling time for heavy loads or long pulls.

3.5 Clutch		
3.5.1		
Winch will not shift to freespool or engaged	Manual override handle is in freespool position	The manual clutch handle will prevent remote clutch pin from engaging
	Rope is under tension.	Power out short distance to release line tension.
	Excessive Housing Wear	Inspect clutch handle, clutch pin, and end housing. If excessive wear on clutch features, replace end housing and clutch assembly
	Damaged Gear Train	Disassemble gear train to investigate binding in drive-shaft, gear carriers, and ring gears. Replace if damaged or has excessive wear.
	Remote clutch mechanism stuck	Replace remote clutch solenoid
3.5.2		
Winch is difficult to freespool.	Rope is stuck between lower layers on the drum	Shift winch to freespool, connect rope to an anchor point, and slowly back up vehicle to free stuck layers of rope
	Rope stacked to one side of drum	Avoid sharp angle pulls, make sure rope is wound level on drum
	Winch operation in cold environment.	Shift winch to freespool and then power in for about 30 seconds without drum moving to redistribute geartrain grease.
	Winch has not been broken in.	Tension rope per Winch Quick Start instructions
	Poor contact between remote clutch plug and smart control pack	Remove and reinstall remote clutch plug
	Incorrect mounting bolt pattern	Inspect the mounting bolt pattern. If the winch is not mounted flat or the drum supports are not parallel, the geartrain may bind
	Bent drum flange.	Power the winch in and out while watching the drum flanges. A drum with bent flange must be replaced.
3.6 Noise		
3.6.1		
Winch makes rattle/ratchet noise on power in.	Brake is not broken in yet	Run winch normally. Brake pads will even out over time.
	Drum bushing not lubricated.	Grease drum bushings.

SECTION 4 - MAINTENANCE

4.1 General Winch Maintenance

- Keep winch free of dirt, oil, grease, water and other substances. Remove any overflow grease from bearings.
- Check all mounting bolts and make sure they are tightened to proper torque. Replace any damaged fasteners.
- Periodically check all hydraulic connections to be sure they are tight and free of corrosion.
- Check rope for visible damage every time winch is operated. Examples of damage are: cuts, knots, mashed or frayed portions, and broken strands. Replace rope immediately if damaged. Failure to replace a damaged rope could result in breakage.
- If winch drum continues to turn after controls are released, brake may need to be replaced.

Check	Before first Operation	After Each Use	Monthly	Semi-Annually	Yearly
Take time to fully read the Instructions and/or Operations Guide, and/or Basic Guide to Winching Techniques, in order to understand your winch and its operations	X				
Check fasteners and make sure they are tight and to proper torque.	X			X	X
Replace damaged fasteners	X	X	X	X	X
Check electrical connections.	X			X	X
Verify wiring to all components is correct and be certain that all connections are tight	X			X	X
Verify there is no exposed/bare wiring, terminals or cable insulation damage (chafing, cutting).	X			X	X
Repair or replace damaged electrical cable.	X	X	X	X	X
Visual Check of winch and electrical connections to ensure all components are free from corrosion:	X			X	X
Check Quick Connects and Contact Leads	X			X	X
Check Motor-Sub Assembly (Contactor, Motor/ Motor Terminals, OLI).	X			X	X
Ensure Remote Socket and Remote control connections are not damaged	X	X	X	X	X
Check hydraulic connections	X			X	X
Visual check of winch and control valve	X			X	X

4.2 Winch Rope Maintenance

Cleaning:

- Use low pressure water to clean synthetic rope. Do not use any chemicals.
- Do not direct high pressure water (pressure washers, car washes, etc.) directly between the drum support and drum flange or clutch lever.
- Use low pressure water and a soapy rag or sponge to clean the winch.
- Avoid using chemicals that may damage the finish.
- Thoroughly clean salt residue from the winch as soon as possible to minimize corrosion.

Rope Inspection:

⚠ WARNING Always inspect winch rope, hook, and slings before operating winch. Frayed, kinked or damaged winch rope must be replaced immediately. Damaged components must be replaced before operation. Protect parts from damage.

When rope is first used, the outer filaments of the rope will quickly fuzz up. This is the result of these filaments breaking and this roughened surface will actually protect the fibers underneath. The condition should stabilize, not progress. If the surface roughness increases, excessive abrasion is taking place and strength is being lost.

Look closely at both the inner and outer fibers. When either is worn the rope is obviously weakened. Open the strands and look for powdered fiber—this is a sign of internal wear.

Localized discolorations could potentially represent chemical attack by anything from gear oil to battery acid. When doubt exists, replace the rope.

Maintenance:

- Inspect the winch rope and heat sleeve before and after each winching operation. Frayed or damaged rope must be replaced immediately. See rope care and storage.
- The rope must always spool onto the drum as indicated by the drum rotation decal on the winch.
- Use winch cover to protect winch and synthetic rope when not in use. Prolonged exposure to ultraviolet rays from sunlight can degrade synthetic rope strength over time.
- Avoid using synthetic rope over any rough surfaces without abrasion protection.
- Keep winch rope free of moisture, grease, dirt or other debris. If necessary, clean with a damp cloth.

Rope should be replaced when:

- Rope bulk anywhere along the length is reduced by 10% or more by abrasion.
- Two or more adjacent strands are cut.
- Flat areas or lumps are found that are not eliminated by flexing rope.
- Excessive fused or melted fibers are found. Any such areas will be stiff and the rope will have a glazed appearance.



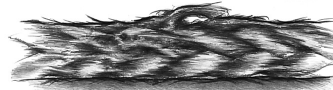
- Rope with original bulk.



- Rope displaying 25% strand volume reduction from abrasion—rope should be replaced.



- Rope strand showing full volume.



- Rope strand reduced by 25% abrasion—rope should be replaced.



- Rope exhibits fiber-set from compression. A slight sheen is visible. This is not a permanent characteristic and can be eliminated by flexing the rope.



- Rope displays two adjacent cut strands—rope should be replaced.

SECTION 5 - SERVICE PART/KIT LIST AND DIAGRAM

Service Kits

KIT CONTENTS		DESCRIPTION	ZEON XP 10-S	ZEON XP 12-S	ZEON XP 14-S
6, 40, 60		DRUM ASSEMBLY	110100	110120	110140
10		BRAKE ASSEMBLY	89916	89916	89916
62		GROUND CABLE 2GA	98399	98399	98399
11		POWER CABLE 2GA	109452	109452	109452
61		HAWSE FAIRLEAD	100333	100333	100333
9, 36		DRIVESHAFT/COUPLER KIT	109662	109662	109662
31, 32		TIE PLATE	109675	109675	109675
47, 48		1ST STAGE PLANETARY SET	109774	109685	109695
45, 46		2ND STAGE PLANETARY SET	109696	109696	109698
42, 43, 44, 45		3RD STAGE PLANETARY SET	109699	109699	109699
37, 38		DRUM DRIVER SET	109705	109705	109705
29		12V CONTACTOR	98381	98381	98381
26		CONTROL PACK DUST BOOT	109707	109707	109707
4, 6, 7, 39, 40, 42, 45, 52, 56, 57		GASKET BUSHING KIT	109709	109709	109709
27, 31, 34, 35		TIE PLATE HARDWARE	109715	109715	109715
8, 13, 15, 21		MOTOR HARDWARE	109717	109717	109717
1, 8		MOTOR COVER	109718	109718	109718
2, 3, 13, 15, 21		MOTOR, 12V	111070	111070	111070
5, 21, 41, 6, 7, 39, 40, 8, 31, 4, 42		DRUM SUPPORT KIT	111068	111068	111068
8, 42, 45, 49, 50, 51, 52, 53, 55, 56, 57, 59		TRANSMISSION HOUSING	111407	111407	111407
51, 52, 54, 55, 56, 57, 58, 59		TRANSMISSION COVER AND REMOTE CLUTCH	109733	109733	109733
16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35		CONTROL PACK ASSEMBLY	111409	111409	111409
23, 24, 25, 26, 35		CONTROL PACK COVER	109734	109734	109734
12, 13, 14, 15		BUS BAR COVER KIT	109728	109728	109728
33, 34		DRUM LIGHT ASSEMBLY	109738	109738	109738
24 (all labels)		LABEL KIT	111410	111410	111410
Not shown		ROPE ASSEMBLY	87915	93120	93120
Not shown		REMOTE CONTROL	109732	109732	109732
Not shown		MOUNT/FAIRLEAD HARDWARE	109711	109711	109711
Not shown		SYNTHETIC ROPE HARDWARE	98526	98526	98526
Not shown		CONTROL PACK RELOCATION BRACKET	111141	111141	111141
Not shown		CONTROL PACK RELOCATION KIT - SHORT	111250	111250	111250
Not shown		CONTROL PACK RELOCATION KIT - LONG	111394	111394	111394

